

**LICENCE TO PROVIDE POSTAL SERVICES
GRANTED BY THE TELECOMMUNICATION AUTHORITY OF
SINGAPORE TO
SINGAPORE POST PRIVATE LIMITED
(NOW KNOWN AS SINGAPORE POST LIMITED)
UNDER SECTION 42 OF THE
TELECOMMUNICATION AUTHORITY OF SINGAPORE
ACT 1992 (No. 12 of 1992)
ON 1 APRIL 1992**

**REISSUED BY THE INFO-COMMUNICATIONS DEVELOPMENT
AUTHORITY OF SINGAPORE ON 24 AUGUST 2007**

Reissued on 24 August 2007

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SCHEDULE OF INTEPRETATION

SCHEDULE A - THE SERVICES

POSTAL SERVICES ACT (Cap 237A)

LICENCE TO PROVIDE POSTAL SERVICES GRANTED TO SINGAPORE POST LIMITED

PART I: THE LICENCE

- (A) On 1 April 1992, the Telecommunication Authority of Singapore, in exercise of its powers under section 42 of the Telecommunication Authority of Singapore Act 1992 (No. 12 of 1992) (hereinafter referred to as the "TAS Act"), issued this Licence to Singapore Post Private Limited (now known as Singapore Post Limited) to convey by post between places in Singapore, and between places in Singapore and places outside Singapore, whether by land, by sea or by air, all letters and postcards and to perform all the incidental services of receiving, collecting, sending, despatching and delivering of all letters and postcards as then specified in the Appendix to the Licence. Singapore Post Private Limited (hereinafter referred to as the "Public Postal Licensee") was also designated as a public postal licensee on 1 April 1992 under section 43 of the TAS Act.
- (B) On 1 December 1999, the TAS Act was repealed and the Postal Services Act 1999 (Act 42 of 1999) was enacted. Pursuant to section 62 (1) of the Act, the Licence continued and was deemed to have been granted by IDA under section 6 of the Act.
- (C) On 5 February 2003, IDA in exercise of its powers under section 8 of the Act, duly notified the Public Postal Licensee of modifications to be made to the terms and conditions of this Licence, which modifications were made by IDA on 21 February 2003.

- (D) On 16 May 2007, IDA, in exercise of its powers under section 8 of the Act, duly notified the Public Postal Licensee of modifications to be made to the terms and conditions of the Licence which modifications were made by IDA on 24 August 2007.
- (E) IDA has reissued this Licence on 24 August 2007 to set out all the terms and conditions of this Licence as modified by IDA (referred to in recitals (C) and (D) above). The Public Postal Licensee's designation as such remains in force under section 7 of the Postal Services Act for the purposes of this Licence. This Licence shall be referred to and taken by all parties concerned as the Licence.

PART II: CONDITIONS OF GRANT

1. Commencement, duration and renewal of Licence

- 1.1 The Licence came into force on 1 April 1992 and shall be valid for twenty five (25) years.
- 1.2 The Licence may be further renewed for such period as IDA thinks fit and subject to such terms and conditions as may be specified by IDA under section 6 of the Act.

2. Payment of licence fee

- 2.1 The Public Postal Licensee shall pay to IDA an annual fee which is 0.4% of the annual audited gross turnover ("AGTO") based on the provision of the services during the Public Postal Licensee's financial year, subject to a minimum of \$150,000.
- 2.2 IDA shall forfeit the fees payable under condition 2.1 if this Licence is terminated or cancelled at any time during the term of this Licence.

- 2.3 The annual licence fee is based on the last available audited accounts and shall be paid in advance on the first day of the Public Postal Licensee's financial year, subject to the minimum fee of \$150,000 and subject to adjustment when more recent audited accounts are available.
- 2.4 The Public Postal Licensee shall submit to IDA an audited AGTO statement, not later than 6 months after the end of each financial year.
- 2.5 In the event that the Public Postal Licensee fails to submit the required AGTO statement within the timeframe stipulated in condition 2.4, the Public Postal Licensee shall be under a continuing obligation to submit the same immediately notwithstanding any penalties imposed by IDA for breach of condition 2.4 or this condition.
- 2.6 In the event of a default by the Public Postal Licensee in the payment of any fee when due under this Licence, the Public Postal Licensee shall pay to IDA interest on the amount from time to time outstanding in respect of the overdue sum from the period beginning on its due date and ending on the date of its receipt in full by IDA, which interest shall accrue from day to day and shall be calculated on the basis of the actual number of days elapsed and a 365 day year. The applicable rate of interest shall be the average of the prevailing prime lending rates of the banks and finance companies quoted and published by the Monetary Authority of Singapore.

3. No assignment, transfer, etc. without approval

3.1 The Public Postal Licensee shall not assign, transfer, sublet or otherwise dispose of its rights, duties, liabilities, obligations and privileges under this Licence to any person except with the prior written approval of IDA.

3.2 Any approval under condition 3.1 shall be given subject to such terms and conditions as IDA may at its discretion impose.

4. Description of the Services

4.1 The Public Postal Licensee shall provide the Services as described in Schedule A. The Public Postal Licensee shall not provide any licensable postal service that is not described in Schedule A or make any changes to any Service except with the prior written approval of IDA. Any approval given by IDA shall be subject to such terms and conditions as IDA may in its absolute discretion impose.

4.2 If the Public Postal Licensee wishes to provide a new licensable postal service or makes changes to any Service, the Public Postal Licensee shall provide IDA with such information as may be required by IDA within such period as may be specified by IDA and shall propose any necessary amendments to Schedule A. For the avoidance of doubt, where the Public Postal Licensee proposes an amendment under this condition, the Public Postal Licensee shall also confirm in writing whether it requires a notice from IDA for purposes of section 8 of the Act in the event IDA agrees to the proposed amendment.

4.3 Notwithstanding condition 4.1, in the event IDA agrees to an amendment to Schedule A proposed by the Public Postal Licensee under condition 4.2, the amendment shall, subject to any mutual

agreement, take effect immediately upon IDA's written notification to the Public Postal Licensee.

- 4.4 In conditions 4.1 and 4.2, "licensable postal service" means a postal service for the conveyance of letters that requires a licence under the Act.
- 4.5 Nothing in this Licence permits or authorises the Public Postal Licensee to provide an express letter service as defined in the Postal Services (Class Licence) Regulations 2005 (S 481/2005). For the avoidance of doubt, the Public Postal Licensee is required to comply with the requirements of the said Regulations in the event the Public Postal Licensee wishes to provide such an express letter service.

PART III: SERVICE OBLIGATIONS

5. Provision of international services

- 5.1 The Public Postal Licensee shall take all reasonable steps to provide to any person in Singapore international postal services in association with other postal administrations worldwide, unless IDA is satisfied that for any of the matters set out in condition 36.1 herein, it would be unreasonable for the Public Postal Licensee to do so.

6. Provision of domestic services

- 6.1 The Public Postal Licensee shall provide the Services specified in Schedule A to any person in Singapore who requests the provision of such Services.
- 6.2 The Public Postal Licensee shall deliver letters that are addressed to any person or premises at a valid address in Singapore which the Public Postal Licensee has accepted for delivery under this Licence.

7. Posting boxes and post offices

7.1 The Public Postal Licensee shall, subject to such directions as IDA may from time to time give, provide and maintain posting boxes and post offices throughout Singapore.

8. National postage stamps

8.1 The Public Postal Licensee shall, subject to such directions as the Minister may from time to time give, cause national postage stamps to be provided in accordance to section 19 of the Act.

8.2 The Public Postal Licensee shall obtain IDA's approval for all of its postage stamp themes and designs before commercial launch or announcement of such postage stamps.

8.3 Notwithstanding any approval by IDA under condition 8.2, IDA may direct the Public Postal Licensee to withdraw any postage stamps in circulation should the design of the postage stamps be found to be objectionable or prohibited under any written law in force in Singapore.

9. Issue of commemorative stamps

9.1 The Public Postal Licensee shall, when requested by IDA include in its yearly programme up to a maximum of 2 commemorative national stamp issues a year.

9A. Franking machine impressions

9A.1 The Public Postal Licensee shall obtain IDA's approval for the designs of its prepaid impressions before commercial launch or announcement of such impressions.

10. Public Postal Licensee's identifier mark

10.1 The Public Postal Licensee shall mark all letters being conveyed by the Public Postal Licensee under this Licence with an identifier mark that complies with condition 10.2 and is registered with IDA under condition 10.3. The identifier mark may be affixed to or impressed or printed on the envelope or packaging of the letters being so conveyed.

10.2 For the purposes of condition 10.1 an identifier mark:

- (a) may, subject to any other applicable laws, comprise any name, logo mark of design that uniquely identifies the Public Postal Licensee;
- (b) shall clearly indicate to members of the public that the letters bearing the mark have been handled by the Public Postal Licensee for the purpose of being conveyed under this Licence; and
- (c) shall comply with any other requirements by IDA from time to time in writing.

10.3 The Public Postal Licensee shall submit its identifier mark for registration by IDA not less than 1 month before use. IDA may, as it deems appropriate, reject a mark submitted for registration or deregister a registered mark and shall notify the Public Postal Licensee accordingly in writing. Upon any such notification, the Public Postal Licensee shall cease using such mark for the purposes of condition 10.1. For the avoidance of doubt, a Public Postal Licensee shall not provide any postal services for the conveyance of letters under this Licence until and unless its identifier mark is

registered and continues to be registered with IDA under this condition.

- 10.4 The Public Postal Licensee shall publish its identifier mark, as accepted for registration by IDA under condition 10.3, for public information.

10A. Impression, Stamp and Identifier Mark Design Guidelines

- 10A.1 The Public Postal Licensee shall comply with the practices, principles and requirements set out in the Impression, Stamp and Identifier Mark Design Guidelines established and issued by IDA from time to time.

11. Postal codes

- 11.1 The Public Postal Licensee shall establish and maintain the Postal Code System subject to such directions as IDA may give from time to time and shall comply with the rules and regulations relating to the Postal Code System. Any changes, revisions or modifications to the Postal Code System, shall be subject to the prior approval of IDA.
- 11.2 The Public Postal Licensee shall provide, on request to any person, the postal codes of Singapore at just and reasonable, non-discriminatory basis and in a timely manner. The Public Postal Licensee shall obtain IDA's prior written approval on any charges it intends to levy for the provision of the postal codes of Singapore and shall comply with any conditions imposed by IDA for such approval.

12. Misuse of posting boxes

12.1 The Public Postal Licensee shall not place any letters that it has received for delivery under this Licence into another postal licensee's posting box for delivery by that postal licensee except with valid payment or by agreement with that licensee.

13. Access to P.O. Boxes

13.1 The Public Postal Licensee must provide other persons holding a Postal Services Operator licence with sufficient access to its P.O. boxes so as to enable the other person to delivery postal articles to its P.O. boxes. Such access must be provided in an efficient, timely and non-discriminatory manner. IDA reserves the right to require the Public Postal Licensee to obtain IDA's prior written approval on any charges, terms and conditions it intends to impose on other postal licensees for the access to its P.O. Boxes in respect of such access to its P.O. boxes.

13.2 In condition 13.1, "P.O. box" includes a P.O. box or a mailbox provided by the Public Postal Licensee at a post office or any other premises.

14 Access to Letter Boxes

14.1 The Public Postal Licensee shall comply with any codes of practice or guidelines issued by IDA relating to access to letter boxes and the maintenance and accountability of letter box keys issued to the Public Postal Licensee.

14.2 The Public Postal Licensee shall not allow any unauthorised person to have access to any letter box keys in its possession.

15. Access to the Public Postal Licensee's postal facilities

15.1 IDA reserves the right to require the Public Postal Licensee to provide other postal licensees with access to the Public Postal Licensee's postal facilities in Singapore for the conveyance of letters exceeding 500 grammes in weight.

16. Safeguarding mail integrity

16.1 The Public Postal Licensee shall establish, maintain and comply with appropriate measures and procedures to ensure that the risk of loss, theft and damage to letters received by the Public Postal Licensee for delivery under this Licence, whether occurring during the receiving, collecting, sorting, sending, despatching or delivery of such letters by the Public Postal Licensee, is minimised.

17. Price control, tariffing arrangements and quality of service standards

17.1 IDA reserves the right to establish price control arrangements and Quality of Service Standards for the Services provided by the Public Postal Licensee with which the Public Postal Licensee shall comply.

17.2 IDA reserves the right to require the Public Postal Licensee to maintain separate financial data and accounts for the Services and to submit, on request, these data and accounts to IDA for inspection.

17.3 IDA reserves the right to require the Public Postal Licensee to file its schemes of service, including non-price terms and conditions for the provisioning of services and price schemes with IDA for approval before commercial launch or announcement of such services.

18. Publication of charges, terms and conditions

18.1 The Public Postal Licensee shall publish information about the Services including, *inter alia*, descriptions and pricing of the Services, the terms and conditions thereof and the Public Postal Licensee's procedures for handling undeliverable letters.

18.2 The Public Postal Licensee shall publish, in a form available to the public, a Postal Services Guide approved by IDA which shall cover the details of the postal services offered, its charges and other matters which IDA may specify from time to time.

19. Confidentiality of customer information

19.1 The Public Postal Licensee shall respect and ensure the confidentiality of customer information except under the following circumstances:

(a) where sharing of information with other postal licensees is necessary to detect, prevent or investigate into fraud; or

(b) where disclosure is deemed necessary by IDA or the relevant law enforcement or security agencies to carry out their functions or duties.

20. Restriction against undue preference and undue discrimination

20.1 The Public Postal Licensee shall not show undue preference towards, or exercise undue discrimination against any person or class of persons in, *inter alia*, the price and performance characteristics of the services provided or the terms and conditions under which the services are provided. In particular, the Public Postal Licensee shall not give any undue preference to, or receive an

unfair advantage from, a business carried on by it or an associated or affiliated company, service or person, if IDA is of the opinion that the Public Postal Licensee's competitor could be placed at a significant competitive disadvantage or that competition would be prevented or substantially restricted.

21. Restriction against anti-competitive agreements and arrangements

21.1 The Public Postal Licensee shall not enter into any agreement or arrangement, whether legally enforceable or not, which shall in any way prevent or restrict competition in relation to the Public Postal Licensee's postal operations or Services or any other postal services licensed by IDA.

22. Restriction against exclusive agreements or arrangements for international services

22.1 The Public Postal Licensee shall not enter into any agreement or arrangement with a person running an Authorised Overseas System on terms or conditions which unfairly preclude or restrict, to the detriment of the national or public interest, the provision of any international postal services by any person licensed by IDA to provide those services.

22.2 In condition 22.1, "Authorised Overseas System" means a system, which is recognised by the government or any competent authority of a foreign country as authorised to provide postal services by or through that system.

22.3 The Public Postal Licensee shall comply with IDA's requirements on the international settlement regime and seek IDA's endorsement

and/or approval to the arrangements reached with other postal licensees, before implementation

23. Contracts with third parties to operate or provide the Services

23.1 Where the Public Postal Licensee intends to enter into any joint venture, association, contract or arrangement with a third party, the effect or purported effect of which would be to permit a person who is not originally a party to this Licence to share in the benefits of, or otherwise gain any rights or privileges under this Licence, or which would otherwise result in a breach or circumvention of condition 3.1, the Public Postal Licensee shall seek IDA's approval for the joint venture, association, contract or arrangement in question.

23.2 IDA may direct at any time the Public Postal Licensee to effect any changes it deems necessary in the terms and conditions of the joint venture, association, contract or arrangement referred to above.

23.3 If the Public Postal Licensee does not, for any reason, effect the necessary changes referred to in condition 23.2, IDA may direct the Public Postal Licensee to terminate any such joint venture, association, contract or arrangement.

23.4 Nothing in condition 23.1 shall be construed as requiring the Public Postal Licensee to obtain the approval of IDA for the appointment of agents or for the employment of independent contractors or sub-contractors to carry out any works or provide any services which enable the Public Postal Licensee to discharge its duties and obligations under this Licence provided that the Public Postal Licensee shall be liable to IDA for any act, omission, default, neglect or otherwise of the agents and independent contractors or sub-contractors in carrying out any such works or providing any such services.

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PART IV: OTHER REQUIREMENTS FOR COMPLIANCE

24. Management arrangements

24.1 The Public Postal Licensee shall seek IDA's written approval at least 1 month in advance of any change in the appointment of its Chairman, Board of Directors or Chief Executive Officer and shall for this purpose provide IDA with the details of any such change and any further information requested by IDA.

25. Codes of practice and guidelines

25.1 The Public Postal Licensee shall comply with the codes of practice issued by IDA from time to time under the Act as well as any additional or supplemental guidelines.

26. Accounting separation

26.1 The Public Postal Licensee shall comply with the practices, principles and requirements set out in any Accounting Separation Guidelines established and issued by IDA from time to time, and any additional or supplemental guidelines.

27. Directions by IDA

27.1 The Public Postal Licensee shall strictly and without any undue delay comply with any directions issued by IDA from time to time under the Act or this Licence.

27.2 IDA may, by notice in writing to the Public Postal Licensee, vary, suspend or revoke wholly or in part any directions given by it under the Act or this Licence.

27.3 Unless otherwise expressly specified, the Public Postal Licensee shall safeguard the secrecy of all directions given to it by IDA under the Act or this Licence. The Public Postal Licensee shall not disclose or permit the disclosure of any of the said directions to any person not authorised to receive the same without the prior written consent of the Chief Executive Officer of IDA. The Public Postal Licensee shall further take all reasonable precautions in dealing with the said directions so as to prevent any unauthorised person from having access to the same. In the event this Licence is suspended, the Public Postal Licensee shall, upon written request by IDA, return to IDA all copies of all directions given to it by IDA under the Act or this Licence.

28. Dispute resolution

28.1 In the event that the Public Postal Licensee fails to reach an agreement with other postal licensees on any matter relating to the requirements of this Licence or the Act, the matter shall be determined by IDA whose decision shall be binding on all parties concerned.

28.2 IDA reserves the right to levy a fee for work undertaken in this respect.

29. Provision of information to IDA

29.1 The Public Postal Licensee shall provide IDA with any document and information within its knowledge, custody or control, which IDA may, by notice or direction require. The Public Postal Licensee undertakes to IDA that any such document and information provided to IDA shall be true, accurate and complete

29.2 For the purposes of ensuring the Public Postal Licensee's compliance with the conditions of the Licence, IDA may from time to time require the Public Postal Licensee to arrange at its own expense, for a separate and independent audit of its activities. The Public Postal Licensee shall, at IDA's request, submit the audited accounts and reports prepared under this condition to IDA for inspection and verification.

29.3 The Public Postal Licensee shall keep in strict confidence any document and information furnished to or so required by IDA pursuant to condition 29.1, as well as the fact that IDA has requested for such document and/or information.

29.4 IDA may use and disclose any such document or information provided to IDA pursuant to condition 29.1 as IDA deems fit. Where IDA proposes to disclose any document or information obtained pursuant to condition 29.1 and IDA considers that the disclosure would result in the release of information concerning the business, commercial or financial affairs of the Public Postal Licensee or which disclosure would or could reasonably be expected to adversely affect the Public Postal Licensee's lawful business, commercial or financial affairs, IDA will give the Public Postal Licensee a reasonable opportunity to make representations on the proposed disclosure before IDA makes a final decision on whether to disclose the information.

30. National emergency and security

30.1 The Public Postal Licensee shall co-operate with the relevant Government ministries, departments, statutory boards or official agencies in all ways possible for the provision of national security and emergency services.

- 30.2 The Public Postal Licensee shall, where directed by IDA, participate in any emergency activities or preparations thereof in collaboration with other relevant agencies, organisations and Government ministries and departments, in accordance with the written laws in force in Singapore.
- 30.3 The Public Postal Licensee shall, unless expressly notified in writing, keep in strict confidence any information or document pertaining to condition 30.2 as well as the fact that IDA has requested the Public Postal Licensee to participate in such emergency activities and preparations.
- 30.4 IDA, may from time to time, require the Public Postal Licensee to submit to IDA for approval any changes to its postal operations, installation or plant and any service plans, together with such technical and non-technical information as may be required by IDA, at least 1 month before such change is intended to be implemented.

31. International obligations

- 31.1 The Public Postal Licensee shall exercise its rights and perform its obligations under this Licence in a manner which is consistent with the Government's obligations under any Convention, Agreement, Arrangement or Treaty to which Singapore is or shall become a party.
- 31.2 IDA shall notify the Public Postal Licensee in writing from time to time of any such Convention, Agreement, Arrangement or Treaty to which condition 31.1 applies for its compliance.

32 Link up with international postal administrations

32.1 The Public Postal Licensee shall:

- (a) provide transit mail services to and from other postal administrations in accordance with the rules and regulations agreed upon by the Universal Postal Union; and
- (b) comply with the provisions of the Universal Postal Union on the operations of the international outgoing mail and parcel services.

PART V: MODIFICATION, SUSPENSION AND TERMINATION

33. Variation of Licence

33.1 Without prejudice to condition 4.3, IDA may modify any of the conditions of this Licence under section 8 of the Act.

33.2 If IDA modifies or amends any condition of this Licence, IDA may, at such time as IDA deems appropriate, issue an amended page to replace the relevant page of this Licence or an amended version of this Licence to consolidate all variations and amendments. The Public Postal Licensee shall replace the relevant page accordingly and shall, where IDA issues an amended version of this Licence, return the earlier version to IDA.

34. Termination of Licence or Services

34.1 In the event that the Public Postal Licensee desires to terminate this Licence or any Services, the Public Postal Licensee shall seek IDA's approval at least 6 months in advance and shall not proceed with such termination until it has obtained IDA's written approval.

35. Rights upon suspension, cancellation or termination

35.1 Any suspension, cancellation or termination of this Licence shall be without prejudice to the rights and remedies which may accrue to the Public Postal Licensee or IDA under this Licence or any written law as at the date of such suspension, cancellation or termination except that the Public Postal Licensee shall not have the right to seek a refund of the licence fee or any other fee paid in advance.

PART VI: GENERAL CONDITIONS

36. Exceptions and limitations on obligations

36.1 The Public Postal Licensee shall not be held to have failed to comply with its obligations in this Licence if and to the extent that IDA is satisfied that it is prevented from complying with those obligations for any of the following reasons:

- (a) malfunction or failure of any equipment where IDA determines that reasonable measures were taken beforehand;
- (b) the act or omission of any national authority, local authority or international organisation; or
- (c) any other factor which, in the opinion of IDA, is beyond the Public Postal Licensee's reasonable control and which, notwithstanding the exercise by it of reasonable diligence and foresight, the Public Postal Licensee was unable to prevent or overcome,

provided that the Public Postal Licensee shall use all reasonable endeavours to terminate with all reasonable speed the factors

preventing the carrying out of its obligations and shall resume the performance of its obligations as soon as the factors which prevented the performance thereof ceases or abates.

37. Compliance with the Act and other Laws

37.1 The Public Postal Licensee shall observe and comply with the Act and all regulations issued thereunder.

37.2 Nothing in this Licence shall be taken as discharging the Public Postal Licensee from its obligations to obtain any other licences, permits or approvals that may be required under any written law in force in Singapore.

38. Incorporation of Schedules

38.1 All Schedules attached to this Licence shall be construed to form an integral part of this Licence and a reference to this Licence shall include all such Schedules.

39. Governing Law

39.1 This Licence shall be governed by and construed according to the Laws of Singapore.

40. Service of notices

40.1 All notices under this Licence shall be in writing and shall be deemed to have been duly served if sent by hand or pre-paid post to the Public Postal Licensee's registered address as lodged with the Accounting and Corporate Regulatory Authority.

41. Severability

- 41.1 Every condition and part thereof of this Licence shall be construed as a separate and severable provision so that if any condition and part thereof is held invalid, unenforceable or illegal for any reason, the remainder of this Licence shall remain in full force in every respect.

Reissued on 24 August 2007



LEONG KENG THAI

Deputy Chief Executive Officer

Info-communications Development Authority of Singapore

SCHEDULE OF INTERPRETATION

1. In this Licence, unless the context otherwise requires:
 - (a) The following words and expressions shall have the meanings hereby assigned to them:

“Act” means the Postal Services Act (Cap 237A);

“Government” means the Government of Singapore;

“IDA” means the Info-communications Development Authority of Singapore;

“Public Postal Licensee” means the person to who IDA has granted this Licence; and

“Services” means the postal services for the conveyance of letters and the services incidental thereto specified in paragraph 1.1 of Schedule A;
 - (b) Any word or expression which is not otherwise defined in this Licence shall have the meaning assigned to it in the Act;
 - (c) Words importing the singular shall include the plural and *vice versa*;
 - (d) Any reference to the Act shall include all regulations made thereunder;
 - (e) Any reference to a person shall include natural and legal persons;

- (g) Any reference to monetary amounts shall be deemed to be denominated in Singapore Dollars; and
 - (h) Any reference to any Guidelines, Codes, framework or other rules or documents promulgated by IDA shall be read as a reference to such as may be amended from time to time.
2. The titles to the provisions of this Licence are for convenience of reference only and shall not in any way affect the interpretation of this Licence.

SCHEDULE A

**POSTAL SERVICES FOR THE CONVEYANCE OF LETTERS
PROVIDED BY
SINGAPORE POST LIMITED**

[Removed]