## **GIRO** Application Form

Films Licensing



Please mail the completed GIRO application form to:

Info-communications Media Development Authority Licensing Division 10 Pasir Panjang Road, #03-01 Mapletree Business City, Singapore 117438

Telephone: 1800 4785478

This form may take you about 5 to 10 minutes to complete.

Part 1: For Applicar	nt's (	Com	plet	ion																			
Important Note: Please fill in all the Incomplete forms m		Name of Billing Organisation ("BO"):  Info-communications Media Development Authority																					
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NOTE: Faxed copy of the GIRO application form will not be accepted as the bank requires your original signature for verification.

<sup>\*</sup> For thumbprints, please go to the branch with your identification.

<sup>#</sup> Please delete where inapplicable

GIRO is a convenient, cashless mode of payment. To help you better understand the GIRO payment method, here are some answers to the most frequently raised questions on GIRO:

#### How do I get started?

Complete this GIRO application form, with your customer/account/bill number and send it back to us at:

### Info-communications Media Development Authority

Licensing Division 10 Pasir Panjang Road, #03-01 Mapletree Business City, Singapore 117438

## How long do I need to wait before my GIRO arrangement is effective?

Continue paying licence fees via PayPal / NETS or Cashcard until your GIRO arrangement is effected, which takes at most 21 working days. Upon activation, you will receive an email and a letter notification from IMDA.

# Can I arrange for another party to effect the GIRO arrangement through his/her bank account or pay for another party?

Yes, you can by stating his/her name or company name, and the customer/account number on the GIRO form.

#### When will the GIRO deduction be made?

A deduction will only be made from your bank account on the 7<sup>th</sup> calendar day from the collection date. The amount deducted will be reflected in your bank statement.

## What happens if there are insufficient funds in my bank account?

We will not re-collect the amount via GIRO if we are unable to make GIRO deductions after 2 consecutive attempts. We will contact you to make payment via other payment modes such as PayPal / NETS / Cashcard. However, you should still maintain sufficient funds in your bank account for the subsequent bill. Please note that some banks do charge a service fee for unsuccessful GIRO deduction due to insufficient funds.

#### Can I set a payment limit on my GIRO deduction?

Yes, you can, but you should ensure that the limit is sufficient to pay for all charges, including GST if applicable. If the amount on your bill exceeds the limit, no deduction will be made from your bank account. IMDA will contact you to make payment by other payment modes such as PayPal / NETS or Cashcard.

#### Can I stop GIRO payment on a particular bill?

Yes. Do email us at least 5 working days before the next deduction date. You should also inform your bank to stop GIRO payment.

## What happens to my GIRO arrangements that are no longer used?

You should review all your GIRO arrangements periodically and terminate those arrangements.