

Case Reference	REG/INTC/003
Title	Dispute on Interconnection Capacity Augmentation
Case Opened	6 November 2003
Case Closed	2 June 2003
Complainant	StarHub Pte Ltd (“StarHub”)
Respondent	Singapore Telecommunications Limited (“SingTel”)
Case Summary	The interconnection links between SingTel’s and StarHub’s networks, carrying call traffic from SingTel to StarHub’s fixed line network and StarHub’s mobile network, have experienced congestion. Since December 2000, the parties have been disputing the short-term and long-term technical solutions to resolve the congestion (“Dispute”). StarHub sought IDA’s intervention to resolve the Dispute on 6 November 2002.
IDA’s Determination	IDA assessed the parties’ representations in the matter and, on 2 June 2003, issued its determination on the technical solution to be implemented by the parties in order to resolve the Dispute.