

FACTSHEET ON THE DIGITAL ACCESS PROGRAMMES

NEU PC Plus

The NEU PC Plus programme supports low-income households with school-going children or persons with disabilities (PWDs) with broadband access and computer ownership. Since 1999, the programme has been enhanced several times to address the needs of beneficiaries, and has supported more than 63,000 beneficiaries to date.

Eligible beneficiaries are provided a Personal Computer (PC)-Bundle with 3 years free broadband subscription and a subsidised PC from \$224.97 (inclusive of GST). Students who are unable to co-pay for the PC can be further supported through the iNSPIRE Fund by IMDA, which allows students to perform community service in place of the co-payment. IMDA will exercise flexibility for further deferment depending on the covid-19 situation.

NPP 3.0 Eligibility Criteria	PC-Bundle		iNSPIRE Fund	
Household Income <i>HHI – Household Income (monthly)</i> <i>PCI – Per Capita Income</i>	HHI ≤ \$3,400 OR PCI ≤ \$900 (≤ \$1,125 if a household member is a PwD)		HHI ≤ \$2,500 OR PCI ≤ \$700	
Subsidy Tier for PC	<u>Tier 1</u> PCI ≤ \$700 OR MOE-FAS/ SPED-FAS recipients	<u>Tier 2</u> PCI > \$700		
Singapore Students	Citizen	Up to 75% subsidy	Up to 50% subsidy	Up to 100% subsidy
Permanent Students	Resident	Up to 50% subsidy	Up to 50% subsidy	Up to 100% subsidy
Non-Student PWDs		Up to 50% subsidy	Up to 50% subsidy	NA
<u>Other criteria</u> Student must be studying in a Gov/Gov-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded SPED School Every qualified household is entitled to one PC-Bundle only. Exceptions are made for students on the 1-to-1 computing programme.				

*Please refer to <https://www.imda.gov.sg/neupc> for further details.

IMDA has worked with our partners to make the following adjustments to the NEU PC Plus programme until December 2020 to further support school-going children's needs in this Covid-19 situation.

	Current	Revised
iNSPIRE Fund	Gross monthly household income not exceeding \$2,500 or per capita monthly income not exceeding \$700 Endorsed records of community service in order to receive fully-paid PC	Gross monthly household income not exceeding \$2,750 or per capita monthly income not exceeding \$700 ¹ Community service will be deferred, IMDA will review the community service requirement after COVID-19 situation.
Broadband	Fibre broadband at no charge	Option for unlimited Mobile Broadband at no charge* <i>*for households where fibre installation may take a longer period of time e.g. no-home-passed</i>

In addition, NEU PC Plus partners including schools, processing agencies like Mendaki, CDAC, SINDA, Eurasian Association, telco partners Netlink Trust and M1 and PC vendor partner Acer have worked with IMDA to streamline processes and accelerate provisioning of PC-Bundles.

The revised criteria will take immediate effect.

Home Access

The Home Access programme supports low-income households (without school-going children) with subsidised broadband, with device bundles as options. Since its launch in 2014, more than 14,000 beneficiaries have benefitted. The Home Access programme was enhanced in April 2020 to offer faster broadband speeds and more bundled device options.

The qualifying criteria of Home Access is:

Criteria	
Income	HHI ≤ \$1,900 OR PCI ≤ \$650
Citizenship	Has at least one Singaporean family member staying at the same residential address
Dwelling Type	Stays in HDB flat
Others	Neither an existing Home Access beneficiary, nor an existing Neu PC Plus beneficiary

The tiered co-payment amount for beneficiaries is as follows:

¹ The revised income criteria for the iNSPIRE Fund will be retained after December 2020

Assistance Package			Auto Inclusion	Tier A: Reside in HDB 1-3 room flat	Tier B: Reside in HDB 4 room and above flat
			Monthly subscription including GST		
Fibre broadband	M1 Limited	500Mbps	\$6.00	\$9.00	\$17.30
	MyRepublic Ltd	1Gbps	\$13.99	\$16.99	\$25.29
Bundled Plans by M1 Limited					
<i>(Note: Options are available for families without full-time students¹ only)</i>					
500Mbps Fibre broadband bundled with tablet	Lenovo Tablet • 7 inch, android • 2GB RAM, 32GB storage		\$8.00	\$15.00	\$22.00
500Mbps Fibre broadband bundled with smartphone	OPPO/ Vivo Smartphone • 6 inch, android • 4GB RAM, 64GB storage		\$10.75	\$17.75	\$24.75

* Please refer to <https://www.imda.gov.sg/programme-listing/home-access> for further details.

Contact

Applicants interested to apply for the Digital Access programmes are advised to go through the following channels:

Programme	Contact point
NEU PC Plus	Please contact your school, email neupc@imda.gov.sg , or call 6684 8858
Home Access	Please email digitalaccess@imda.gov.sg , or call 6377 3800

Applicants who do not meet the prevailing eligibility criteria, but wish to appeal for consideration because of exceptional circumstances, may write to the contact point above.