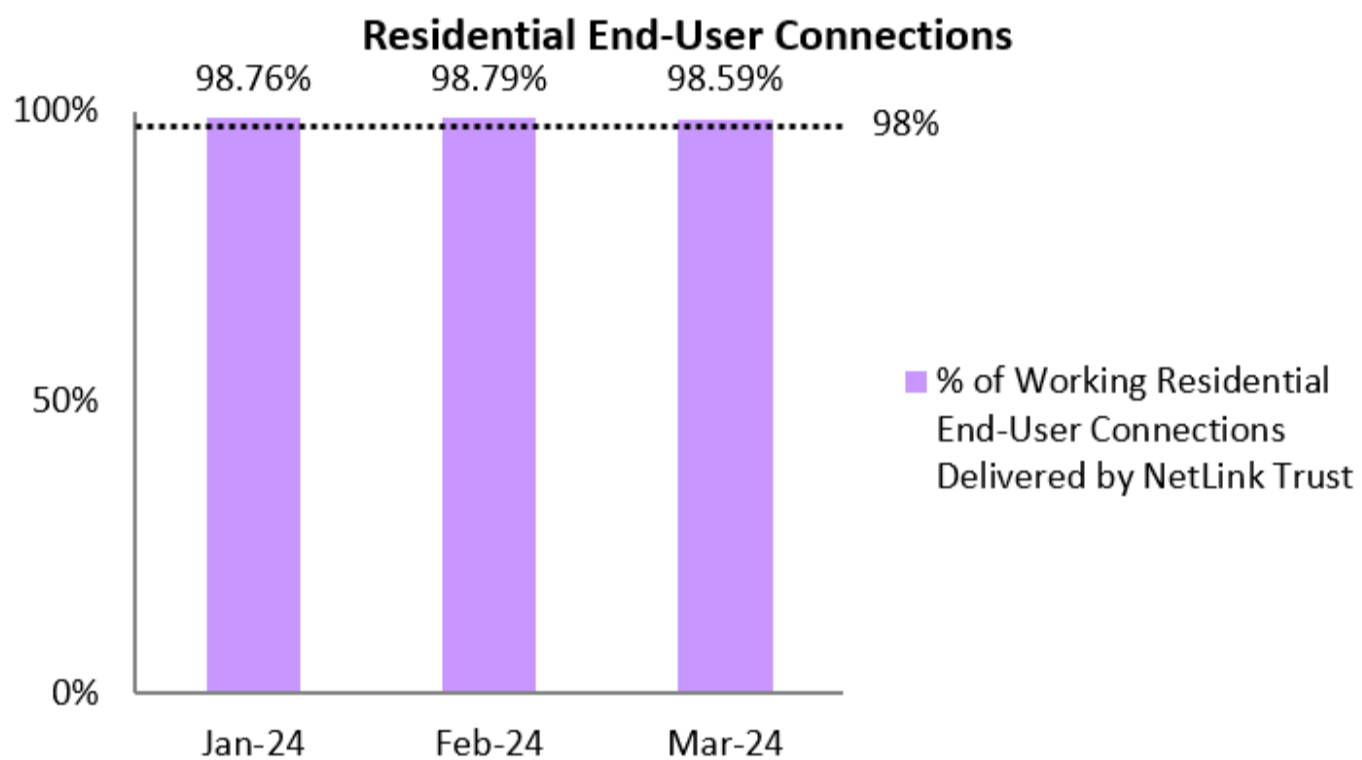


# NetLink Trust's Fibre Connection Service QoS Performance for Q1 2024

## Quality of Service (QoS) Standards for NetLink Trust's Fibre Connection Services for the Jan – Mar 2024 Quarter

### NetLink Trust's QoS Performance for Installation-Related Service Levels

1. Percentage of Residential End-User Connections Delivered to NetLink Trust's Requesting Licensees in Working Condition



2. Percentage of Non-Residential End-User Connections Delivered to NetLink Trust's Requesting Licensees in Working Condition

