Details of the NEW Desktop and Laptops Options (with effect from 1 Jun 2021)

All prices are inclusive of 7% GST.

PC models and Broadband Service may vary and are subject to changes.

Desktop Option

РС Туре	Acer Desktop No. 1 (1-ADV) - supplied by Acer Computer (Singapore) Pte Ltd [# Inspire Fund - Desktop No.1]
Processor	Intel Core i5 9400 Hexa (6) – core [9MB Intel Smart Cache, 2.9 GHz with TurboBoost up to 4.1 GHz]
Memory	8 GB
Monitor / LCD Display	19.5" LED / LCD Monitor
Hard Drive	1 TB HDD SATA
Graphic Card	Intel UHD Integrated Graphics
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$232.73
Payable by other applicant (Tier 2)	\$465.45

^{*}For information on Tier 1 and Tier 2 subsidy, please refer to Level of Subsidy.

Laptop Options

Supplier	Acer Computer (Singapore) Pte Ltd		JK Technology Pte Ltd*
PC Type	Acer Laptop No. 2 (2-ALE)	Acer Laptop No. 3 (3-ALA)	Lenovo Laptop No. 4 (4-JLL)*
	[# Inspire Fund - Laptop No.2]		[# Inspire Fund - Laptop No. 4]
Processor	Intel Core i5 10210U Quad-core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	Intel Core i5 10210U Quad-core (6MB Intel Smart Cache, 1.6 GHz with TurboBoost up to 4.2 GHz)	Intel Core i5 1035G1 Quad-core (6MB Intel Smart Cache, 1.0GHz with TurboBoost up to 3.6 GHz)
Memory	8GB	8GB	8GB
Monitor / LCD Display	15.6" display, with HD 1366 x 768 resolution	13.9" display, with HD 1366 x 768 resolution	14.0" display, with FHD 1920 × 1080 resolution
Hard Drive	1 TB HDD SATA	1 TB HDD SATA	1 TB HDD SATA
Graphic Card	Intel UHD Integrated Graphics	Intel UHD Integrated Graphics	Intel UHD Integrated Graphics
Weight	1.9kg	1.5kg	1.6kg
Payable by Tier 1 applicant and MOE-FAS / SPED-FAS applicant	\$224.97	\$272.05	\$365.14
Payable by other applicant (Tier 2)	\$449.94	\$497.02	\$590.11

^{*} New laptop introduced with effect from 2 September 2020

Acer Computer (Singapore) Pte Ltd

Service Warranty

- 36 months on-site full hardware warranty coverage of main PC unit on parts and labour within manufacturer defect(s). Not applicable to cosmetic or physical damage(s) by user.

Customer Service Centre

29 International Business Park, #08-01 Acer Building,

Tower A, Service Centre (Side Entrance), Singapore 609923

General Inquiry: 1800 895 6278

Technical Support / Helpdesk: 1800 895 6299

To schedule PC delivery or to check delivery status after approval from lead agency, please contact **6895 6227** between 10am to 5pm (Monday to Friday, excluding Public Holiday) or email Ms Naisha at **naisha.dimatulac@acer.com**

Technical Support Operating Hours

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Telephone: 1800 895 6299

Email: acercare.sg@acer.com

Service Centre Operating Hours

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Saturday, 9am to 12pm

JK Technology Pte Ltd

Service Warranty

- 36 months on-site full hardware warranty coverage of main PC unit on parts and labour within manufacturer defect(s). Not applicable to cosmetic or physical damage(s) by user.

Customer Service Centre

61 Kaki Bukit Avenue 1, #02-13, Shun Li Industrial Park, Singapore 417943

General Inquiry: 6844 3412

Technical Support / Helpdesk: 6841 4000

To schedule PC delivery or to check delivery status after approval from lead agency, please contact Telephone: 6844-3412 between 9 am to 6 pm (Monday to Friday, excluding Public Holiday)

Technical Support Operating Hours

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Telephone: 6841 4000

Email: lenovosupport@jktech.com.sg

Service Centre Operating Hours

Monday to Friday, 9am to 6pm (Singapore Time) (excluding Public Holiday)

Saturday, 9am to 12pm

Broadband Service

Internet Service Provider	M1	
Device	Fibre Broadband	
Bandwidth	500 Mbps	
Prerequisite	NGN Fibre-Ready	
Data Cap	Unlimited	
Device Warranty	3 years	
Customer Service Hotline	1627	