

SERVICES 4.0

AN EVOLUTIONARY
JOURNEY



End-to-End • Frictionless • Anticipatory • Empathic

SERVICES 4.0

SEAMLESS

Enabled by
EMERGING TECH



SERVICES 3.0

SELF-SERVICE

Enabled by
MOBILE technologies



SERVICES 2.0

EFFICIENT

Enabled by
the INTERNET



SERVICES 1.0

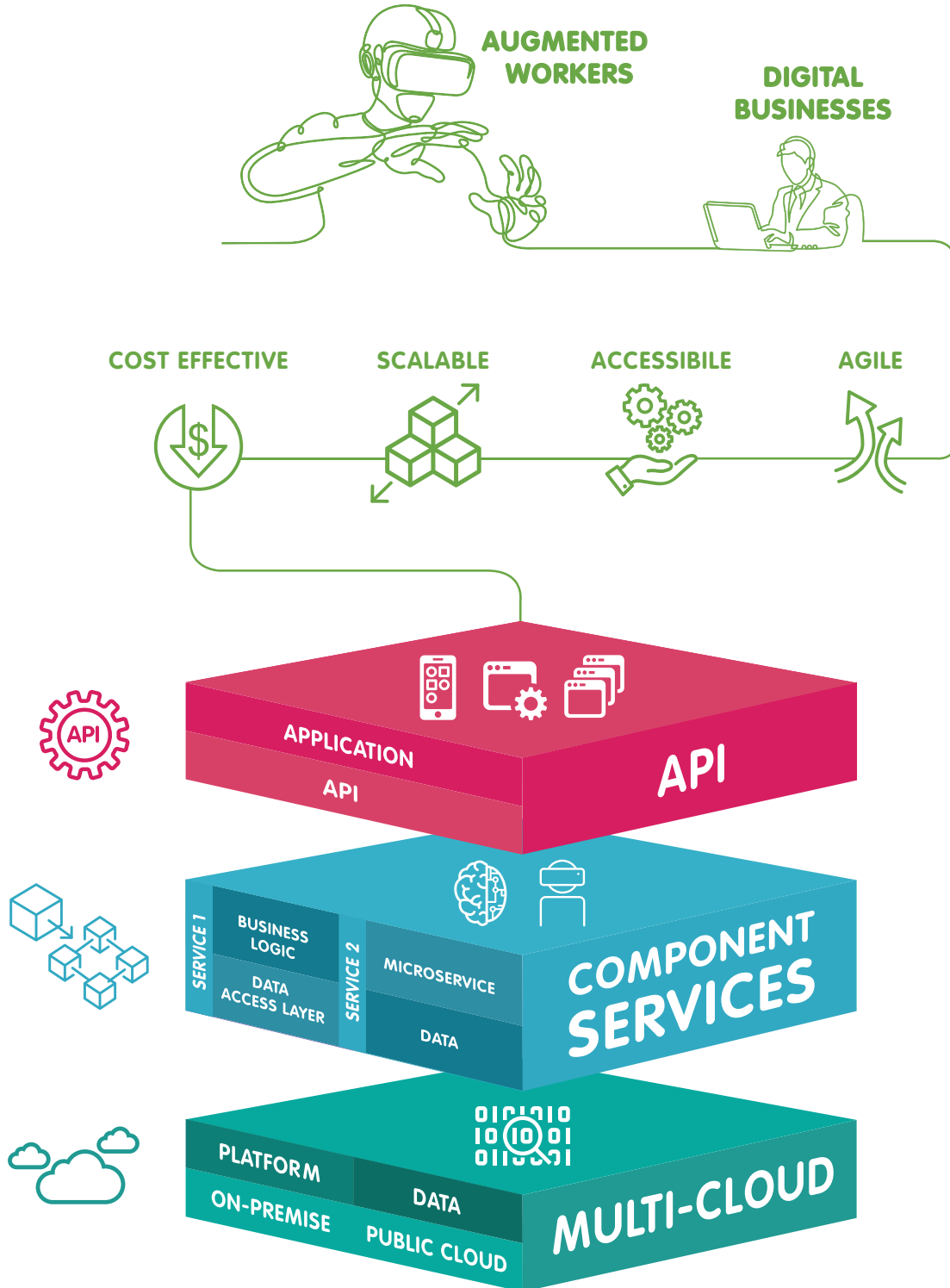
MANUAL

Enabled by
TOOLS

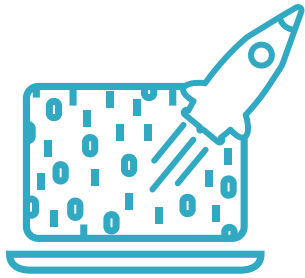


CLOUD NATIVE ARCHITECTURE

is the heart of the evolving ICM ecosystem that makes emerging technologies more accessible to Service Providers and Augmented Workers.



SINGAPORE AS A SERVICES 4.0 HUB



A Launchpad for Services 4.0

A **#Service40Hub** where
#EveryBusinessADigitalBusiness and
#EmpoweringPossibilities for Businesses

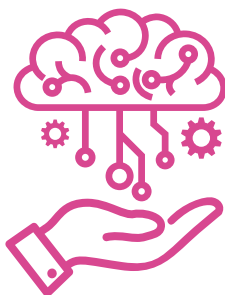
Companies



A Competitive Workforce Augmented with Technology

A **#DigitalTalentHub** where there is a
#BotForEveryWorker and
#EmpoweringPossibilities for Workers

Workers



A Vibrant ICM Ecosystem where Emerging Tech is made easily Accessible

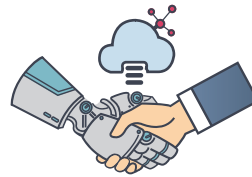
#EmpoweringPossibilities with **#GoCloudNative**

ICM Ecosystem

SDE TECHNOLOGY ROADMAP 2018

#Services40
#EmpoweringPossibilities with #GoCloudNative

End-to-End • Frictionless
• Anticipatory • Empathic



Enabled by
EMERGING TECH

SERVICES
4.0
SEAMLESS

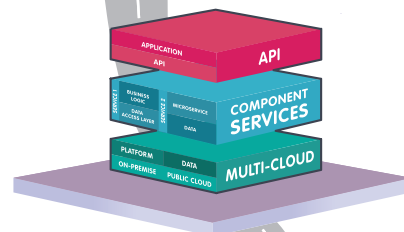
Digital Businesses and
Augmented Workers



Enabled by
MOBILE technologies

SERVICES
3.0
SELF-SERVICE

Cloud Native
Architecture



Enabled by
the INTERNET

SERVICES
2.0
EFFICIENT

Emerging
Technologies



Enabled by
TOOLS

SERVICES
1.0
MANUAL