WORKGROUP 1 FUTURE COMMUNICATIONS & INTERNET-OF-THINGS

SERVICES AND DIGITAL ECONOMY TECHNOLOGY ROADMAP

19 NOVEMBER 2018







A MARKET STUDY	1 Global Trends	2 Market Potential
B TECHNOLOGY STUDY	1 Technology Readiness Map	2 Application Use cases
C CONCLUSIONS	1 SWOT Analysis	2 Recommendations





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GLOBAL TRENDS

Three paradigms of Services 4.0 enabled by <u>Communication Technology</u>





MARKET POTENTIAL - GLOBAL

Market Potential for Future Communications

A MARKET STUDY

(US\$ Billion, 2017 – 2022)

WG 1



Key drivers

<u>Wireless Infrastructure</u> - investments in 5G are already underway and are expected to grow exponentially over the 2019-2022

<u>Fixed Access</u> - driven by investments in FTTx (deep fibre), fixed wireless for 4G and some G.fast deployments

<u>Backbone Architecture</u> - driven by significant investments in optical fibre backhaul and virtualized switches and routers

EMPOWERING POSSIBILITIE

Note: 1. Future Communications market size is calculated as the spending on the different technology categories – Network Infra, Software and Services by CSPs 2. Network Infrastructure includes N/W software such as Virtual Network Functions (VNFs) for packet core 3 Wireless Infra does not include Satellite, 4. Fixed access does not include end user devices 5. Other Network includes voice and data switching and application infrastructure

Source: Gartner - Forecast: Communications Service Provider Operational Technology Worldwide, 2017; Monitor Deloitte Analyses

MARKET POTENTIAL – APAC & ASEAN

Market Potential for Future Communications

A MARKET STUDY

(US\$ Billion, 2017 – 2022)

WG 1



Note: 1. Future Communications market size is calculated as the spending on the different technology categories.2 APAC Includes Greater China and Japan 3. Includes all ASEAN countries except Singapore

Source: Gartner - Forecast: Communications Service Provider Operational Technology Worldwide, 2017 Gartner, ASEAN Secretariat Database, Asian Development Outlook 2018; Monitor Deloitte Analyses

INFOCOMM

AUTHORITY

EMPOWERING POSSIBILITIES

MEDIA DEVELOPMENT

MARKET POTENTIAL - SINGAPORE

Singapore Market Potential for Future Communications

(US\$ Million, 2017 – 2022)

WG 1

A MARKET STUDY



Key drivers

<u>Wireless Infrastructure</u> – driven by investments in 5G and small cells, as well as continued investments in 4G by Singapore operators.

<u>Backbone Architecture</u> – continuous grow driven by significant investments in optical fibre backhaul and virtualized switches and routers

<u>Services</u> – driven by increased investments in ICT, managed services and cloud services for enterprise use, as well as network planning and optimization by operators to get maximum capacity and coverage

by SG:D



Note: 1. Future Communications market size is calculated as the spending on the different technology categories – Network Infra, Software and Services by CSPs Source: Gartner - Forecast: Communications Service Provider Operational Technology Worldwide, 2017; Monitor Deloitte Analyses

MARKET POTENTIAL - GLOBAL

Market Potential for IoT

WG 1

(US\$ Billion, 2017 – 2022)

A MARKET STUDY



Note: 1. IoT market size refers to spending defined as the total spending on each element in the IoT network – Network Connectivity, Device Hardware, Systems Integration & Applications 2. Applications include Data Analytics, 3. 2021-23 Global values forecasted using CAGR from 2017-2020, Source: HSBC Global Research, Monitor Deloitte Analyses



MARKET POTENTIAL – APAC

APAC Market Potential for IoT¹

(US\$ Billion, 2017 – 2022)

WG 1





MARKET POTENTIAL – ASEAN

ASEAN Market Potential for IoT

A MARKET STUDY

(US\$ Million 2020)

WG 1

The overall market size³ for IoT for in ASEAN (all countries except Singapore) is estimated to grow to **4.6 Billion** in 2020². The chart below highlights the expected IoT spending by the top 4 countries in ASEAN (excluding Singapore) in 2020.



Note: 1. This chart includes only the top 4 ASEAN includes Indonesia, Thailand, Malaysia & Philippines. Does not include Singapore 2. Expected to grow from a small base of 280 Million in 2014. 3. IoT market size defined as total spending on the each element in the IoT network – Network Connectivity, Device Hardware, Systems Integration and Applications.





MARKET POTENTIAL - SINGAPORE

Singapore Market Potential for IoT

A MARKET STUDY

(US\$ Million, 2017 – 2022)

WG 1





FUTURE COMMUNICATIONS & INTERNET-OF-THINGS ARE KEY FOUNDATIONAL TECHNOLOGIES FOR SERVICES 4.0



5G & the Eco-system of Connectivity

(1) Growth Potential

A MARKET STUDY

WG 1









(2)

TECHNOLOGY CAPABILITIES

KEY IDENTIFIED CAPABILITIES TO FUEL GROWTH

INTERNET-OF-THINGS

WG 1

Availability of pre-integrated technologies and standardised features/solutions enabling interoperability, scalability, modularity and thus reducing time to market

EXAMPLE 1 INTELLIGENCE

Support for AI and analytics capabilities and where these are located (increasingly at the network "edge")

SECURITY

Support for embedded security solutions for IoT (including authentication, network security, encryption, API security and security analytics amongst others)

MOBILITY

Support for mobility in instances where parts of the system are expected to change their location

COMMUNICATIONS

SPEED - WIRELESS Measure of how fast of information delivery over wireless air interface

SPEED - OPTICAL

Measure of how fast of information delivery over optical fibres

LATENCY

Measure of how much time it takes for a packet of data to get from one designated point to another (i.e. delay in the system)

RELIABILITY

Measure of the ability of the network to be able to transfer information as per specification with limited loss

POWER EFFICIENCY

Measure of how much energy the network consumes in order to be able to transfer information



WG 1

TECHNOLOGY ADOPTION READINESS MAP – FUTURE COMMUNICATIONS

NOW - 2 YEARS	3 - 5 YEARS	> 5 YEARS				
SPEED - WIRELESS						
 MOBILITY LTE Advanced / Advanced Pro LTE Enhanced License Assisted Access (eLAA) LTE-WLAN Aggregation (LWA) LTE WLAN Radio Level Integration with IPsec Tunnel (LWIP) 5G eMBB (NSA) NON-MOBILITY Fixed Wireless Access 802.11ac Wave 1/ 2 (Wi-Fi 5) Bluetooth 4.2/5 Basic Rate/ Enhanced Data Rate (BR/EDR) 802.11ax (Wi-Fi 6), 802.11 ad 	MOBILITY • 5G eMBB (SA) NON-MOBILITY • 802.11 ay	 MOBILITY 5G eMBB enhancements NON-MOBILITY Li-Fi 				
	SPEED – WIRED					
FTTx • G-PON • XG-PON (10G-PON) • XGS-PON • NG-PON2 (4 wavelengths) TRANSMISSION • 400G/ 800G WDM • 10/40/100 Gigabit Ethernet	FTTx • NG-PON2 (8 wavelengths) • 25G PON • DWDM TRANSMISSION • Multi-Terabit WDM	FTTx • 50G PON • NG-PON2+ (TWDM-PON, OFDM-PON) • XG(S)-PON+ TRANSMISSION • Optical OFDM (OFDM for optical) • 100G PON (100Gbps downstream) • WDM PON (Dedicated wavelength per user) • 200/400 Gb/s electrical interfaces				
	LATENCY					
 LTE Mission Critical (MC) services Dedicated Short Range Communications (DSRC) 	 LTE-V2X/C-V2X 5G uRLLC 	5G uRLLC enhancements				
	POWER EFFICIENCY					
WIDE AREA LTE-M/ eMTC (Cat M1) NB-IoT (Cat NB1) LoRaWAN Sigfox SHORT RANGE Bluetooth 4.2/5 Low Energy (LE) Z-Wave Zigbee Near field communication (NFC) Low-power Wi-Fi	 WIDE AREA LTE-M/eMTC (Cat M2) NB-IoT (Cat NB2) 	WIDE AREA • 5G mMTC				
	LOW PACKET LOSS (WIRELESS)					
	• 5G uRLLC	5G uRLLC enhancements				

WG 1

TECHNOLOGY ADOPTION READINESS MAP – INTERNET-OF-THINGS

NOW - 2 YEARS	3 - 5 YEARS	> 5 YEARS				
	PLATFORMIZATION					
 Message Queue Telemetry Transport (MQTT) Constrained Application Protocol (CoAP) Advanced Message Queuing Protocol Data Distribution Service (DDS) eSIM Device Management - (OMA-DM, OMA-CP) 	 IPv6, 6LoWPAN Device Management Open Mobile Alliance Lightweight Machine-to- Machine (OMA LWM2M) 	Enterprise taxonomy and ontology management				
	INTELLIGENCE					
 Speech recognition Machine Learning (including Ensemble learning methods) Natural language understanding Predictive analytics Video Surveillance 	 Deep learning Edge computing technologies (multi-access computing, fog computing, cloudlet, micro-data centre) Natural language generation Predictive analytics 	 Cognitive computing Deep reinforcement learning Conversational user interfaces Natural language processing Prescriptive analytics 				
	SECURITY					
 Application Security as a Service Identity-proofing services Disaster Recovery as a Service IaaS container encryption Tokenization End point protection – Identity & Access Management FIDO Authentication protocol IoT network security IoT security for data encryption IoT API security IoT PKI & Digital certificates 	 Secure processing unit Trusted Environment Software-defined security Secure web gateways Identity management as a service Security analytics Secure by design Secure Web Gateway Cloud-access security brokers Cloud service brokerage 	 Hardware Security Blockchain Digital security Key management as a service 				
	MOBILITY					
 LTE-M/eMTC (Cat M1) NB-IoT (Cat NB1) LoRaWAN Sigfox 	LTE-M/eMTC (Cat M2) NB-IoT (Cat NB2)	• 5G mMTC				

USE CASES – FUTURE COMMUNICATIONS

High-Speed Wired Technologies

B TECHNOLOGY STUDY

Data centre interconnects (DCI)

WG 1

- Wired networks to residential, commercial and other spaces as backhaul
- edge computing deployments
- wireless gateways and access points
- ultra-high-definition end-points

High-Speed Wireless Technologies

(Non-mobility)

- Ultra-high definition streaming applications
 AR, VR, MR streaming applications
- Instant replays during live matches
- Fixed wireless access networks
- High quality video conferencing
- Instant cloud access
- Large file transfers
- Cloud computing

High-Speed Wireless Technologies (Mobility)

- Ultra-high definition streaming applications
 AR, VR, MR streaming applications
- High quality live video sharing
- Instant cloud access
- Large file transfers
- Cloud computing

Low Latency and High Reliability Wireless Technologies

Industrial automation

- Remote and tele operations e.g. remote surgery, tele-driving
- Tactile internet
- Collision avoidance of automated guided/autonomous vehicle to vehicle, vehicle to infrastructure and vehicle to human
- Unmanned Aerial Vehicles/ Drones
- AR/VR/MR cloud applications
- Cloud and interactive gaming
 Public safety e.g.
- Public safety e.g. emergency services

Power Efficient Wireless Technologies

- Temperature and
- humidity sensors
- Door/windows sensors
- Motion sensors
- Light sensors
- Smoke detection sensors
- □ Alarms
- Smart locks
- Wearables
- Asset and fleet trackers
- Smart electricity, water and gas meters
- □ Waste management
- Other battery-powered smart monitoring devices e.g. environmental monitoring sensors, parking detection, outdoor parking detection

B TECHNOLOGY STUDY

WG 1

USE CASES – INTERNET-OF-THINGS

MANUFACTURING		TRANSPO & LOGI	RTATIOI STICS	N		TED ES		SMART BUIL	DINGS		INFOCOM	M MEDIA		UTILI	TIES
 Digital twins Smart and digital factories Fault detection and resolutions Predictive and preventive maintenance Traceability and trackability Asset management RFID tagging 		 Capacity s Route plar optimizatio Real-time Threat det prevention Environme monitoring manageme Energy ma Fault deter resolutions Predictive preventive maintenant Autonomo platooning 	ensing ning and n raceability ection and and tion and and and tion and and	y i	 Remote ope Autonomous vehicles Real-time tra Threat detect prevention Fault detecti resolutions Predictive ar preventive maintenance Autonomous platooning 	rations aceability tion and on and nd truck		 Threat detection Fault detection Fault detection Predictive and preventive maintenance Security and emergency response Comfort option Utilisation and building performance 	nd mization ormance		Authentica Individualiz Content Ad	tion of :ed ccess		 Remote n and opera Massive s metering Integration distributed resources 	nonitoring ations smart n of d energy
CON SECI AU	SUM HO URIT TOM onalia pmiza dual -time ty an matic agem ictive tenar	MER IoT – ME TY/HOME MATION mes sation and ation of profiles e monitoring d security c hent and ence	Lc pr C C pe ac Vi I In m re I C re Io	RE ocation roximity ontextu ersonal dvertisin irtual su ventory plenish ustome ecognitic cation utomate	TAIL and advertising alised ized ng mart mirrors ment and iment ar on and positioning ed checkout	 Remo of pa Teler Perso diagn treatr 	HEA ote r titient nedi onali osti men	NLTH monitoring ts icine ised cs and t	Usag insura auton Tailor perso insura consu their lifesty recor Manu speci for ex warra	e-ba ance nobi red ance envi yle a ds ifact alty attendanty	RANCE ased e for iles and ised e for rs based on ironment, and medical turing- insurance ded	CONS Work Preve predi maint Cons optim Busin mode	STR entive ctive tenal truct hisati ness elling	RUCTION safety re and ence tion ion information	

ALIGNMENT TO CLOUD NATIVE ARCHITECTURE



1	Future communications (All)
1.1 1.2 1.3 1.4 1.5 etc.	Speed (wired) – PON, WDM etc. Speed (wireless) – LTE, 5G eMBB, Wi-Fi 5/6 etc. Latency (wireless) – LTE-V2X/C-V2X, 5G uRLLC Reliability (wireless) – 5G uRLLC Power Efficiency (wireless) – NB-IoT, 5G mMTC
Future comi connect ma	munications as the fundamental enabler to ssive, high bandwidth, and low latency devices.
2	Internet-of-Things - Platformisation
2.1 2.2 2.3	Messaging – DDS, MQTT, CoAP etc. Device management – LWM2M etc. e-SIM
Platformisat scalability a	tion of IoT technologies will allow interoperability, nd modularity.
3	Internet-of-Things - Intelligence
3.1 3.2 3.3	Machine & deep learning, cognitive computing Language – Recognition, generation, processing Edge computing – Multi-access, fog, cloudlet etc.
Increasing in services	ntelligence for broader, faster and smarter
4	Internet-of-Things – Mobility
4.1 4.2	LTE-M/eMTC (Cat M2) NB-IoT (Cat NB2)
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Advances in mobility for IoT technologies will allow the system to react to changes in location



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SWOT ANALYSIS

C CONCLUSIONS

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STRENGTHS

- 1. Pervasive and high-speed wireless and wired networks
- 2. Strong **Government support** and progressive initiatives
- 3. Hot regional testbed and innovation hub anchor
- 4. Strong data centre presence and international connectivity

WEAKNESSES

- 1. Adoption inertia and low IoT take off
- 2. **Fragmentation** of IoT ecosystem
- 3. Small market size
- 4. Limited talent pool
- 5. Loss of opportunities in **diversified use cases**

OPPORTUNITIES

- 1. High tech readiness
- 2. High global growth in IoT
- 3. Smart city use cases

THREATS

- 1. **Aggressive** overseas markets
- 2. Limited availability of **new spectrum**
- 3. Vulnerable to cyber attacks



ALIGNMENT OF FUTURE READY SYSTEMS TO DE FRAMEWORK

DIGITALISING INDUSTRIES

C CONCLUSIONS

Government agencies and organisations to shed legacy processes

WG 1

- Leverage IoT and other innovation hubs to raise awareness, match technologies to problem statements and test business models
- Participate in 5G trials to be better poised to use it to address challenges in todays' wireless networks such as higher latency and a lack of priority for critical communications

TALENT

 Workforce retraining on communication technologies, IoT and other related skills for the mid and senior generation

POLICY, REGULATION & STDS

- Set Security standards for IoT and drive certification of IoT devices
- Regulatory policies for wireless technologies should be revisited and amended as necessary

INTEGRATING ECOSYSTEMS

Adopt technologies that are standards-based for interoperability and faster implementation



INDUSTRIALISING DIGITAL

- Government to continue bolstering support and lead demand in IoT use cases
- Adopt technologies that are standards-based and enable interoperability such as eSIM
- Companies to use cloud platforms to develop component services and leverage other cloud-based services, solutions and emerging tech to augment or complement their offerings

RESEARCH & INNOVATION

Invest in developing technologies and solutions such as green technologies

PHYSICAL & DIGITAL INFRA

Build upon and enhance Singapore's strong infrastructure in existing wired and wireless networks, while investing in the next generation of networks

WG 1 C CONCLUSIONS

Descriptions

CONTINUED GOVERNMENT DRIVE FOR A BRIGHTER DIGITAL FUTURE	 Ensure the Relevant Policies and Regulations for IoT and Future Communications are in place 	 On a national level, there needs to be collaboration among Government agencies in the loT discussion in order to formulate corresponding national policy and strategy, conceptualise key projects and identify key challenges to be addressed. In addition, given that Cyber Security is a key component of IoT and data privacy is a national concern, the Government should consider drawing up a national security policy for IoT including setting security standards and drive certification of IoT devices.
	 Lead Demand in IoT in Smart Cities and other Public Sectors Projects 	• Singapore can look to integrate IoT further in the Smart Nation initiative to be able to derive further benefit from IoT and set a framework in place for private sectors to follow suit. The Government should also focus on ensuring that IoT is integrated into new infrastructure projects such as Terminal 5 airport and the construction of the mega port in Tuas. Thus, this will lead to encouraging local enterprises to build innovative solutions (e.g. facilities management) which can then be replicable to other airports and seaports.
	 Lead the Efforts to ensuring the Requisite Infrastructure is in Place 	 The Government will need to work with the private sector to build upon and enhance Singapore's strong infrastructure in existing wired and wireless networks. One key enabler in this category will be ensuring fibre connectivity and backbone by making enhancements and expansion of the nationwide fibre network. The Government should work with the telecommunication providers and other key stakeholders to ensure that technologies such as DWDM are used to increase capacity over existing fibre networks and enable scalability. There will be a pressing need for more sophisticated data centres. A DC-to-DC backbone fabric will be required to provide a low-latency and high-bandwidth communication between data centres to meet these requirements.
	 Lead Efforts in Investing in Developing Technologies and Solutions 	 The Government should consider setting up programmes that provide funding for R&D in green technologies for both academia and industries to work together to develop solutions. The benefits can be leveraged beyond the domestic market as Singapore as can consider exporting these technologies to other regional and global markets.



C CONCLUSIONS

WG 1

STANDARDS.

PLATFORMS

AND CLOUD-

BASED

SERVICES

• Encourage Industry to Adopt Standardsbased Technologies including eSIM

• Establish a Common Standards-based framework for Harmonized Platforms

 Establish a Services 4.0 Ecosystem for Companies to Embrace a Cloud Native Architecture to Build and Leverage Component Services Descriptions

- It is imperative to adopt technologies that are standards-based. There are several standards and bodies including IEEE, 3GPP, Wi-Fi Alliance, Bluetooth Special Interest Group (SIG), Open Mobile Alliance (OMA). Standards enable interoperability, prevents vendor lock-in and encourage rapid adoption of technologies.
- One such technology and standard that could enable this interoperability for IoT is eSIM. It is envisaged that M2M IoT devices are likely to benefit from eSIM, as these devices could be located across very diverse, unsupervised and inaccessible locations rendering the replacement of physical SIM cards impractical and expensive. , Thus, the Government should work with the telecom operators and IoT device manufacturers to accelerate the widespread adoption of eSIM.
- Adoption of IoT can be accelerated with a harmonised platform where a common standards-based framework and architecture can be established to harmonise and connect the different hardware and software solutions. Well defined technical specifications can be developed with the technology providers for standardised protocols, APIs and interfaces for the collection, management and access to services and data. Component services can be exposed and discovered within the harmonised platform to enable different IoT applications.
- As the Services 4.0 vision is built on a Cloud Native Architecture, the Government should organise programmes that encourage and facilitate enterprises to participate in this ecosystem. Thus, enterprises will need to be supported to migrate their infrastructure to a Cloud Native Architecture. Technology solution providers will need to be encouraged to develop cloud based component services and leverage other cloud-based services, solutions and emerging technologies to augment or complement their development. Telecommunication companies should also be encouraged to lead this transformation by creating new services via platforms, cloud and component services, especially for enterprise customers.



CONCLUSIONS

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Descriptions

SHIFTING GEARS FOR GREATER INDUSTRY	 Shed Legacy Processes, Increase Digitalisation and Enable Access to Data legacy processes 	 The Government will need to be role model by changing legacy processes, adopting greater digitalisation and allowing access to certain relevant data. Government agencies and organisations will need to shed legacy processes and systems and adopt a more agile way of working. The Government also has plans to adopt a Cloud Native Architecture and to build component services on this Cloud Native Architecture. Government can consider enabling access to anonymised data obtained through the Smart Sensor Network and other Smart City devices for companies in the private sectors to be able to use to build innovative solutions.
	 Enable Industry to Leverage Innovation Hubs 	• The Government should enable industry to leverage innovation hubs focused on IoT and relevant communication technologies by bringing together key stakeholders to collaborate. As part of these innovation hubs, industry, academia and government will need to collaborate to enhance R&D in IoT and Future Communications by identifying and investing in developing technologies and solutions and enabling rapid and innovative commercialisation and implementation of these technologies. SMEs in Singapore can leverage Government initiatives such as the IMDA SMEs Go Digital Programme.
ADOPTION	 Enable Next Generation Wireless 5G Networks 	 The performance and capabilities of 5G needs to be better understood, and should be investigated and validated through the conduct of early 5G field trials. The Government should work with telecommunication providers to set up 5G field test beds where all relevant stakeholders including companies in other sectors can participate. The Government should also work with the telecommunication providers and encourage infrastructure sharing. This is likely to be more prevalent in 5G to mitigate the business risks and high investment costs. The Government can also work with the industry to ease early adoption such as reviewing the QoS requirements for coverage.



C CONCLUSIONS

commendations				
	 Re-skill Workforce in Relevant Technology Areas 			

• Developing Cross Functional Talent

CONTINUOUS LEARNING FOR DIGITAL TRANSFORMA TION

WG 1

 Develop Talent Programmes for Related Technologies focused on Schools and Colleges

- Descriptions
- Given Singapore's aging workforce, programmes that focus on workforce retraining for the mid and senior generation are a key imperative. There will be a need for a large number of technical skilled workers with domain knowledge in specific areas of communication technologies such as optical fibre networks, 5G, low power networks and Wi-Fi technologies. The Government should work with universities and private sectors to be able to establish programs, courses and projects that the workforce can register. Experts from other countries can also be leveraged by enabling them to come on special immigration visas to set up special programs in Future Communications and IoT.
- Cross functional understanding of how these technologies can be capitalised on to generate value is also critical. Broader technical knowledge and skills in software and hardware engineering, network design and optimisation, data analytics and management will be required. Understanding the technical implications on communication technologies of launching Services 4.0 and the Cloud Native Architecture will be important. Thus, cross-domain knowledge will be key. The Government should establish competency centres for Future Communications and IoT along with key private sectors players that will provide access to tools and technologies for workers across different sectors.
- It is also critical to establish programmes that encourage schools and colleges to build relevant skills in students early on to equip our future generations with relevant digital skills. Singapore should be considering incorporating relevant skills such as programming and basic understanding of software engineering, communication technologies and IoT into the mainstream school curriculum. The Government should work with universities to establish more degree programs and courses related to software engineering, communication technologies and IoT. Programs that offer scholarships, internships and job opportunities should be established to encourage students to pursue these degrees and courses related to software engineering, communication technologies and IoT.

