

Commenting Party	Comments
Christine	<p>I fully support the suggestion that IDA is looking into. From consumer view point, the current contract for 36mths is too long. In fact it would be better for if Telcos are able to introduce a range of min of 6mths to a max of 24mths. Currently there is no contract for 6 mths to 12mths. Which is a big disappointment. User feels to loose out even for 24mths contract.</p>
Dave Sioh	<p>Dear Sir I saw the newspaper some weeks back on viewers' feedback regarding the tie-up period of mobile & broadband contracts. When users are bind by the contractual period, they have little options left. The broadband & mobile landscapes here are still very much dual-poly nor competitive enough to enable consumers to fully leverage on what technology offers given our good infrastructure. If we continue to be complacent, Singapore's competitiveness will suffer the aftermath. In my view, contracts should be within 12~15 mths so that consumers have flexibility to switch and find the best deals in town, fully explored different services provided by each provider. One good example is MIO vs CABLE, the reason why I didn't take on the MIO PACKAGE since I am already a SingTet mobile & broadband customer is because of the 24mths binding period applicable to the 3 services if I take on the deal. Freebies are good marketing strategies to lure consumers but do we need them?</p>