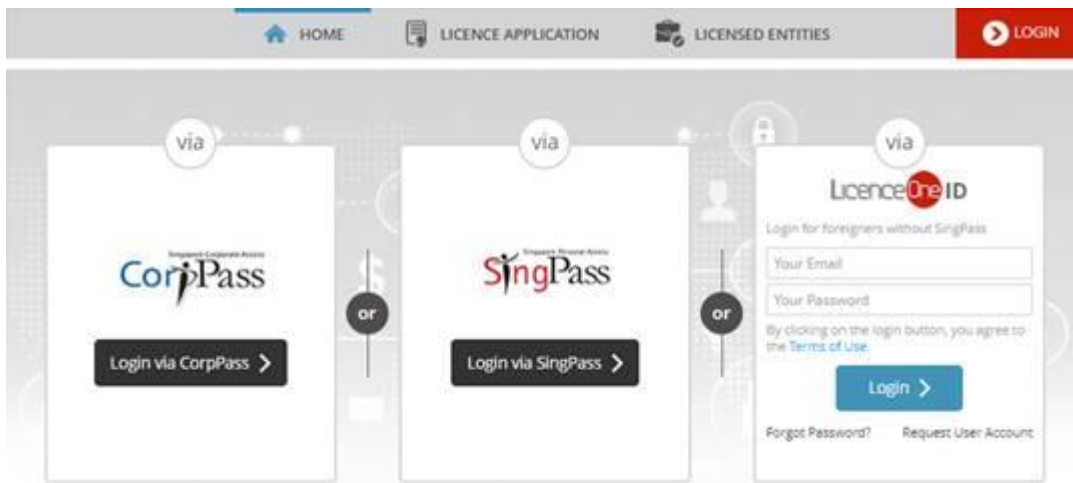


Please follow the below steps to cancel SSL. Login via Corppass – Licence Application – Cancel Existing Licence – Select Government Agency: IMDA - Key-in Licence no. SHxxxxxx

1. Login **LicenceOne** via [https://secure-web.cisco.com/10oZrSDguEZ5Jg0kzIKf6kfnSiUf0gsb89Lstgja4xQMFGnUsHyTGEREIOPo4JzIJu6gNpTFW0LDOuumvIDFhMg26k1h7w1IIV6\\_Ak3pFjiDhIBpy3SQv4ZdH20mlZdg\\_yoeLQE8WwdJGDghZO5mRqqQjbHKuGn\\_sxFGo7KI2OtEAFnvE7BI2kgRedTzNGqCbpvAAveyeYNzSJkmt-oMK7Qwgg9hwl6WwQ6VJ1AiH6X3p5Uk98bMtVPno975inlC/https%3A%2F%2Flcence1.business.gov.sg%2F](https://secure-web.cisco.com/10oZrSDguEZ5Jg0kzIKf6kfnSiUf0gsb89Lstgja4xQMFGnUsHyTGEREIOPo4JzIJu6gNpTFW0LDOuumvIDFhMg26k1h7w1IIV6_Ak3pFjiDhIBpy3SQv4ZdH20mlZdg_yoeLQE8WwdJGDghZO5mRqqQjbHKuGn_sxFGo7KI2OtEAFnvE7BI2kgRedTzNGqCbpvAAveyeYNzSJkmt-oMK7Qwgg9hwl6WwQ6VJ1AiH6X3p5Uk98bMtVPno975inlC/https%3A%2F%2Flcence1.business.gov.sg%2F)
2. Select **Login Access**



3. Select **Licence Application** >> Select **Cancel Existing Licence**



4. Select **Government Agency**
5. Select **IMDA - Infocomm and Media Development Authority Singapore (IMDA)**

## Cancel Licence

The screenshot shows the 'Cancel Licence' interface. At the top, there are two navigation tabs: 'Licences' (highlighted in green) and 'Government Agencies'. Below the tabs is a search bar containing the text 'IMDA'. Underneath the search bar, there is a list of suggestions, with 'IMDA Info-communications Media Development Authority' being the selected option. The text 'e.g. SPF, NEA, Manpower...' is visible below the search bar. At the bottom of the page, there is a white arrow pointing upwards.

6. Click **Licence Name**

This screenshot shows a box for 'Ship Station Licence'. It includes an information icon (i) and a note: 'The licensee can inform IMDA to cancel the licence before the expiry date.'

7. Input **Licence Number** >> Click **'Next'**

The screenshot displays the 'Cancel Licence' process flow and the corresponding form. The process flow consists of seven steps: 1. SELECT Licence(S), 2. CANCEL Profile (highlighted in green), 3. ADD General Information, 4. PROVIDE Application Details, 5. UPLOAD Supporting Document(S), 6. REVIEW & SUBMIT Application (Payment if Applicable), and 7. ACKNOWLEDGEMENT.

Below the flow, the form is titled 'Info-communications Media Development Authority' and 'Ship Station Licence'. It has two tabs: 'Application Type' and 'Fees & Supporting Documents (if required)'. Under 'Application Type', 'Ship Station Licence' is selected, and there is a 'Details' button. The form contains two input fields: 'Licensee NRIC' and 'Licence Number \*'. At the bottom, there are 'BACK' and 'NEXT' buttons.