SKILLSFUTURE STUDY AWARD FOR
INFOCOMM TECHNOLOGY (ICT) SECTOR
FREQUENTLY ASKED QUESTIONS

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S/N	Questions and Answer
A	**FAQs - SkillsFuture Study Award for Infocomm Technology (ICT) Sector (General)**
1.	**Who can apply for the SkillsFuture Study Award for ICT Sector?** Please refer to the website (http://www.skillsfuture.sg/studyawards/infocomm) for more details on the eligibility criteria.
2.	**I have met all eligibility criteria as published on the website, does it mean that I will automatically qualify for the Study Award?** Applicants who have met the eligibility criteria do not automatically qualify for the Study Award. All applications are subjected to IMDA's review and evaluation. IMDA's decision is final and binding. Enquiries or disputes on or in connection with its decisions will not be entertained. IMDA reserves the right not to disclose the reasons for approving or rejecting any application, and to reject any incomplete application. IMDA is not liable or responsible for the accuracy, reliability or completeness of content or information published on other third-party websites on or in connection with the SkillsFuture Study Awards.
3.	**How does IMDA determine three years of ICT work experience?** An assessment will be made based on the number of years served in a full-time ICT job role with current and/or previous companies. Internships/part-time/vacation jobs will not be taken into consideration. As such, full details of employment in supporting documents need to be indicated clearly.
4.	**What are the types of courses supported under the SkillsFuture Study Award for ICT sector?** Please refer to the website (http://www.skillsfuture.sg/studyawards/infocomm) for more details. Applicants may also submit other courses for IMDA's consideration on a case by case basis. In general, IMDA will support courses including but not limited to critical areas such as data analytics, artificial intelligence, cybersecurity, software development, IoT, network and future communications under the SFSA. IMDA will evaluate each course based on relevance to the current and future manpower needs of the ICT sector. Priority is given to courses with course fees of at least $5,000 after all other subsidies/sponsorships.

S/N	Questions and Answer
5.	**How do I find more information about the courses?** You may wish to refer to the websites of the respective course providers for specific information regarding the courses and the topics covered. However, do note that IMDA is not liable or responsible for the accuracy, reliability or completeness of content or information published on other third-party websites on or in connection with the SkillsFuture Study Awards.
6.	**By submitting my application for the SkillsFuture Study Award, does it mean I will be concurrently registered for the course of study?** No. This application is solely for the SkillsFuture Study Award. Applicants will need to apply for the course of study with the respective course provider directly. Please check with the respective course providers for more details of the course and registration process.
7.	**Do I need to be accepted into the course of study before submitting my application for the SkillsFuture Study Award for ICT sector?** You may submit your application for the SkillsFuture Study Award while waiting for the outcome of acceptance into the course of study. An official offer of the SkillsFuture Study Award will only be made to you after you have submitted proof of acceptance into the course of study as supported by IMDA.
8.	**If I am half-way into the course, am I still eligible to apply for the SkillsFuture Study Award?** You may submit your application for IMDA's evaluation if you have at least 8 weeks of studies left from the application closing date and you should preferably be able to complete the course latest by December 2020. Example: If the application closing date for SkillsFuture Study Award for ICT sector is **31 December 2017**, applicants should not have completed their course of studies as at 25 February 2018 (i.e. 8 weeks from 31 December 2017) and should preferably be able to complete their course of studies by 31 December 2020.
9.	**I am currently not an ICT professional and I have no prior working experience in the ICT field. Can I still apply for the SkillsFuture Study Award for ICT sector?** The aim of the SkillsFuture Study Awards is to equip early to mid-career Singaporeans who have relevant working experience in key sectors to deepen their skills in such sectors. Similarly, the SkillsFuture Study Award for ICT sector is meant only for Singaporeans who are ICT professionals and are looking to further develop their careers and/or to deepen their skills in the relevant sector.

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10.	**How will the award monies be disbursed?** The SkillsFuture Study Award for ICT sector adopts a two-tier disbursement arrangement. The first tranche of $1,000 will be disbursed upon evidence that the awardee has commenced the course. The second tranche of $4,000 will be disbursed upon evidence that the awardee has completed the course satisfactorily.
11.	**What happens if I fail or did not complete the course? Will I be required to return the award monies?** If you fail or do not complete the course, you will need to return the $1,000 disbursed in the first tranche and the second tranche of $4,000 will not be disbursed.
12.	**Can I postpone the completion of the course to a later date?** You may submit your request for extension for IMDA's evaluation and approval on a case by case basis.
13.	**Can I apply for other subsidies/sponsorship (eg. SkillsFuture Credit, company sponsorship, etc) on top of the SkillsFuture Study Award?** You may apply for other subsidies (except Government scholarships) to support the remaining course fees payable after receiving the $5,000 SkillsFuture Study Award monies, so long as the total subsidies/sponsorships (including the SkillsFuture Study Award) received do not exceed the actual course fees payable. Study Award recipients are required to seek IMDA's approval before accepting any additional subsidies/sponsorships. IMDA will review each request and advise on a case-by-case basis.
B	**FAQs – SkillsFuture Study Award for Infocomm Technology (ICT) Sector (Technical Issues)**
14.	**The online submission page only accepts the application form. How do I submit other supporting documents besides the application form (e.g. certificates, testimonial, referees etc)?** You are required to email the following supporting documents, after you have submitted your SkillsFuture Study Award application, to skillsfuture@imda.gov.sg: Please indicate the subject title of your email in this format: **[Full Name as per application form] [Application Number Ref No.].** This will ensure that the necessary attachments are linked accurately to your SkillsFuture Study Award application.
15.	**I am experiencing technical issues with my application. Who can I contact for assistance?** Please visit the Feedback Portal at https://portal.ssg-wsg.gov.sg/feedback or call 6785 5785 for assistance.