

## Details of the NEW Desktop and Laptops Options

(with effect from 2 September 2020)

\*For information on Tier 1 and Tier 2 subsidy, please refer to [Level of Subsidy](#).

All prices are inclusive of 7% GST.

PC models and Broadband Service may vary and are subject to changes.

### Desktop Option

PC Type	Acer Desktop No. 1 (1-ADV) - supplied by Acer Computer (Singapore) Pte Ltd [# Inspire Fund - Desktop No.1]
Processor	Intel Core i5 9400 Hexa (6) – core [9MB Intel Smart Cache, 2.9 GHz with TurboBoost up to 4.1 GHz]
Memory	8 GB
Monitor / LCD Display	19.5” LED / LCD Monitor
Hard Drive	1 TB HDD SATA
Graphic Card	Intel UHD Integrated Graphics
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	<b>\$232.73</b>
Payable by other applicant (Tier 2)	<b>\$465.45</b>

## Laptop Options

Supplier	Acer Computer (Singapore) Pte Ltd		JK Technology Pte Ltd*
PC Type	Acer Laptop No. 2 (2-ALE)  [# Inspire Fund - Laptop No.2]	Acer Laptop No. 3 (3-ALA)	Lenovo Laptop No. 4 (4-JLL)*  [# Inspire Fund - Laptop No. 4]
Processor	Intel Core i5 10210U Quad-core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	Intel Core i5 10210U Quad-core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	Intel Core i5 1035G1 Quad-core (6MB Intel Smart Cache, 1.0GHz with TurboBoost up to 3.6 GHz)
Memory	8GB	8GB	8GB
Monitor / LCD Display	15.6" display, with HD 1366 x 768 resolution	13.9" display, with HD 1366 x 768 resolution	14.0" display, with FHD 1920 x 1080 resolution
Hard Drive	1 TB HDD SATA	1 TB HDD SATA	1 TB HDD SATA
Graphic Card	Intel UHD Integrated Graphics	Intel UHD Integrated Graphics	Intel UHD Integrated Graphics
Weight	1.9kg	1.5kg	1.6kg
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	<b>\$224.97</b>	<b>\$272.05</b>	<b>\$365.14</b>
Payable by other applicant (Tier 2)	<b>\$449.94</b>	<b>\$497.02</b>	<b>\$590.11</b>

\* New laptop introduced with effect from 2 September 2020

## **Acer Computer (Singapore) Pte Ltd**

### **Service Warranty**

- 36 months on-site full hardware warranty coverage of main PC unit on parts and labour within manufacturer defect(s). Not applicable to cosmetic or physical damage(s) by user.

### **Customer Service Centre**

29 International Business Park, #08-01 Acer Building,

Tower A, Service Centre (Side Entrance), Singapore 609923

General Inquiry: 1800 895 6278

Technical Support / Helpdesk: 1800 895 6299

To schedule PC delivery or to check delivery status after approval from lead agency, please contact **6895 6227** between 10am to 5pm (Monday to Friday, excluding Public Holiday) or email Ms Naisha at **[naisha.dimatulac@acer.com](mailto:naisha.dimatulac@acer.com)**

### **Technical Support Operating Hours**

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Telephone : 1800 895 6299

Email : [acercare.sg@acer.com](mailto:acercare.sg@acer.com)

### **Service Centre Operating Hours**

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Saturday, 9am to 12pm

## **JK Technology Pte Ltd**

### **Service Warranty**

- 36 months on-site full hardware warranty coverage of main PC unit on parts and labour within manufacturer defect(s). Not applicable to cosmetic or physical damage(s) by user.

### **Customer Service Centre**

61 Kaki Bukit Avenue 1, #02-13, Shun Li Industrial Park, Singapore  
417943

General Inquiry: 6844 3412

Technical Support / Helpdesk: 6841 4000

*To schedule PC delivery or to check delivery status after approval from lead agency, please contact Telephone : 6844-3412 between 9 am to 6 pm (Monday to Friday, excluding Public Holiday)*

### **Technical Support Operating Hours**

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Telephone : 6841 4000

Email : [lenovosupport@jktech.com.sg](mailto:lenovosupport@jktech.com.sg)

### **Service Centre Operating Hours**

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Saturday, 9am to 12pm

## Broadband Service

Internet Service Provider	M1	
Device	Fibre Broadband	Mobile Broadband
Bandwidth	500 Mbps	150 Mbps
Prerequisite	NGN Fibre-Ready	None
Data Cap	Unlimited	Unlimited* Data 51 Plan *This plan offers unlimited data with 1GB daily usage before throttling
Device Warranty	3 years	1 year
Customer Service Hotline	1627	