

# ICMS User Orientation Training

Infocomm Competency Management System (ICMS)

SECTION E: CLAIM APPLICATION  
[For Individuals]

July 2017



# ICMS Claim Application : Individual

- Log In to ICMS Website: <https://eservice.imda.gov.sg/icms>

The screenshot shows the ICMS website homepage. At the top left is the logo for 'INFOCOMM COMPETENCY MANAGEMENT SYSTEM'. At the top right is the Singapore Government logo with the tagline 'Integrity · Service · Excellence' and links for 'Contact', 'Feedback', and 'Sitemap'. The main navigation bar includes 'HOME', 'ABOUT ICMS', 'NICF', 'FAQS', and 'USEFUL LINKS'. The main content area features a 'Welcome to CorpPass' banner with a 'Find out more' button. Below the banner are sections for 'Programme Information', 'Library of Courses', and 'Course Providers', each with a search dropdown. On the right side, there are two main sections: 'For Individual' and 'For Organisation'. The 'For Individual' section has buttons for 'Login with SingPass' and 'Register for Individual Account'. The 'For Organisation' section has buttons for 'Login with SingPass' and 'Login with CorpPass', and a link for 'Register for Organisation Account'. Two red callout boxes are overlaid on the page. The first callout box, pointing to the 'Login with SingPass' button in the 'For Individual' section, contains the text: 'After account is created and approved, login using SingPass'. The second callout box, pointing to the 'Register for Individual Account' button in the 'For Individual' section, contains the text: 'For New User: Click here to register for new Individual Account.'

# ICMS Claim Application : Individual

- Claim Application Home Page

## Note:

With effect from **1 Aug 2017**, please ensure that the bank account details are provided in the **Individual Account** before submitting a new claim application. The approved claim amount will be made directly into the bank account as stated in the Individual Account.

**INBOX**

**CLAIM APPLICATION SEARCH**

**MENU**

For claim submission, please ensure that the bank account details are provided in the Individual Account before submitting a new claim application. The approved claim amount will be made directly into the bank account as stated in the Individual Account.

Trainee Enrolment

Grant Application

Claim Application

User Account Administration

**Individual Account**

LOG OUT

Claim ID :

Programme Name : -- Select --

Course Provider :

Course/Certification Title :

Course/Certification Start Date From :  (dd/mm/yyyy) To  (dd/mm/yyyy)

SO AA/IND Submission Date From :  (dd/mm/yyyy) To  (dd/mm/yyyy)

IMDA AO Approval Date From :  (dd/mm/yyyy) To  (dd/mm/yyyy)

Status : -- Select --

Show Only Pending Items :

Search **New Application**

**Action:**  
Click 'New Application'

# ICMS Claim Application : Individual

- Fill up Necessary Details

## CLAIM APPLICATION

Please fill in the following information. Fields marked \* must be completed.

Programme Name \* :

**Action:**  
**Select Relevant Program  
Term from drop-down list**

# ICMS Claim Application

- Select Relevant Details

## COURSE/CERTIFICATION INFORMATION BASED ON TRAINEE ENROLMENT

Course Provider \* :

Course/Certification Title \* :

**Action:**

**Select Course Provider and  
Course/Certification Title**

# ICMS Claim Application: Individual

- Verification of Trainee Information
  - You may update in Individual Account if it's incorrect

INBOX	TRAINEE INFORMATION				
<b>MENU</b>	<b>Please ensure correct bank account details are provided. For update of bank account details, please go to the Individual Account to update the information. As the approved claim amount will be made via interbank GIRO transfer, please upload the completed Direct Credit Authorisation (DCA) form available at <a href="https://eservice.imda.gov.sg/icms">https://eservice.imda.gov.sg/icms</a>.</b>				
Trainee Enrolment	Application Category : <b>Self-Sponsored</b>				
Grant Application	Name of Trainee (as in NRIC) : <b>I am a Student</b>				
Claim Application	Trainee's NRIC No. :				
User Account Administration	Telephone No. : <b>12345678</b>				
<b>Individual Account</b>	Email Address : <b>student@icms.com</b>				
LOG OUT	Address :				
	<table border="1"><thead><tr><th>Block/ House No.</th><th>Street Name</th></tr></thead><tbody><tr><td>30</td><td>Cecil Street</td></tr></tbody></table>	Block/ House No.	Street Name	30	Cecil Street
Block/ House No.	Street Name				
30	Cecil Street				
	Date of Birth: <b>01/01/2002</b>				
	Profession: <b>Student</b>				
	<b>Bank Name: Citibank NA</b>				
	<b>Account Number: 21424422f</b>				
	Citizenship : <b>Singapore Citizen</b>				
	Country of Origin : <b>Singapore</b>				
	Gender : <b>Female</b>				
	Highest Education Qualification : <b>Diploma</b>				
	Employment Status : <b>Full-time Student</b>				
	Current Salary Range (Monthly) : <b>\$2,001-\$3,000</b>				
	Occupation Group : <b>Business Analytics</b>				
	Occupation Title : <b>Manager- Statistics and Min</b>				
	Type of Organisation : <b>Multi-National Corporation (MNC)</b>				
	Nature of Business : <b>Administrative and Support Service Activities</b>				

## Action:

- Please ensure correct bank account details are provided. For update of bank account details, go to **Individual Account**.
- As the approved claim amount will be made via interbank GIRO transfer, please upload the completed Direct Credit Authorisation (DCA) form available at <https://eservice.imda.gov.sg/icms>

# ICMS Claim Application: Individual

- Review Trainee Enrolment Details

**COURSE/CERTIFICATION INFORMATION BASED ON TRAINEE ENROLMENT**

Course Provider \* : Sun Microsystems Pte Ltd

Course/Certification Title \* : Sun Certified Security Administrator

Start Date : **20/04/2017** (dd/mm/yyyy)

End Date : **26/04/2017** (dd/mm/yyyy)

Funding Support Type : **Course and Exam Fees**

Course Fees : **S\$ 1,500.00**

Exam Fees : **S\$ 1,500.00**

Course and Exam Fees : **S\$ 3,000.00**

SkillsFuture Credit Claim Amount : **S\$ 100.00**

Mode of Delivery : **Instructor-Led Training (ILT)**

Mode of Delivery	Total
<b>INSTRUCTOR-LED TRAINING (ILT)</b>	


**Action:**  
Verify if details are correct, especially the SkillsFuture Credit Claim Amount

# ICMS Claim Application: Individual

- Fill in Claim Application Details


## COURSE/CERTIFICATION INFORMATION FOR CLAIM APPLICATION

Actual Start Date \* :   (dd/mm/yyyy)

Actual End Date \* :   (dd/mm/yyyy)

Actual Funding Support Type : **Course and Exam Fees**

Total Actual Course Fees \* : S\$  

Total Actual Exam Fees \* : S\$  

Total Actual Course and Exam Fees \* : S\$ **3,000.00**

Total Claim Amount for Course and Exam Fees : S\$ **300.00**

Actual SkillsFuture Credit Claim Amount \* : S\$

Mode of Delivery : **Instructor-Led Training (ILT)**

**INSTRUCTOR-LED TRAINING (ILT)**

Mode of Training : Full-time

Total Duration :  D

Total Claim Amount for Absentee Payroll : S\$ **0.00**

Total Claim Amount : S\$ **300.00**

### Action:

**Fill in the Relevant Details, and ensure SkillsFuture Credit Claim Amount is correct**

- Amend the amount if it is wrongly reflected before submitting the claim for approval.



# ICMS Claim Application: Individual

- Uploading of Supporting Documents

APPLICATION ATTACHMENTS

Checklist for Claim Supporting documents

- Please ensure all the required supporting documents are provided to IMDA for the application to be processed.
- Each file size upload is limit to 5MB or less. For files exceeding 5MB, please zip up the files or send the documents directly to IMDA or via email ([CITREP@IMDA.GOV.SG](mailto:CITREP@IMDA.GOV.SG)).
- Max 10 Attachment Files.
- Attachment must be in JPG/PDF/ZIP/XLS/DOC format.

Attached Files

- a. Trainee's NRIC
- b. Invoice and official receipt
- c. Daily attendance sheet signed by the trainee (for classroom/hybrid training)
- d. Course Provider's document certifying at least 75% of the training attendance completed by the trainee (for classroom training).
- e. Assessment result slip/certificate for each trainee (for non-certifiable programme)
- f. Examination result score report and final certificate for each trainee (for certifiable programme)
- g. Course Provider's document certifying the trainee's completion of project work component and assessment (for Emerging Skills with Project Work Component).
- h. SkillsFuture Credit Claim Applications transaction history
- i. Proof of matriculation
- j. Recommendation by the PSEI (refer to Form 1)
- k. Documentation Proof of Enlistment and Operationally Ready Date (ORD)
- l. Copy of trainee's SAF 11B card
- m. Applicants below eighteen (18) years old as of 1 Jan of the current year need to seek parent/guardian's consent. Refer to Form 1A.

Upload Files : **UPLOADED FILES** ACTION BY ACTION

Browse...

**Action:**  
Tick the documents that have been uploaded

**Action:**  
Upload the necessary documents

**NOTE:** You may submit the documents to IMDA by mail or email to [citrep@imda.gov.sg](mailto:citrep@imda.gov.sg) if you have not uploaded the required supporting documents in ICMS.

# ICMS Claim Application: Individual

- SkillsFuture Declaration at the bottom of the page

DECLARATION

**Important Note**

- Please ensure that the SkillsFuture Credit Claim Amount is correct. You may amend the amount if it is wrongly reflected before submitting the claim for approval.
- Should you require any assistance, you may contact IDA at [citrep@imda.gov.sg](mailto:citrep@imda.gov.sg)

I declare that the SkillsFuture Credit Claim Amount is correct

Cancel Save as Draft Submit for Approval

**Action:**

Complete the declaration section and click 'Submit for Approval'

# ICMS Claim Application: Individual

- Terms and Conditions

[Home](#) >> [Claim Application](#) >> [New Claim Application](#) >> [Claim Application Terms and Conditions](#)

## TERMS AND CONDITIONS

### CITREP TERMS FOR CLAIM APPLICATION

**(a) Interpretation. In the application for a claim under CITREP II,**

**(i) the following words and phrases shall have the meanings hereby assigned to them unless the context otherwise requires:**

**"Applicant" means the person, party or entity who meets the stipulated**

Agree

Disagree

### Action:

**Complete the Terms and Conditions section**

# ICMS Claim Application: Individual

- Survey Answers and Submission

**SURVEY QUESTIONS**

SECTION 1 HEADER TEXT

S/N	QUESTIONS	
1.	The course/certification will put me in better position for career advancement.	<input type="radio"/> Yes <input type="radio"/> No
2.	The knowledge and competencies gained from the course/certification are applicable and relevant to my job portfolio.	<input type="radio"/> Strongly Agree <input type="radio"/> Ag
3.	I am satisfied with the overall service level rendered by the course/testing provider.	<input type="radio"/> Yes <input type="radio"/> No
4.	I am able to apply the knowledge and competencies gained from the course/certification effectively to my work requirements.	<input type="radio"/> Strongly Agree <input type="radio"/> Ag
5.	The course/certification has created a positive impact for me to achieve a higher level of competitiveness and performance.	<input type="radio"/> Strongly Agree <input type="radio"/> Ag
6.	The course/certification has adequate indepth coverage on the subject matter.	<input type="radio"/> Yes <input type="radio"/> No

Remarks/Comments:

Cancel

**Action:**  
Complete Survey Questions and click 'Proceed to submit'

# ICMS Claim Application: Individual

- Acknowledgement Page

## SUBMISSION CONFIRMATION

Your Application has been submitted.

Your Claim Application ID is: **CITREPII/FY15/CL/201512/010696**

If you have not uploaded the required supporting documents earlier, please email to [citrep@imda.gov.sg](mailto:citrep@imda.gov.sg) or send to:

**Info-communications Media Development Authority of Singapore**

10 Pasir Panjang Road

#10-01 Mapletree Business City

Singapore 117438

Please print this page for your reference.

OK

**System will generate acknowledgement page upon successful submission**

## NOTE:

You may submit the documents to IMDA by mail or email to [citrep@imda.gov.sg](mailto:citrep@imda.gov.sg) if you have not uploaded the required supporting documents in ICMS.