

Case Reference	REG/INTC/002
Title	Dispute over Use of Telecommunication Plant at Woodlands Causeway
Case Opened	28 February 2001
Case Closed	23 April 2001
Complainant	Singapore Telecommunications Limited (“SingTel”)
Respondent	StarHub Pte Ltd (“StarHub”)
Case Summary	StarHub disputed the SingTel’s ownership of the telecommunication manholes and connecting ducts at Woodlands Causeway. SingTel claimed ownership to 3 manholes and the connecting ducts between them and required StarHub to remove their cables and pipes, which were installed without SingTel’s permission, from those manholes. Further, SingTel indicated that they needed the space in those manholes and ducts for its own expansion plans.
IDA’s Determination	<p>SingTel provided IDA with strong prima facie evidence demonstrating that SingTel owns the disputed manholes and ducts.</p> <p>IDA’s investigation found that StarHub had other viable alternatives for carrying its international traffic across the Causeway instead of using the disputed manholes and connecting ducts.</p> <p>IDA directed SingTel and StarHub as follows:</p> <ol style="list-style-type: none"> a) SingTel and StarHub must cooperate with each other in good faith to resolve the dispute. b) SingTel must co-operate with StarHub to implement an orderly migration plan for the removal of StarHub’s cables from the disputed manholes and connecting ducts to an alternative facility provided by StarHub. c) SingTel must not, under any circumstances (unless IDA approves in writing otherwise), remove StarHub’s cables from the disputed manholes and connecting ducts and/or cause any service disruption to StarHub’s telecommunication services provided by means of the cables. <p>Note:</p> <p>SingTel and StarHub have resolved the dispute amicably. StarHub successfully completed the migration of its cables on 11 September 2001.</p>