

## **8. '1900' PREMIUM BASED SERVICE NUMBERS**

### **8.1 General**

- 8.1.1 '1900' is the prefix for premium-based service (e.g. Audioline) and televoting service. In total, the dialling number for each of the services comprises of 11 digits.
- 8.1.2 The numbers take the form of '1900' access code + 7-digit virtual number. Like the '1800' toll free number prefix, the full number string for '1900' numbers (e.g. 1900 7654321) is not a physical number that identifies a particular subscriber line. Rather, the number is mapped to a real PSTN number at the IN so that calls may be routed to the subscriber using a PSTN number.
- 8.1.3 The '1900' numbers are independent from the PSTN numbers. That is, '1900' numbers (e.g. 1900 2345678) and the PSTN numbers (e.g. 6 2345678) with similar last 7-digits can be assigned to different FBO licensees and may be used by different entities.

### **8.2 '1900' Premium-based Service Numbers Eligibility**

FBO licensees providing facilities for premium-based services are eligible for '1900' numbers.

### **8.3 '1900' Premium-based Service Numbers Allocation Criteria and Procedure**

- 8.3.1 Currently, IMDA allocates '1900' numbers in blocks of 10 000 numbers to licensees for the provision of premium-based services. The first seven digits of the 11-digit '1900' numbers (i.e. 1900 ABC) uniquely define a set of numbers referred to as a block. Generally, one block of numbers is given for a particular type of Audioline services such as Entertainment (e.g. chat line) Service.
- 8.3.2 FBO licensees may apply to IMDA for a block of '1900' numbers for a new category of Audioline service.
- 8.3.3 IMDA reserves the right to determine if a new category of Audioline service is entitled a new block of '1900' numbers or should be subsumed under an existing category.

- 8.3.4 A maximum of 10 blocks per licensee from 1900 N1X XXXX (where N is the FBO licensee identifier digit that ranges from 2 to 9) have been reserved for such service. Currently, N = 8 and 9 have been assigned.
- 8.3.5 With the exception of numbers starting with '1900 0', '1900 1', '1900 995', '1900 999', numbers ending with '0000' and '9999', and numbers regarded as special, FBO licensees may, on behalf of their customers, make applications to IMDA for specific '1900' numbers not within their reserved block.
- 8.3.6 Special '1900' numbers of the form '1900 AAA AAAA', where A = 0-8, are allocated via bidding. Annex 4 details the Procedure for Bidding Special 1800/1900 numbers.
- 8.3.7 Transfer of registered '1900' is permitted. To effect a transfer from one customer to another or for change of customer name, licensees are to complete the form in Annex 5 and submit it together with copies of customer letters.

#### **8.4 '1900' Televoting Numbers Eligibility**

FBO licensees offering televoting services are eligible for '1900' numbers.

#### **8.5 '1900' Televoting Numbers Allocation Procedure**

- 8.5.1 A FBO licensee will be given one block of '1900' numbers for the purpose of Televoting services.
- 8.5.2 Eight blocks of numbers from 1900 11N XXXX have been reserved for televoting services, where N is the FBO licensee identifier digit that ranges from 2 to 9. Currently N = 2 and 3 have been assigned.