# Details of the NEW Desktop and Laptops Options

# (with effect from 8 Apr 2020)

\*For information on Tier 1 and Tier 2 subsidy, please refer to Level of Subsidy. All prices are inclusive of 7% GST.

## **Desktop Option**

РС Туре	Acer Desktop No. 1 (1-ADV) - supplied by Acer Computer (Singapore) Pte Ltd [# Inspire Fund - Desktop No.1]
Processor	Intel Core i5 9400 Hexa (6) – core [9MB Intel Smart Cache, 2.9 GHz with TurboBoost up to 4.1 GHz]
Memory	8 GB
Monitor / LCD Display	19.5" LED / LCD Monitor
Hard Drive	1 TB HDD SATA
Graphic Card	Intel UHD Integrated Graphics
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$232.73
Payable by other applicant (Tier 2)	\$465.45

# Laptop Options

Supplier	Acer Computer (Singapore) Pte Ltd		
РС Туре	Laptop No. 2 (2-ALE) [# Inspire Fund - Laptop No.2]	Acer Laptop No. 3 (3-ALA)	
Processor	Intel Core i5 10210U Quad- core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	Intel Core i5 10210U Quad- core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	
Memory	8GB	8GB	
Monitor / LCD Display	15.6" display, with HD 1366 x 768 resolution	13.9" display, with HD 1366 x 768 resolution	
Hard Drive	1 TB HDD SATA	1 TB HDD SATA	
Graphic Card	Intel UHD Integrated Graphics	Intel UHD Integrated Graphics	
Weight	1.9kg	1.5kg	
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$224.97	\$272.05	
Payable by other applicant (Tier 2)	\$449.94	\$497.02	

## **Customer Service Centre**

Acer Computer (Singapore) Pte Ltd

#### Service Warranty

- 36 months on-site full hardware warranty coverage of main PC unit on parts and labour within manufacturer defect(s). Not applicable to cosmetic or physical damage(s) by user.

#### **Customer Service Centre**

29 International Business Park, #08-01 Acer Building,

Tower A, Service Centre (Side Entrance), Singapore 609923

General Inquiry: (65) 6563 6563 Technical Support / Helpdesk: 1800 895 6299

Delivery Status after approval from Lead Agency: 6895 6227 / naisha.dimatulac@acer.com

### **Technical Support Operating Hours**

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Telephone : 1800 895 6299

Email : <u>acercare.sg@acer.com</u>

### Service Centre Operating Hours

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Saturday, 9am to 12pm

### **Broadband Service**

Internet Service Provider	M1	
Device	Fibre Broadband	Mobile Broadband
Bandwidth	500 Mbps	150 Mbps
Prerequisite	NGN Fibre-Ready	None
Data Cap	Unlimited	Unlimited* Data 51 Plan *This plan offers unlimited data with 1GB daily usage before throttling
Device Warranty	3 years	1 year
Customer Service Hotline	1627	