

25 July 2008

Singapore Post Limited

Attention: Mrs Celine Ho Chi Lin

Senior Vice President, Regulatory Affairs & Corporate Admin

Dear Mrs Ho,

REVIEW OF SINGAPORE POST LIMITED'S REFERENCE ACCESS OFFER ("RAO")

- 1. The Info-communications Development Authority of Singapore ("IDA"), pursuant to Section 5.6.6 of the Postal Competition Code 2008, hereby issues this Notification to Singapore Post Limited ("SingPost").
- 2. On 2 May 2008, the Postal Competition Code 2008 (the "Code") came into operation. Pursuant to Section 5.6.1 of the Code, SingPost submitted to IDA for approval its proposed RAO. On 4 June 2008, IDA conducted a public consultation, to elicit comments in connection with IDA's review of SingPost's RAO. At the close of the public consultation on 25 June 2008, IDA received comments from 2 respondents (namely, AJ Couriers Pte Ltd and Swiss Post International Singapore Pte Ltd).
- 3. Having carefully considered SingPost's submissions and the public comments received, IDA has concluded that the terms and conditions of SingPost's RAO require modification to ensure that they remain relevant to the industry's needs and comply with the requirements of the Code.
- 4. Accordingly, IDA hereby notifies SingPost as follows:
 - (a) Within 30 calendar days from the date of this Notification, SingPost must submit to IDA for review and approval, SingPost's proposed modifications to the RAO to give effect to IDA's required modifications as specified in the appendix to this Notification (see attached).
 - (b) Unless the context requires otherwise, all capitalised terms used in the appendices to this Notification shall have the same meaning as in SingPost's RAO.
 - (c) To the extent that any ancillary or consequential modification to any provision in SingPost's RAO is necessary in order to give effect to this Notification, IDA requires SingPost to propose such modification for IDA's approval.

- (d) In proposing modifications to SingPost's RAO to give effect to this Notification, IDA reminds SingPost that:
 - (i) to the extent that any of SingPost's proposed modifications fail to effectively implement IDA's required modifications or, in IDA's view, is not acceptable, IDA will direct SingPost to incorporate specific language; and
 - (ii) IDA will reject any proposed modification by SingPost that is not for the purpose of giving effect to IDA's required modifications as set out in this Notification.
- 5. Any clarification required on this Notification must be made in writing to the attention of the undersigned and sent by facsimile to Fax No. 6211 2116. Please note that any query directed by SingPost to IDA for clarification shall not affect SingPost's obligation to comply fully with this Notification.

Yours sincerely,

Andrew Haire

Deputy Director-General (Telecoms & Post)