

Frequently Asked Questions (FAQ) for Cloud Computing Call for Proposals

1. What is the main purpose and objectives of the Call?

Ans: The objectives of the Call are

a. To support innovative projects that will help achieve the following strategic objectives

i. Enable infocomm infrastructure development for iN2015 vertical clusters (such as digital media, life sciences, manufacturing, financial services, retail & tourism, & education).

ii. Support specific lighthouse projects which illustrate and promote the user of the infrastructure in the iN2015 verticals

iii. Establish Singapore as a Shared Services Hub

iv. Support infocomm capability development

b. To promote usage of Cloud Computing in Singapore

2. Who can participate?

Ans: Eligible participants are Singapore registered companies.

3. Is there any specific area IDA is interested in?

Ans: IDA is looking at projects of the following nature (but not limited to):

a. Projects from industry that are 'First of its kind', proof-of-concepts, testbedding and trials that can showcase Cloud adoption

b. Projects from start-ups that meet the objectives of the call

However, IDA is not limited to these areas and will consider others, if they meet IDA's strategic objectives.

4. Is there any type of projects that IDA will not support?

Ans: The following are examples of the types of projects will not be supported

a. Commercial deployments

b. Subsidizing existing hosting of cloud apps

c. Projects already receiving grants from another government agency or under funding consideration

5. What level of support would I receive?

Ans: Depending on the impact and scope of the project, selected projects will be supported in terms of utilized compute and storage resources based on the approved duration and quantum of Cloud Services (compute core-hours and storage GB-months) from the approved Cloud Service Providers (CSPs). The funding will not be in the form of cash. The level of support for selected projects is 50% while the remaining 50% is to be paid by the successful applicant at the prevailing compute and storage resources rates.

6. Which CSPs can I use?

Ans: Support from the Call will be limited to the participating CSPs listed in the Cloud Computing Call for Proposals announcement.

7. Can I apply if my company is not in the ICT business?

Ans: All companies and organisations are welcome to apply for the Call if they are keen to develop potential innovative applications using Cloud Computing.

8. Can I withdraw my submission?

Ans: Please send your request to withdraw your application to IDA_Cloud@ida.gov.sg

9. I want to change my CSP. Will this type of work be supported?

Ans: No. This will not be supported as there is no developmental effort.

10. I want to try out cloud-enabling my existing service. Will this be supported?

Ans: Cloud-enabling of existing services typically requires some forms of development and trials. As such, you are welcome to submit the project proposal for evaluation by the committee.

11. My company develops cloud technology enabling products and is looking at IDA for long term partnership (beyond cloud resource support). Should I apply for this?

Ans: Support for Call for Cloud Computing Proposals is limited to utilized compute and storage resources based on the approved duration and quantum of Cloud Services (compute core-hours and storage GB-months) from the approved CSPs. Any other items will not be supported.

12. Will IDA or the CSPs own any rights to the product developed?

Ans: No. All rights will be retained by the applicants.

13. If my pilot ends within the 6-month support period, can I start my commercialization immediately?

Ans: Yes. In such cases, the support provided under the Call will cease once commercialization commences.

14. Can I choose CSP outside the current participating CSPs in Call?

Ans: No. Only projects using services from the participating CSPs will be supported.

15. Can I participate in this Call if I am already receiving some grants?

Ans: Please refer to question 4 for the details. You are not allowed to submit the same project that is currently receiving grant. However, if this is a different project, you are welcome to apply.

16. Can I apply for funding for trying out test/development work using cloud?

Ans: Yes. You can apply for funding in term of utilized compute and storage resources for trying out test/development work using cloud.

17. Can I get services from more than one CSPs?

Ans: No. Each project can be supported by only one CSP.

18. I want to get help in manpower for cloud enablement. Is this supported?

Ans: No.