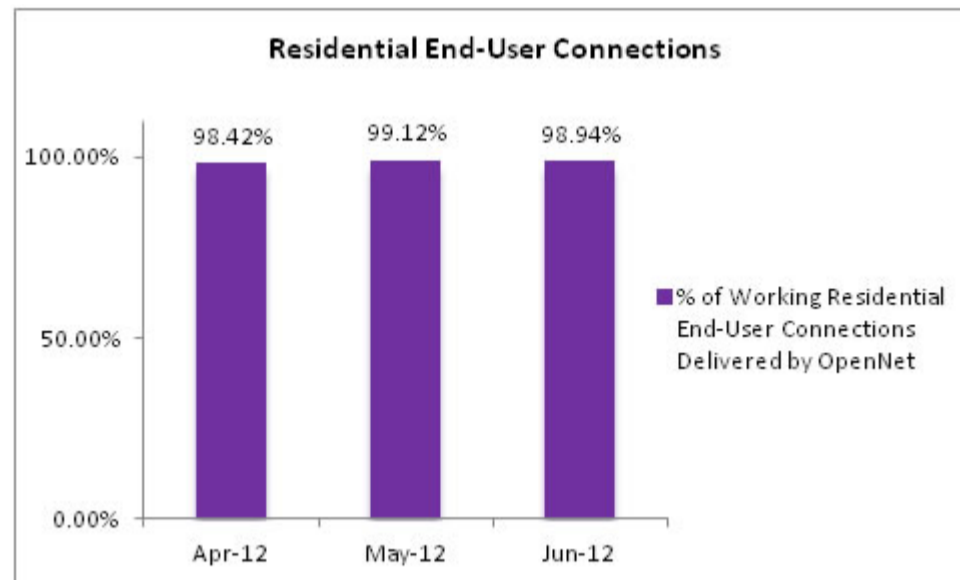


# OpenNet's Fibre Connection Service QoS Performance for Q2 2012

## Quality of Service (QoS) Standards for OpenNet's Fibre Connection Services for the Apr - Jun 2012 Quarter

1. Percentage of Residential End-User Connections Delivered to OpenNet's Requesting Licensees in Working Condition



2. Percentage of Non-Residential End-User Connections Delivered to OpenNet's Requesting Licensees in Working Condition

