

12 September 2011

Nucleus Connect Pte Ltd
3 Tai Seng Drive #04-01
Da Vinci Building
Singapore 535216

Attention: Mr David Storrie
Chief Executive Officer

By Mail & Email

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(Including this page
and enclosure)

Dear Sirs

**DIRECTION OF THE INFOCOMM DEVELOPMENT AUTHORITY OF SINGAPORE
MADE PURSUANT TO SECTION 27 OF THE TELECOMMUNICATIONS ACT IN
RESPECT OF NUCLEUS CONNECT PTE LTD'S PROPOSED PLATFORM
CONNECTION SERVICE**

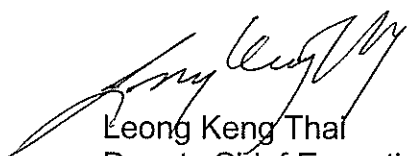
1. Under Section 9 of the Code of Practice for Next Generation National Broadband Network OpCo Interconnection (the "**Code**"), among other things, Nucleus Connect Pte Ltd ("**Nucleus Connect**") is required to provide a real-time, on-line information and ordering platform ("**Platform**") by November 2011.
2. In order to fulfil the above requirement, Nucleus Connect has submitted to IDA, its proposed terms and conditions under which it will offer its Qualifying Persons ("**QPs**") access to the Platform (i.e., Service Schedule – Platform Connection Service ("**PCS Schedule**")) under its Interconnection Offer ("**ICO**").
3. As the proposed terms and conditions for connection to Nucleus Connect's Platform are of significant importance to the QPs, IDA has sought industry feedback on the proposed PCS Schedule. Having carefully reviewed the above, and taking into consideration the comments received from the industry via the consultation process conducted by IDA, IDA is of the view that Nucleus Connect's proposed PCS Schedule requires modifications to ensure that it is relevant and responsive to the industry's needs.
4. Accordingly, pursuant to Sections 27(1)(c) and 27(1)(d) of the Telecommunications Act (Cap. 323) (the "**Act**"), IDA hereby directs Nucleus Connect to comply with the following:
 - (a) Submit for IDA's consideration, within fourteen (14) calendar days from the date of this direction, Nucleus Connect's proposed modifications to its ICO to give effect to IDA's required modifications specified in the attached Appendix 1 – Required Modifications to Service Schedule - Platform Connection Service. Nucleus Connect is also required to make such editorial changes as are necessary to ensure that all references used in the ICO and its schedules are applicable, correct and relevant.

- (b) To the extent that any ancillary or consequential modifications to any provision in Nucleus Connect's ICO are necessary in order to give effect to this direction and/or the modifications required hereunder, IDA requires Nucleus Connect to propose such modifications for IDA's approval.

(the "**Direction**").

5. The reasons for this Direction are set out in the accompanying Explanatory Memorandum to this Direction as well as the directed modifications stated in Appendix 1.
6. Nucleus Connect must submit a softcopy (in Microsoft Word format) of its ICO incorporating Nucleus Connect's modifications, in clean and marked-up versions, to effect IDA's required modifications. The marked-up version must clearly indicate the proposed modifications made by Nucleus Connect to its ICO. In proposing modifications to Nucleus Connect's ICO to give effect to the Direction, IDA reminds Nucleus Connect that:
- (a) To the extent that any of Nucleus Connect's proposed modifications fails to effectively implement IDA's required modifications or, in IDA's view, is not acceptable, IDA may direct Nucleus Connect to adopt specific drafting language; and
- (b) IDA will reject any proposed modification by Nucleus Connect that is not for the purpose of giving effect to IDA's required modifications as set out in the Direction.
7. Nucleus Connect is reminded of its obligation to comply with IDA's Direction under Section 27(5) of the Act.
8. If you should require any clarification on this Direction, please direct your queries in writing to our Ms Aileen Chia (Deputy Director-General (Telecoms & Post)). Please note that any query or clarification from Nucleus Connect shall not affect Nucleus Connect's obligation to comply fully with this Direction.

Yours faithfully



Leong Keng Thai
Deputy Chief Executive Officer and Director-General (Telecoms & Post)