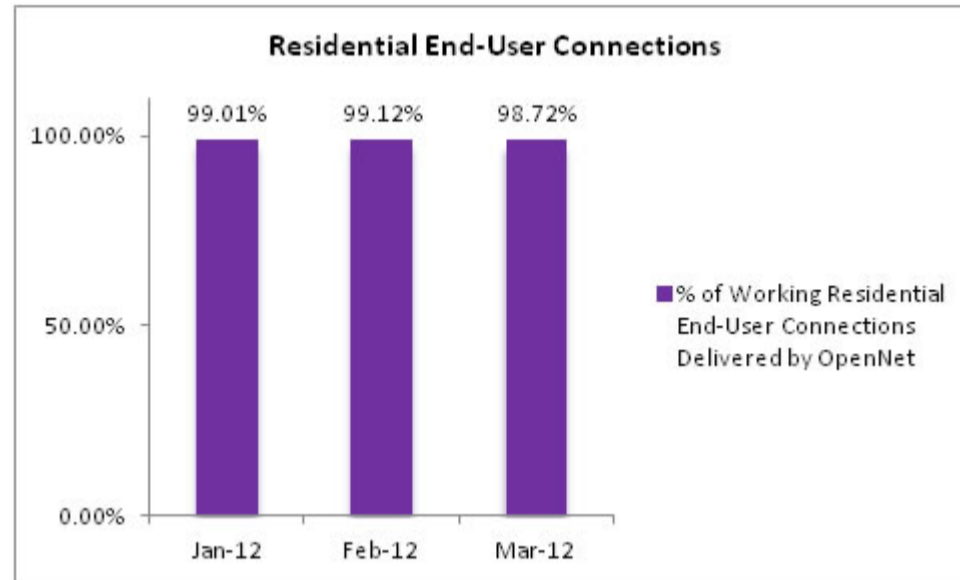# OpenNet's Fibre Connection Service QoS Performance for Q1 2012

Quality of Service (QoS) Standards for OpenNet's Fibre Connection Services for the Jan - Mar 2012 Quarter

1. Percentage of Residential End-User Connections Delivered to OpenNet's Requesting Licensees in Working Condition

2. Percentage of Non-Residential End-User Connections Delivered to OpenNet's Requesting Licensees in Working Condition