

Fact Sheet

Annex A

EMBARGOED TILL 1300HR GMT+8 08 APR, 2020

DIGITAL ACCESS PROGRAMMES

NEU PC Plus

The NEU PC Plus programme supports low-income households with school-going children or persons with disabilities (“**PWDs**”) with broadband access and computer ownership. Since it was launched in 1999, the programme has been continually enhanced to address the evolving needs of beneficiaries, and has helped more than 63,000 beneficiaries to date.

Eligible beneficiaries are provided a Personal Computer (“**PC**”) bundle comprising a subsidised PC and three years free broadband subscription, from \$224.97 (inclusive of GST). Students who are unable to co-pay for the PC can be further supported through the iNSPIRE Fund.

NPP 3.0 Eligibility Criteria	PC-Bundle		iNSPIRE Fund
Household Income <i>HHI – Household Income (monthly)</i> PCI – Per Capita Income	HHI ≤ \$3,400 OR PCI ≤ \$900 (≤ \$1,125 if a household member is a PwD)		HHI ≤ \$2,500 OR PCI ≤ \$700
Subsidy Tier for PC	<u>Tier 1</u> PCI ≤ \$700 OR MOE-FAS/ SPED-FAS recipients	<u>Tier 2</u> PCI > \$700	
Singapore Citizens Students	Up to 75% subsidy	Up to 50% subsidy	Up to 100% subsidy

Permanent Resident Students	Up to 50% subsidy	Up to 50% subsidy	Up to 100% subsidy
Non-Student PWDs	Up to 50% subsidy	Up to 50% subsidy	NA
<p><u>Other criteria</u></p> <p>Student must be studying in a Gov/Gov-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded SPED School</p> <p>Every qualified household is entitled to one PC bundle only. Exceptions are made for students on the one-to-one computing programme, and for households with three or more school-going children.</p>			

*Please refer to www.imda.gov.sg/neupc for further details.

IMDA has worked with our partners to adjust the NEU PC Plus programme to further support school-going children's needs in this Covid-19 situation.

	Current	Revised
iNSPIRE Fund	Gross monthly household income not exceeding \$2,500 or per capita monthly income not exceeding \$700 Endorsed records of community service in order to receive a fully-paid PC.	Gross monthly household income not exceeding \$2,750 or per capita monthly income not exceeding \$700 ¹ . All students supported through the MOE Financial Assistance Scheme will qualify. Community service requirements will be waived.
Broadband	Fibre broadband at no charge	Option for unlimited Mobile Broadband at no charge* <i>*for households where fibre installation may take a longer period</i>

¹ The revised income criteria for the iNSPIRE Fund will be retained after December 2020

		<p><i>of time to install (E.g. There is no termination point installed in the home)</i></p> <p>Option for broadband-only for</p> <ul style="list-style-type: none"> • Students supported by MOE Financial Assistance Scheme (FAS) who may not want a new pc; • Existing beneficiaries of NEU PC Plus who have co-paid for the PC-only previously and may need a broadband subscription now.
PC	1 PC per household, regardless of the number of school-going children	Households with three or more school-going children may apply for a second subsidised PC.

NEU PC Plus partners including schools; processing agencies like Mendaki, CDAC, SINDA, Eurasian Association; telco partners M1 and NetLink NBN Trust; and PC vendor partner Acer; have worked with IMDA to streamline processes and accelerate provisioning of PC-Bundles.

The revised criteria will take immediate effect, until December 2020.

Home Access Programme

The Home Access programme supports low-income households (without school-going children) with subsidised broadband, and with device bundles as options. The Home Access programme was enhanced in April 2020 to offer faster broadband speeds and more bundled device options. Since its launch in 2014, more than 14,000 beneficiaries have benefitted.

The qualifying criteria of Home Access is:

Criteria	
Income	HHI ≤ \$1,900 OR PCI ≤ \$650
Citizenship	Has at least one Singaporean family member staying at the same residential address
Dwelling Type	Stays in HDB flat
Others	Neither an existing Home Access beneficiary, nor an existing NEU PC Plus beneficiary

The tiered co-payment amount for beneficiaries is as follows:

Assistance Package			Auto Inclusion ²	Tier A: Reside in HDB 1-3 room flat	Tier B: Reside in HDB 4 room and above flat
			Monthly subscription including GST		
Fibre broadband	M1 Limited	500Mbps	\$6.00	\$9.00	\$17.30
	MyRepublic Ltd	1Gbps	\$13.99	\$16.99	\$25.29
Bundled Plans by M1 Limited					
<i>(Note: Options are available for families without full-time students¹ only)</i>					
500Mbps Fibre broadband bundled with tablet	Lenovo Tablet <ul style="list-style-type: none"> • 7 inch, Android • 2GB RAM, 32GB storage 		\$8.00	\$15.00	\$22.00
500Mbps Fibre broadband bundled with smartphone	OPPO/ Vivo Smartphone <ul style="list-style-type: none"> • 6 inch, Android 		\$10.75	\$17.75	\$24.75

² Currently, government assistance schemes selected for auto-inclusion include MSF's ComCare Long Term Assistance Scheme, and MSF's ComCare Short-to-Medium Term Assistance (SMTA) with at least 12 months of continuous assistance

Assistance Package	Auto Inclusion²	Tier A: Reside in HDB 1-3 room flat	Tier B: Reside in HDB 4 room and above flat
		Monthly subscription including GST	
	<ul style="list-style-type: none"> 4GB RAM, 64GB storage 		

* Please refer to www.imda.gov.sg/programme-listing/home-access for further details.

Applicants interested to apply for the Digital Access programmes are advised to go through the following channels:

Programme	Contact point
NEU PC Plus and Home Access	Please contact your school, email neupc@imda.gov.sg , or call 6684 8858

Applicants who do not meet the prevailing eligibility criteria, but wish to appeal for consideration due to exceptional circumstances, may write to the contact point above.

Donations to support the digital needs of the low-income

As part of SG United, and the Stay Healthy, Go Digital movement to support the digital needs of low-income households, IMDA has partnered the National Council of Social Services to facilitate cash and in-kind donations from the industry through its fundraising and engagement arm, the Community Chest.

Organisations including CrimsonLogic, HP Inc, NetLink NBN Trust, SGTech, Standard Chartered Bank, and Tata Consultancy Services have already stepped forward by donating cash, laptops and devices to help individuals get connected. The donations will assist households in need who are not covered by IMDA's Digital Inclusion schemes. This will ensure that the digital aid is extended to assist and benefit a wider population due to the COVID-19 situation, such as students from non-MOE schools.

Companies interested to contribute to the cause can contact Community Chest at ncss_comchest@ncss.gov.sg or at 1800 210 2600.

About Infocomm Media Development Authority (IMDA)

The Infocomm Media Development Authority (IMDA) leads Singapore's digital transformation with infocomm media. To do this, IMDA will develop a dynamic digital economy and a cohesive digital society, driven by an exceptional infocomm media (ICM) ecosystem – by developing talent, strengthening business capabilities, and enhancing Singapore's ICM infrastructure. IMDA also regulates the telecommunications and media sectors to safeguard consumer interests while fostering a pro-business environment, and enhances Singapore's data protection regime through the Personal Data Protection Commission. For more news and information, visit www.imda.gov.sg or follow IMDA on Facebook [IMDAsg](#) and Twitter [@IMDAsg](#).

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