Massive Open Online Course (MOOC)

Infocomm Competency Management System (ICMS)

TRAINEE ENROLMENT & CLAIM SUBMISSION FOR ORGANISATION



Sep 2017

Application procedure for claim submission in ICMS

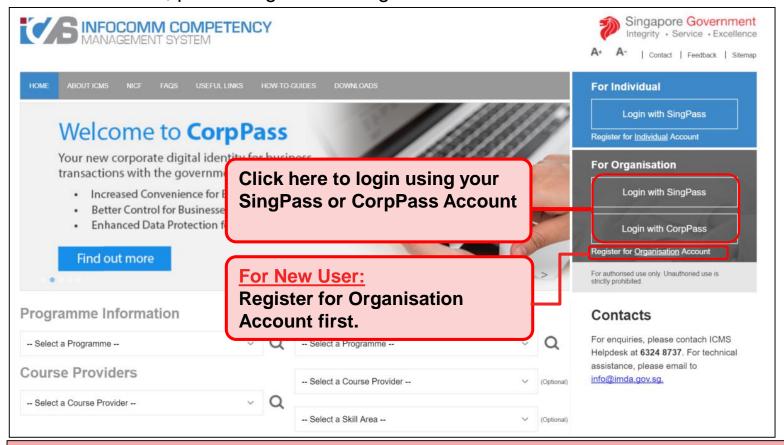
- Create and Submit
 - 1. Trainee Enrolment
 - 2. Claim Application

Note: Supporting Organisation Approving Officer (SO AO) must create and submit the Trainee Enrolment Record first before they can submit claim application.

ICMS Trainee Enrolment

- Supporting Organisation Approving Officer (SO AO) must create the trainee enrolment record in ICMS system within the Window Period for Trainee Enrolment.
 - Window Period for Trainee Enrolment
 - > 30 calendar days before the course and/or examination start date OR
 - \triangleright Up to 5 calendar days from the course and/or examination start date.
- Amend/Update trainee enrolment records
 - > SO AO is able to amend/update changes in the trainee enrolment records within the window period for trainee enrolment

- SO AO login to ICMS website https://eservice.imda.gov.sg/icms using SingPass or CorpPass Account.
- For New User, please register for Organisation Account first.



Note:

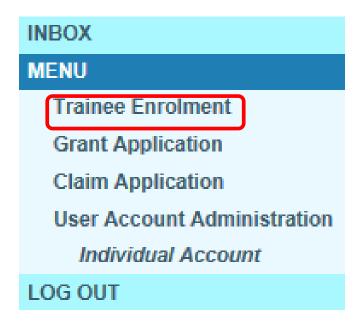
For Organisation, co-existence of SingPass or CorpPass login is available till end of Dec 2017. After which, CorpPass login is required.

Select SO AO Role

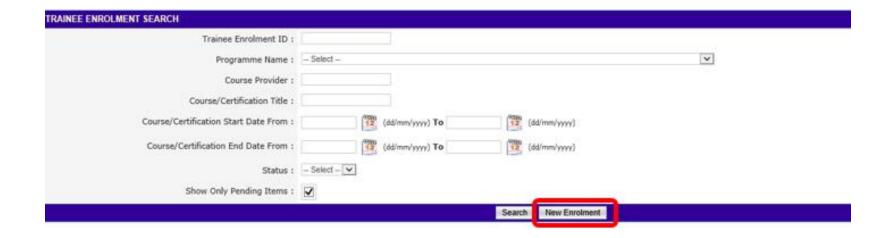
Screen is skipped if the registered user has only 1 role in ICMS



Select 'Trainee Enrolment' upon logging into ICMS.

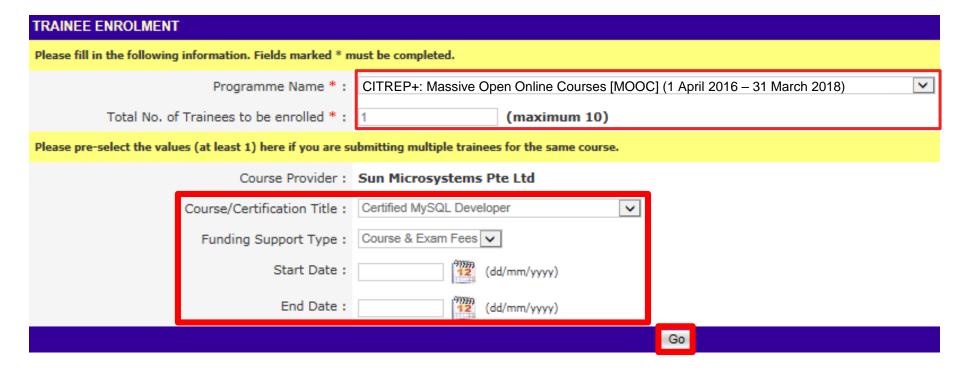


Click on 'New Enrolment' button.

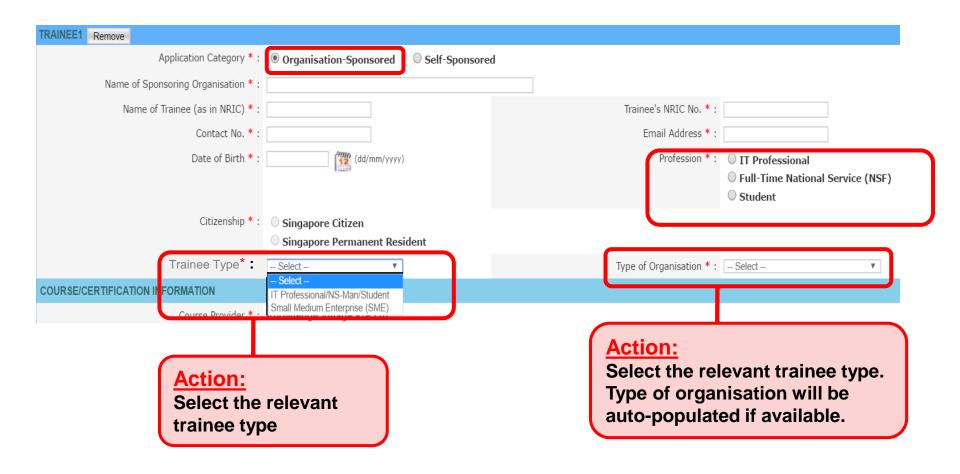


Select Programme Name, enter total number of trainees.

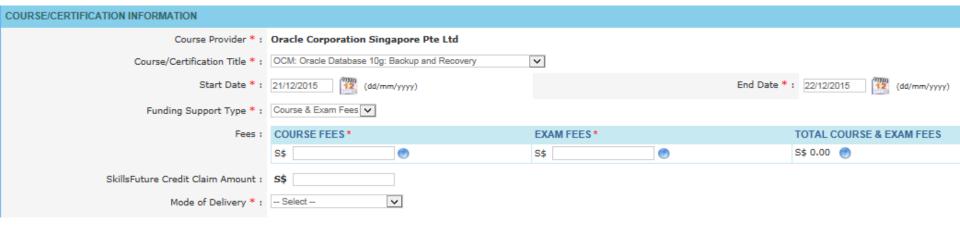
Common data fields such as Course/Certification Title, Start/End Date, etc. can be specified for bulk enrolments (up to 10 trainees)



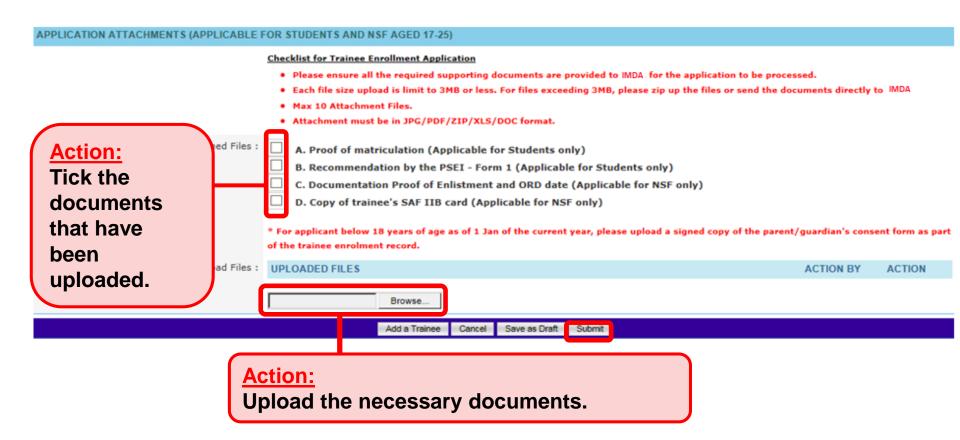
Enter Trainee's Information accordingly.



Enter relevant course details.



Click on 'Browse' to upload supporting documents and then click 'Submit'.



Complete the Declaration and click 'Proceed to Submit'.

DECLARATION

I/We declare that:

- 1. I/we agree and acknowledge that the terms set out in the Citrep+: MOOC Terms for Claim Application will apply in the event that I/we intend to make claims under CITREP+: MOOC.
- 2. I/we shall not, while being in receipt of the funding support from CITREP+: MOOC, apply for or receive any other funding support or subsidy (whether monetary or in-kind except for SkillsFuture Credit) for the same course.
- 3. I/We hereby confirm that I/we have met the eligibility criteria stipulated for CITREP+: MOOC.
- 4. I/We declare that all information and particulars submitted in the enrolment record are true, accurate and correct. I/We understand that if I/we obtained the grant by false or inaccurate information or particulars, IMDA will withdraw the grant and recover the applicable interest immediately from me/us and/or any amount of the grant that may be disbursed.
- 5. I/We understand that IMDA has the right to report to the relevant authorities if there is any fraudulent declaration or information provided in the enrolment record.
- 6. I/We understand that information provided in the enrolment and/or claims records will be shared between IMDA and relevant government agencies for administration of grant applications and claims. I/We thereby consent to the release of any information from IMDA to other government agencies, and vice versa, in relation to the enrolment and/or claims records under CITREP+: MOOC.
- 7. I/We am/are responsible for managing my/our enrolment record before the start date of the course. This includes cancelling and resubmitting the enrolment before the start date of the course if the actual start date differs from that specified in my/our enrolment and cancelling my/our enrolment if my/our course have been cancelled by the training provider, or if I/we withdraw from the course.
- 8. I/We understand that IMDA shall have the absolute discretion to suspend, reject or approve my/our enrolment and/or claims records without being liable to give any reason thereof. IMDA reserves the right to: (a) suspend its support for the claim if CITREP eligibility requirements are not met; (b) change the enrolment conditions as and when deemed necessary without prior notice; and (c) retain documents submitted for future reference.
- 9. I/We agree that in no event will IMDA be liable to me/us for any direct or indirect losses, damages or expense incurred or suffered by me/us arising from or in connection with any aspect of my/our enrolment, or any other circumstances beyond IMDA's control I/We declare that I/we have read, fully understood and agreed to the terms above.

Proceed to Submit

Cancel

Upon submission, a confirmation page will be displayed with the Enrolment ID.



Note: Supporting Organisation Approving Officer (SO AO) must create and submit New Claim Application after the Enrolment record is created.

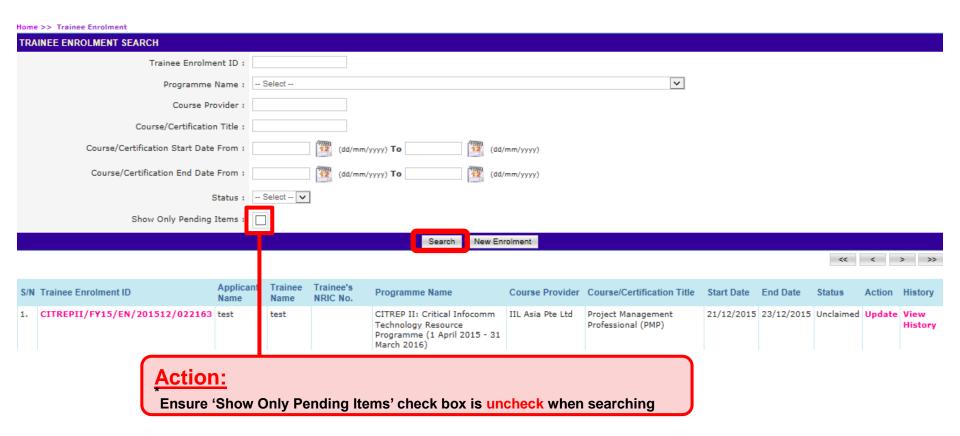
If you do not want to amend the details in the Trainee Enrolment record, you may ignore Steps 11-16.

Step 11

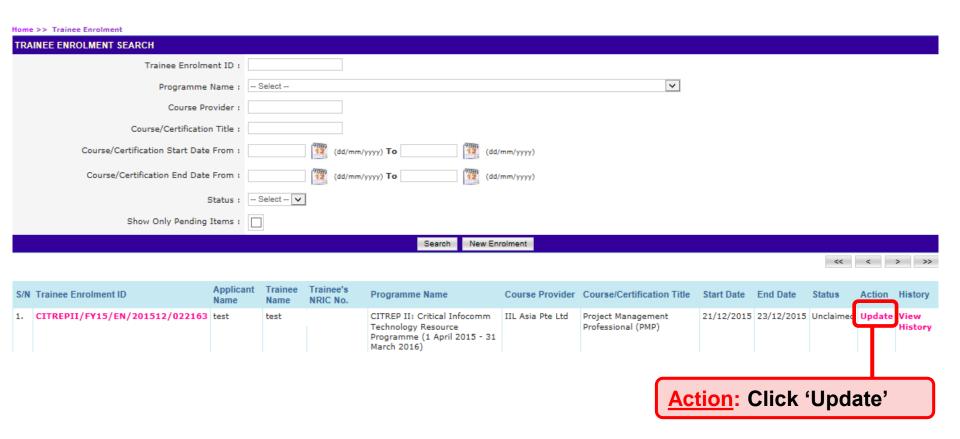
Select 'Trainee Enrolment'.



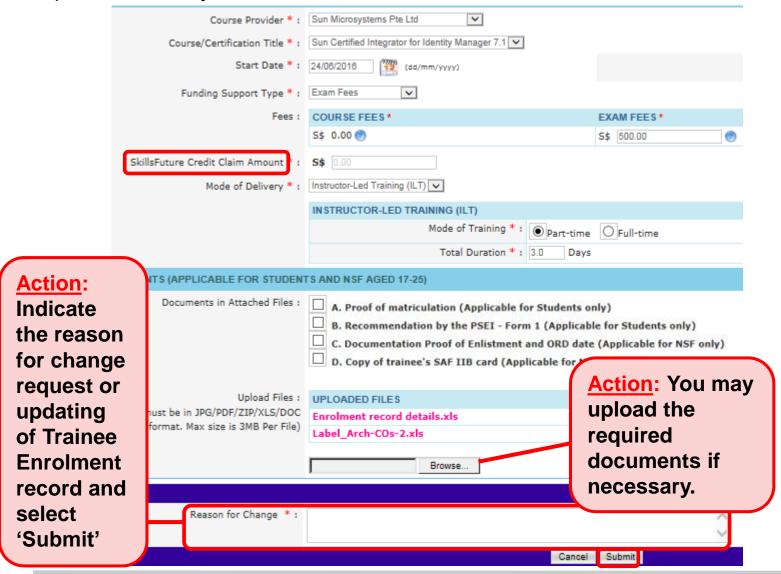
Enter relevant information and click 'Search'.



The Enrolment record will be displayed. Click on 'Update'.



Update necessary information and click on 'Submit'.



Complete the Declaration and click 'Proceed to Submit'.

DECLARATION

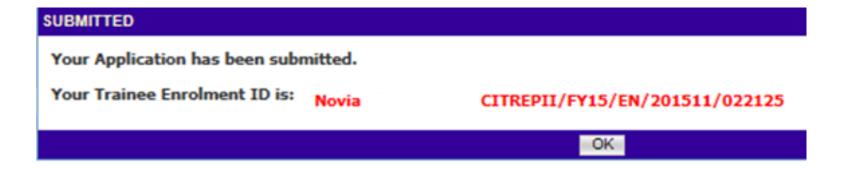
I/We declare that:

- 1. I/we agree and acknowledge that the terms set out in the Citrep+: MOOC Terms for Claim Application will apply in the event that I/we intend to make claims under CITREP+: MOOC.
- 2. I/we shall not, while being in receipt of the funding support from CITREP+: MOOC, apply for or receive any other funding support or subsidy (whether monetary or in-kind except for SkillsFuture Credit) for the same course.
- 3. I/We hereby confirm that I/we have met the eligibility criteria stipulated for CITREP+: MOOC.
- 4. I/We declare that all information and particulars submitted in the enrolment record are true, accurate and correct. I/We understand that if I/we obtained the grant by false or inaccurate information or particulars, IMDA will withdraw the grant and recover the applicable interest immediately from me/us and/or any amount of the grant that may be disbursed.
- 5. I/We understand that IMDA has the right to report to the relevant authorities if there is any fraudulent declaration or information provided in the enrolment record.
- 6. I/We understand that information provided in the enrolment and/or claims records will be shared between IMDA and relevant government agencies for administration of grant applications and claims. I/We thereby consent to the release of any information from IMDA to other government agencies, and vice versa, in relation to the enrolment and/or claims records under CITREP+: MOOC.
- 7. I/We am/are responsible for managing my/our enrolment record before the start date of the course. This includes cancelling and resubmitting the enrolment before the start date of the course if the actual start date differs from that specified in my/our enrolment and cancelling my/our enrolment if my/our course have been cancelled by the training provider, or if I/we withdraw from the course.
- 8. I/We understand that IMDA shall have the absolute discretion to suspend, reject or approve my/our enrolment and/or claims records without being liable to give any reason thereof. IMDA reserves the right to: (a) suspend its support for the claim if CITREP eligibility requirements are not met; (b) change the enrolment conditions as and when deemed necessary without prior notice; and (c) retain documents submitted for future reference.
- 9. I/We agree that in no event will IMDA be liable to me/us for any direct or indirect losses, damages or expense incurred or suffered by me/us arising from or in connection with any aspect of my/our enrolment, or any other circumstances beyond IMDA's control I/We declare that I/we have read, fully understood and agreed to the terms above.

Proceed to Submit

Cancel

Upon submission, a confirmation page will be displayed.



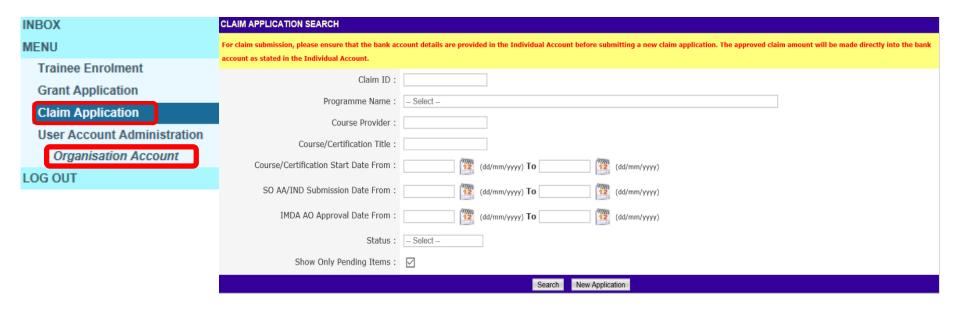
Note: SO AA needs to login to ICMS and approve the Trainee Enrolment update.

Claim Application

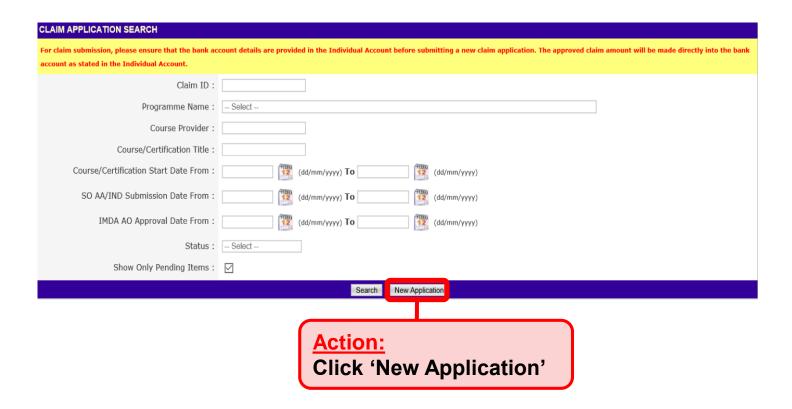
SO AO Login to ICMS and Select 'Claim Application'.

Note:

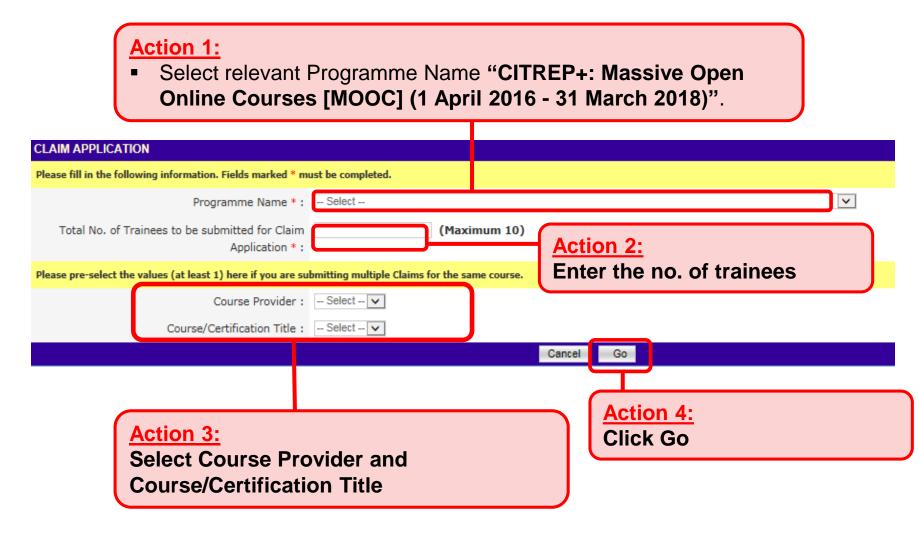
With effect from 1 Aug 2017, please ensure that the bank account details are provided in the Organisation Account before submitting a new claim application. The approved claim amount will be made directly into the bank account as stated in the Organisation Account.



Click on 'New Application' button.



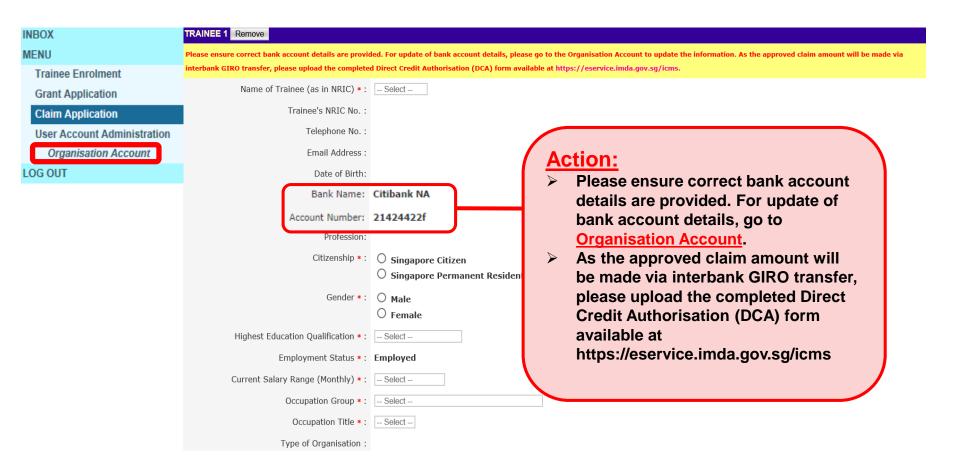
Enter the relevant information.



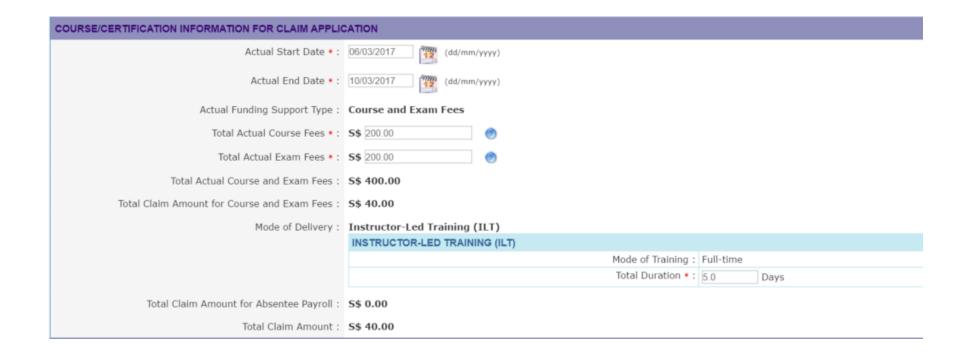
 Verify the mailing address and contact information. Update the information in Organisation Account if it's incorrect.



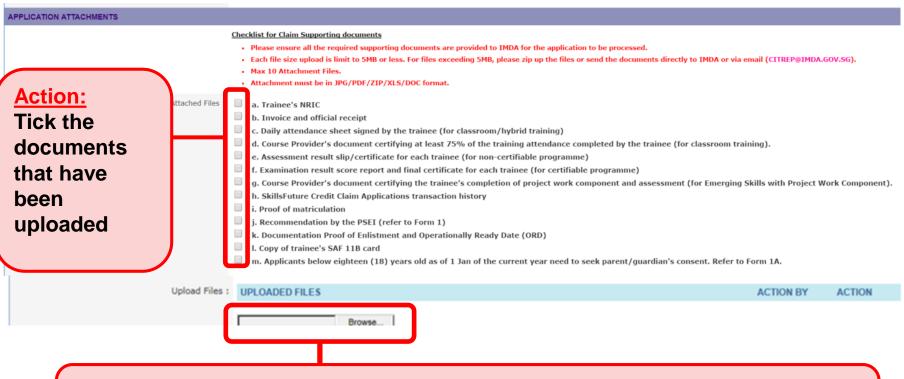
Enter the Trainee Information.



Fill in Claim Application Details



Click on 'Browse' to upload supporting documents and click 'Submit'.

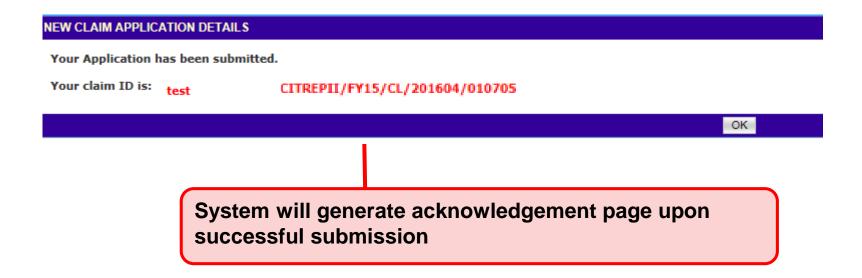


Action:

Upload the necessary documents. Please refer to the MOOC Claim Application Guide for the list of supporting documents to be submitted.

NOTE: You may submit the documents to IMDA by mail or email to citrep@imda.gov.sg if you have not uploaded the required supporting documents in ICMS.

Upon submission, a confirmation page will be displayed with the Claim ID.



 An email will be sent to the trainee to complete a survey. The email is also copied to the Sponsoring Organisation's AO/AA.

Trainee need to complete the survey before the Sponsoring Organisation's AA can approve the claim application in ICMS.

Dear Trainee,

Thank you for your enrolment for CITREP Programme.

Enrolment Reference No .:

Course Provider:

Course/Certification title:

We hope that you have benefited in the training programme. It is important for us to hear from you.

All responses will be held confidential.

Please click here to start the survey.

Note: The estimated time taken to complete this survey is 5 minutes. If you do not complete the survey, you will not be able to proceed with the claim application submission in ICMS.

If you require any assistance, please email to: CITREP@imda.gov.sg

Thank you.

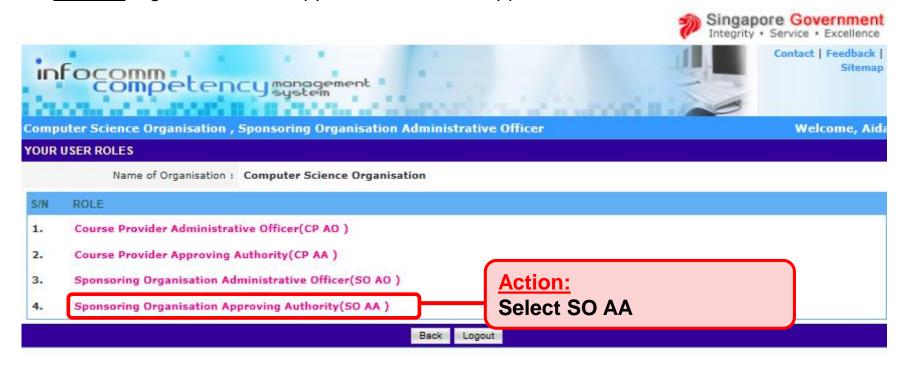
Yours Sincerely,

Human Capital Development

Info-communications Media Development Authority

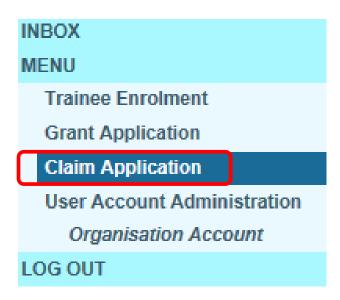
Sample email

• **SO AA** Login to ICMS to Approve New Claim Application

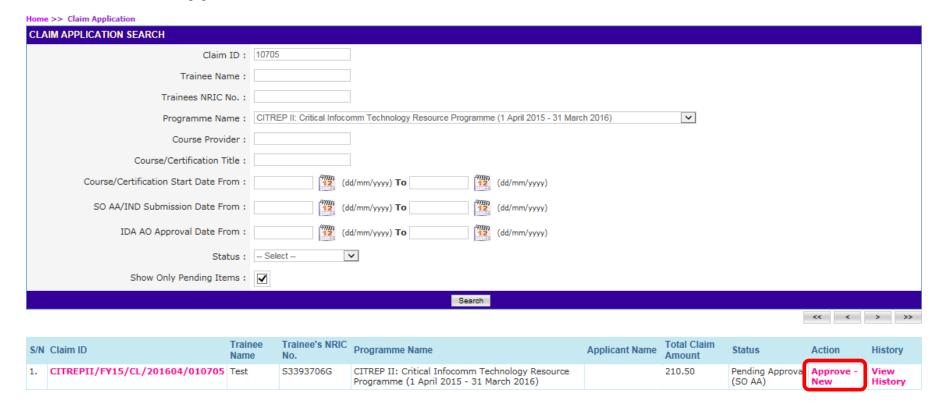


This screen is skipped if the registered user has only 1 role in ICMS

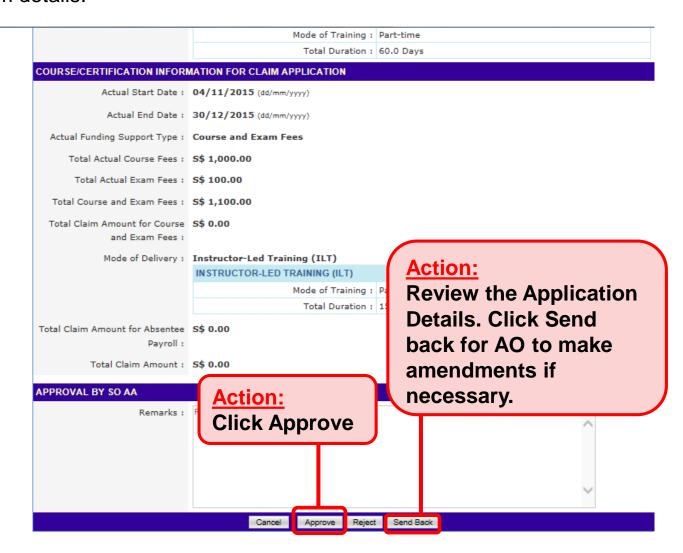
Select 'Claim Application'.



Click on 'Approve – New'.



Review Claim details.



Note:

This screen will not be displayed if the trainee has completed the survey.

CLAIM APPLICATION SEND BACK

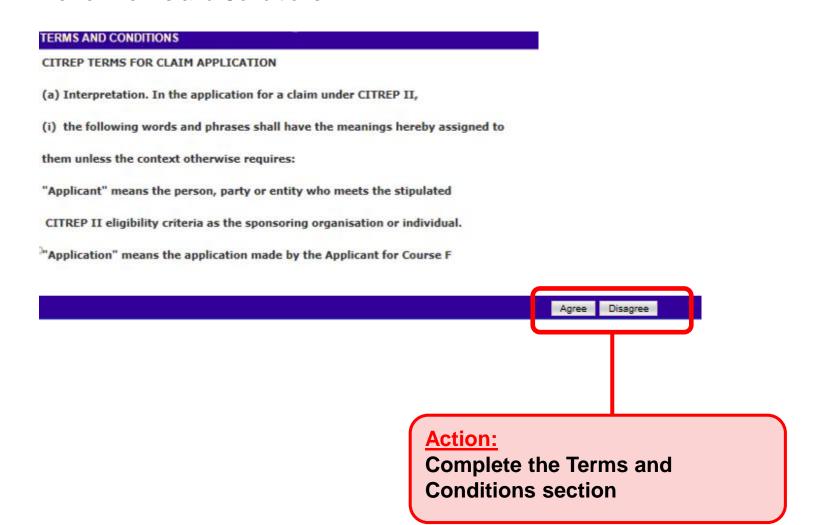
Trainee has not completed the survey.

Please inform trainee to complete the survey so that the SO AA can approve the claim in the ICMS system.



- SO AA cannot proceed to approve the claim application if the trainee has not complete the survey.
- Trainee needs to complete the survey which was sent to them via email.
 Please refer to the sample email in slide 29.

Review Terms and Conditions.

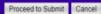


Complete the Declaration section.

DECLARATION

- I understand that any failure to comply with the terms of the CITREP+ or submit all relevant documents will result in the delay and/or refusal on the part of IMDA to disburse any grants under the CITREP+, and IMDA shall not be liable to the Applicant for any amount or losses or damages, loss of income, profit or savings or indirect, incidental, special, consequential, or punitive damages arising from or in connection with such failure on the part of the Applicant.
- I declare that I have read through and hereby acknowledge acceptance of the terms and conditions for CITREP+ claims.
- I declare that the facts stated in this application and the accompanying information are true, and that the organisation/myself is free from any litigation pertaining to the endorsed course in Singapore or overseas. I understand that if my organisation/myself obtains the grant by false or misleading statements, IMDA will withdraw the grant and recover immediately from my company/myself the applicable interest and/or any amount of the grant that may be disbursed.
- 🗹 I declare that: *(For sponsoring orgranisation) my organisation is not the course provider for the endorsed course/certification. *(For self-sponsored applicant) I am not the employee/ director/shareholder of the course/testing provider of the endorsed course/certification.
- I understand that all claims for the disbursement of CITREP+ grant must be submitted together with supporting documents such as tax invoice, payment receipt, attendance certificate and/or completion certificate, assessment results (non-certifiable programme), examination result score and final certificate (certifiable programme), including other schedules of the expenditure incurred and paid. The grant disbursement will be subject to verification by IMDA of the satisfactory completion of the endorsed course and/or certification.
- I understand that IMDA has the rights to report to the relevant authorities if there is any fraudulent declaration or information provided in this application.
- I understand that IMDA shall have the absolute discretion to accept or reject any submission made without being liable to give any reason thereof. IMDA reserves the right to: a. suspend its support for CITREP+ if the minimum requirements are not met; b. change the application conditions as and when deemed necessary without prior notice; and, c. retain documents submitted for future reference without being liable for the cost of documents.

1-07/03/2017



 Upon approval, a confirmation page will be displayed with the Claim ID. Click OK.

Home >> Claim Application >> Claim Application Submitted

SUBMISSION CONFIRMATION	
Your Application has been submitted. Your Claim Application ID is: CITREPII/FY15/CL/201604/010705	
SUBMISSION CHECKLIST	
S/N.	SUBMISSION ITEM DESCRIPTION
1.	Assessment result slip/certificate for each trainee (for non-certifiable programme)
2.	Course Provider's document certifying at least 75% of the training attendance completed by the trainee (for classroom training)
3.	Course Provider's document certifying the trainee's completion of project work component and assessment (for Emerging Skills with Project Work Component)
4.	Daily attendance sheet signed by the trainee (for classroom/hybrid training)
5.	Examination result score report and final certificate for each trainee (for certifiable programme)
6.	Invoice and official receipt
7.	Log sheets from the Course Provider certifying the training duration (for hybrid/e-learning training)
8.	Trainee's NRIC
If you have not uploaded the required supporting documents earlier, please email to citrep@imda.gov.sg or send to: Info-communications Media Development Authority of Singapore 10 Pasir Panjang Road #10-01 Mapletree Business City Singapore 117438	
Please print this page for your reference.	