

MOBILE VIRTUAL NETWORK OPERATION LICENSING FRAMEWORK

Scope of Licence

- 1 This Licence enables the Licensee to operate as a Mobile Virtual Network Operator (MVNO). An MVNO is an operator who provides mobile subscription and call services to its customers with no allocation of spectrum. The MVNO must use part of the networks of the mobile network operator(s) licensed by IDA under the Facilities-Based Operations Licence to originate and deliver its customers' calls. The MVNO must pay the licensed mobile network operator(s) for the use of the network and/or the essential radio segment of the network(s).

Specific Conditions

- 2 The Licensee shall ensure that any person through functioning mobile terminal equipment may at any time and without charge, contact the relevant police service (namely 999 or its substitute number), the fire and ambulance services (namely 995 or its substitute number) and any other national emergency services which the Minister for Communications may from time to time designate, for the purpose of notifying them of any emergency.
- 3 The Licensee shall implement number portability from commencement of service.
- 4 The Licensee shall comply, at its own cost, with any requirements and guidelines established by IDA on number portability to be implemented by the Licensee.
- 5 IDA reserves the right to establish minimum quality of service standards for the Services provided by the Licensee with which the Licensee shall comply.
- 6 The Licensee shall comply with the following additional conditions for distribution of prepaid SIM cards for sale to end-users:

- i) Keep a register of all its retailers and the buyers of the prepaid cards;
and
- ii) Control the allocation of prepaid cards to the retailers based on actual sales and activation.