

Case Reference	R/E/I/031
Title	SingTel's EXPAN MyNetwork Services
Case Opened	9 July 2003
Case Closed	18 August 2003
Complainant	IDA initiated enforcement proceedings on its own
Respondent	Singapore Telecommunications Ltd ("SingTel")
Case Summary	SingTel has voluntarily disclosed to IDA that it has failed to file its EXPAN MyNetwork service schemes and promotions with IDA before offering the service. IDA initiated enforcement proceeding against SingTel for breaching Section 3.3.4 of the Telecom Competition Code ("Code") for its failure to file tariffs with IDA and obtain IDA's written approval prior to the service offerings.
IDA's Determination	IDA determined that SingTel has failed to file its EXPAN MyNetwork service schemes and promotion with IDA for approval prior to the offering of the service, and has therefore breached Section 3.3.4 of the Code. After considering the facts of the case and the mitigating factors (including SingTel's voluntary disclosure of its oversight, the prompt action it took to correct the contravention and SingTel's cooperative behaviour during the enforcement proceeding), IDA issued a warning to SingTel against any similar violations in the future.