

## SENSING THE PULSE OF YOUR AUDIENCE

OPPI is an advanced customer analytics tool that enables businesses to stay ahead of customer expectations. By understanding real-time opinions and sentiments, OPPI helps businesses gain a comprehensive understanding of their customers' needs and preferences, enabling them to tailor their products and services to meet specific demands.

#### WHY IS THERE A NEED?

Businesses today face the challenge of gathering accurate and timely customer insights in a costeffective manner. Traditional survey approaches can be slow, expensive, and often fail to capture the nuances of complex conversations. This leads to a lack of understanding of customers' needs and preferences, which can result in poor customer engagement and alignment, and ultimately, lower revenues.

#### **OUR TRACK RECORD**

- Singapore Ministry of Community, Culture and Youth
- Australian High Commission
- University of Leeds
- University of York
- Edgelands Institute (Harvard University)

See our video testimonials at youtube.com/youroppi

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### **Our Services**



Customer analytics platform with current customers (monthly subscription)



Bespoke customer research services for new market / industry

## **Our Advantages**



Get Real Time Insights



Leverage on wisdom of the crowd



Discover Common Ground among the most divided



Cost competitive and effective compared to others



Over 32,000 participants thus far



# Know your customers inside out

Stay ahead of customers' needs