Quotes from Cloud Service Providers, Data Centre Operators, End User Enterprises

Amazon Web Services	"Security and resilience have always been top priorities for us at AWS. Our customers trust AWS with their mission-critical applications because we've instilled resilience into our infrastructure, service design and deployment, operational model and mechanisms from day one. In a recent independent research report, Frost and Sullivan found that AWS has built the most resilient architecture in Asia Pacific, resulting in industry leading uptime. As we plan to expand our cloud infrastructure footprint and double our investment in Singapore by 2028, we look forward to collaborating even more closely with IMDA to raise the bar on digital security and resilience in the industry." - Annabel Lee, Director of Public Policy, Amazon Web Services
Equinix	"The Equinix partnership with IMDA is guided by a consultative approach in defining industry guidelines for data center resiliency, ensuring that Singapore remains a strong regional and global hub, and reinforces Singapore's position as an AI leader."
Global Switch	"Global Switch is privileged to work with the IMDA, informing the development of the new Digital Infrastructure Act. We believe it will further enhance Singapore's reputation for connectivity and its leadership in building the digital societies of the future. By further improving digital security and resilience, the Act will promote equitable access to technology, both regionally and across the world."
Google	"Hyperscale data centers and cloud computing infrastructure play a critical role in the delivery of digital services that citizens and organizations in Singapore rely on every day. With the completion of our latest Google data center and Google Cloud region campus expansion in Singapore in 2024, which brought our investments in digital infrastructure in the country to US$5 billion, we have increased our capacity to advance local digital transformation efforts securely, reliably, and sustainably. Google commends the government's efforts to bolster infrastructure resilience through these new Advisory Guidelines for cloud services and data centers. We appreciate that the government has taken into account industry feedback, and will continue to engage closely to ensure that this important work aligns with international best practices and complements existing legislation to enhance the resilience and security of Singapore's digital economy."

Keppel	"Keppel supports the launch of the Advisory Guidelines for Resilience and Security of Cloud Services and Data Centres by the Infocomm Media Development Authority (IMDA). As a leading global asset manager and operator, and a strategic ecosystem player for digital infrastructure, Keppel is committed to building a sustainable digital future. We believe that the Advisory Guidelines will play a crucial role in uplifting the entire industry, and look forward to collaborating with IMDA and other industry stakeholders to create a more secure and reliable digital environment for businesses and consumers." – Wong Wai Meng, CEO, Data Centres, Keppel
Microsoft	"Microsoft is committed to upholding trust and confidence in the tech ecosystem, including the digital infrastructure that underpins it. We appreciate the strong partnership with the Singapore government in ensuring that the new advisory guidelines are fit for purpose and aligned with international standards. We look forward to our continued collaboration on digital resilience and security in Singapore." – Alvin Heng, General Manager, APAC, Cloud Operations & Innovation, Microsoft
Singtel / Nxera	"Singtel and Nxera welcome the IMDA's introduction of Advisory Guidelines which set out the resilience and security standards for data centre operators to uplift the overall industry in Singapore. We recognise the critical role that data centres play in supporting Singapore's digital economy and AI ambitions, and have always incorporated resilience and security by design in building and operating our state-of-the-art data centres not just in Singapore but also in the region. We will continue to do so to meet the evolving needs of our government, customers and regulator." – Bill Chang, CEO of Nxera
ST Telemedia Global Data Centres	"STT GDC strongly supports IMDA's initiative to introduce the Advisory Guidelines to enhance the resilience and security of key digital infrastructure and services in Singapore. As Singapore's largest data centre operator, we are already well-aligned with the Guidelines' objectives through our robust security measures, industry-leading resilience protocols, and proactive strategies for preventing and recovering from potential disruptions. We look forward to collaborating with IMDA and other industry partners to further strengthen Singapore's digital ecosystem and reinforce public trust in our critical digital infrastructure."

SingHealth (end user)	As a major healthcare service provider, a robust digital infrastructure provided by our IT partners and suppliers is critically important to SingHealth. We welcome the Advisory Guidelines and the DIA as they align with our commitment to enhancing cybersecurity and digital resilience, further safeguarding our systems and patients' interests. – Chua Kim Chuan, Group Chief Information Security Officer (GCISO), SingHealth