

INFOCOMM COMPETENCY MANAGEMENT  
SYSTEM (ICMS)

SECTION A: ICMS GENERAL NAVIGATION

**ICMS User Orientation Training**



# Homepage



Banner Menu

Top Menu Bar

HOME ABOUT ICMS SKILLS FRAMEWORK FAQs USEFUL LINKS HOW-TO-GUIDES FORMS

Getting your course endorsed

1. Mapped your course to the Skills Framework (SF)
2. Submit your course for endorsement.

Find out more

Programme

Individual Login

New Registration for Individual Account

Online submissions via your SingPass Account (Individual) or CorpPass

Organization Login

New Registration for Organization

Find out more

For Individual

Login with SingPass

Register for Individual Account

For Organisation

Login with CorpPass

Register for Organisation Account

For authorized use only. Unauthorized use is strictly prohibited.

Programme Information

-- Select a Programme --

Library of Courses

-- Select a Programme --

Course Providers

-- Select a Course Provider --

-- Select a Skill Area --

### Contacts

For enquiries, please contact ICMS Helpdesk at 6324 8737. For technical assistance, please email to [info@imda.gov.sg](mailto:info@imda.gov.sg).



## Top Menu

[HOME](#)

[ABOUT ICMS](#)

[SKILLS FRAMEWORK](#)

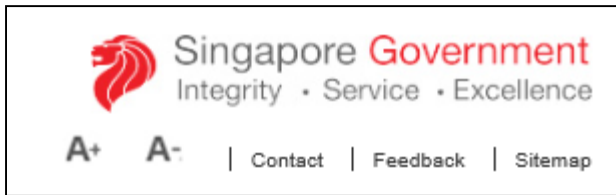
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[HOW-TO-GUIDES](#)

[FORMS](#)

# Government Services




- **Contact**
- **Feedback**
- **Sitemap**



HOME	ABOUT ICMS	SKILLS FRAMEWORK	FAQS	USEFUL LINKS	HOW-TO-GUIDES	FORMS
<b>CONTACT US</b>						
<b>Info-communications Media Development Authority</b> 10 Pasir Panjang Road #03-01 Mapletree Business City Singapore 117438 Tel: +65 6377 3800 Fax: +65 6577 3888  Website: <a href="http://www.imda.gov.sg">www.imda.gov.sg</a> Email: <a href="mailto:citrep@imda.gov.sg">citrep@imda.gov.sg</a>  Operating Hours: 8.30am - 6.00pm (Mondays - Thursdays) 8.30am - 5.30pm (Fridays) Closed on Weekends and Public Holidays  For enquiries, please contact ICMS Helpdesk at 6324 8737. For technical assistance, please email to <a href="mailto:info@imda.gov.sg">info@imda.gov.sg</a> .						



# Government Services



Singapore **Government**  
Integrity • Service • Excellence

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- **Feedback**
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## Feedback

LAST UPDATED 26 JUNE 2018



PRINT SHARE

### Feedback

If you have a query, feedback or wish to report a problem related to this website, please complete the form below and submit to us. Thank you.

Salutation

Select an Option

Name\*

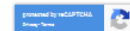
Organisation

Email\*

Contact No\*


Subject\*

Feedback\*



SUBMIT

# Government Services



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## Sitemap

LAST UPDATED 09 JANUARY 2019



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### Home

#### About

##### What We Do

##### Organisation Structure

- Board of Directors
- Senior Management
- Subsidiary

##### Newsroom

- Media Releases
- 2016 Data-Driven Innovation Challenge empowers youth with hands-on data literacy skills

### SG Digital

##### Digital Economy Framework for Action

##### Services and Digital Economy Technology Roadmap

##### SG:D for Companies

##### SG:D for Talent

##### SG:D for Community

##### Programmes

##### Tech Pillars

- Artificial Intelligence

# General Searching Panel

<b>Programme Information</b>		<b>Library of Courses</b>	
-- Select a Programme --	Q	-- Select a Programme --	Q
<b>Course Providers</b>		-- Select a Course Provider --	(Optional)
-- Select a Course Provider --	Q	-- Select a Skill Area --	(Optional)

- **Programme Information**
- Course Provider
- Library of Courses

The screenshot shows the website header with the Infocomm Media Development Authority logo and navigation menu. The main content area is titled "CITREP Guides" and includes a list of links to various guides and forms. The "Programme Information" dropdown menu is highlighted with a red box in the top-left corner of the page.

**Programme Information**

**Library of Courses**

Home > Industry Development > Programmes and Grants > Individuals > Critical Infocomm Technology Resource Programme CITREP > CITREP Guides

### CITREP Guides

LAST UPDATED 11 JUNE 2018

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#### Sponsoring Organisations & Individuals

- CITREP+ Claim Application Guide (1 April 2017 to 31 March 2019) [🔗](#)
- CITREP+ MOOC Claim Application Guide (1 April 2018 to 31 March 2019) [🔗](#)
- CITREP+ Form 1 (Student Supporting Recommendation Form) [🔗](#)
- CITREP+ Form 1A (Consent Form for Applicants Below 18 years of Age) [🔗](#)
- CITREP+ Form 2 (Company's Declaration of SME Status for Funding Support) [🔗](#)
- Direct Credit Authorisation (DCA) Form [🔗](#)

# General Searching Panel

### Programme Information

**Course Providers**

### Library of Courses

- Programme Information
- **Course Provider**
- Library of Courses

**COURSE PROVIDER DETAILS**

Incorporated in Singapore: **Yes**

Name of Organisation: **3dsense Private Limited**

Main Contact No.: **63399455**

Fax No.: **63399775**

Website Address: <http://www.3dsense.net>

Main Address:

BLOCK/ HOUSE NO.	STREET NAME	LEVEL NO. - UNIT NO.	BUILDING NAME	COUNTRY	POSTAL CODE
-	No. 7 Mount Sophia	#02 -01	Trinity	Singapore	228458

Site Address:

**CITREP0607-CRITICAL INFOCOMM TECHNOLOGY RESOURCE PROGRAMME TERM: 1 APR 2006 TO 30 JUN 2007**

S/N	COURSE/CERTIFICATION TITLE	SKILL AREA	NAME OF CONTACT PERSON	CONTACT NO.	EMAIL ADDRESS
1	Professional Certificate in 3D Film Production	Digital Media	Goh Min Li Reina	63399455	reina@3dsense.net
2	Specialist Certificate in 3D Character Animation	Digital Media	Goh Min Li Reina	63399455	reina@3dsense.net

**CITREP: CRITICAL INFOCOMM TECHNOLOGY RESOURCE PROGRAMME**

S/N	COURSE/CERTIFICATION TITLE	SKILL AREA	NAME OF CONTACT PERSON	CONTACT NO.	EMAIL ADDRESS
1	Professional Certificate in 3D Film Production	Interactive Digital Media	Michael Ng Kean Soon	63399455	michael@3dsense.net



# General Searching Panel

**Programme Information**

-- Select a Programme --

-- Select a Programme --

**Library of Courses**

-- Select a Programme --

-- Select a Course Provider --

-- Select a Skill Area --

-- Select a Programme --

-- Select a Course Provider --

-- Select a Skill Area --

- Programme Information
- Course Provider
- **Library of Courses**

COURSE CATALOGUE								
S/N	COURSE/CERTIFICATION TITLE	PROGRAMME	SKILL AREA	COURSE PROVIDER	CONTACT PERSON	CONTACT NO.	EMAIL ADDRESS	WEBSITE
1	IT Service Management Foundation (ITILF)	CITREP	IT Services	Training Partners Pte Ltd	Veronica Tan Ling Ling	12345678	Veronica.Tan@Training-Partners.com	<a href="http://www.training-partners.com">http://www.training-partners.com</a>
2	IT Service Management Practitioner: Release & Control	CITREP	IT Services	Training Partners Pte Ltd	Veronica Tan Ling Ling	12345678	Veronica.Tan@Training-Partners.com	<a href="http://www.training-partners.com">http://www.training-partners.com</a>
3	IT Service Management Practitioner: Support & Restore	CITREP	IT Services	Training Partners Pte Ltd	Veronica Tan Ling Ling	12345678	Veronica.Tan@Training-Partners.com	<a href="http://www.training-partners.com">http://www.training-partners.com</a>
4	Manager's Certificate in IT Service Management	CITREP	IT Services	Training Partners Pte Ltd	Veronica Tan Ling Ling	12345678	Veronica.Tan@Training-Partners.com	<a href="http://www.training-partners.com">http://www.training-partners.com</a>
5	ITIL V3 Foundation	CITREP	IT Services	Training Partners Pte Ltd	Veronica Tan Ling Ling	12345678	Veronica.Tan@Training-Partners.com	<a href="http://www.training-partners.com">http://www.training-partners.com</a>

Close

## General Searching Panel

### Latest News

#### TEST NEWS - Maintenance

There will be a site maintenance on 10 Nov on 12 - 8am. All E-Services will not be available. We apologize for all the inconvenience caused.

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Rate this e-Service - ICMS

START

[Read instructions](#) ▼

### Instructions

Thank you for using our e-service. We would appreciate if you can take a few seconds to rate our e-service.

Thank you for using our e-Service. We would appreciate if you can take a few seconds to rate our e-Service.

1. How satisfied are you with this e-Service?  
(1 Star = Not Satisfied at all; 6 Stars = Extremely Satisfied)



2. Are the instructions on the use of this e-Service clear?  
(1 Star = Not Clear; 6 Stars = Very Clear)



3. Did you find it easy to use this e-Service?  
(1 Star = Not Easy; 6 Stars = Very Easy)



4. Please provide your comments on using the e-Service. (optional)

(If you would like us to respond your comments, please provide your contact details)



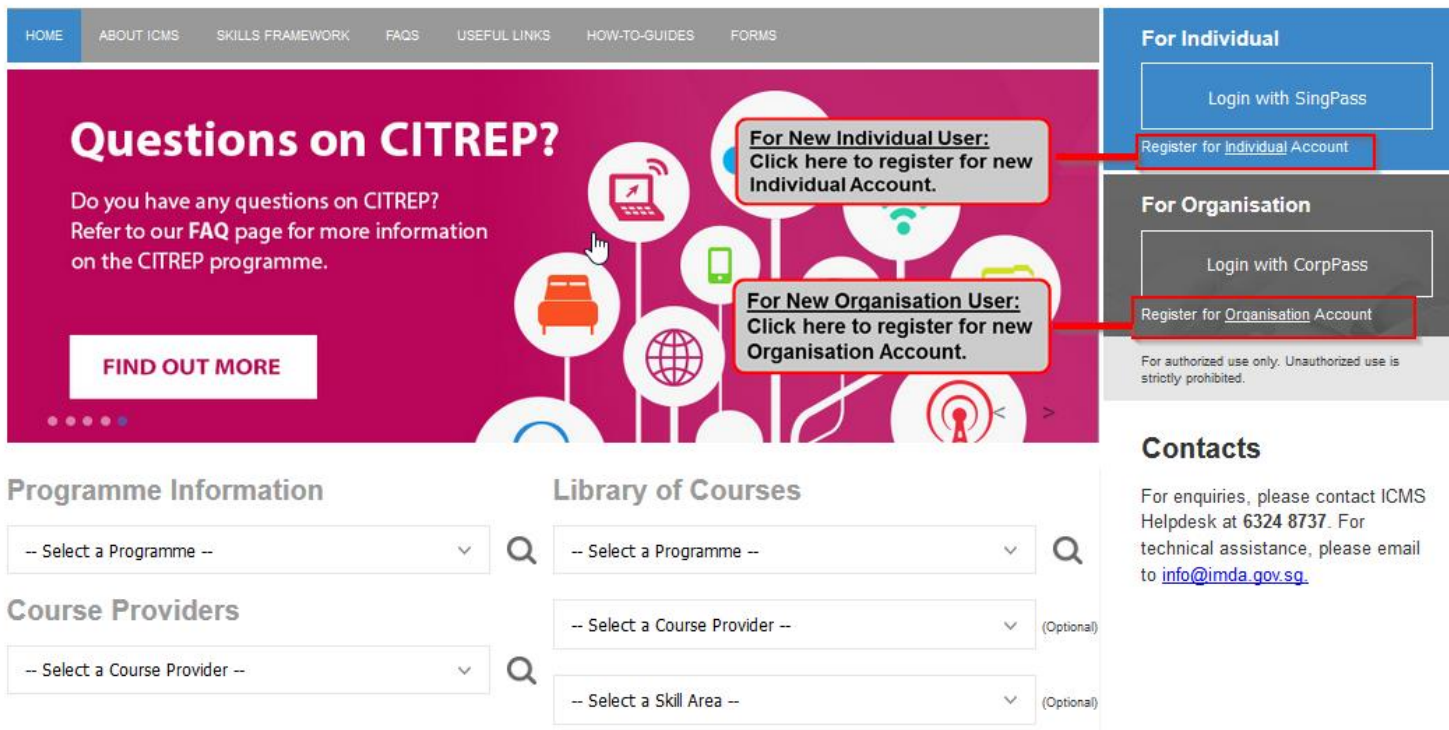
## Login

ICMS Homepage is accessible by public. ICMS Users will need to login the system to access the available functions through SingPass (For Individual) or CorpPass (For Course Providers, Certification Owners and Sponsoring Organisations).

For Users with multiple roles in the system, they will be able to select which role to use when login.

For Organisation, co-existence of SingPass or CorpPass login is available till end of Dec 2017. After which, CorpPass login is required.

# Registration

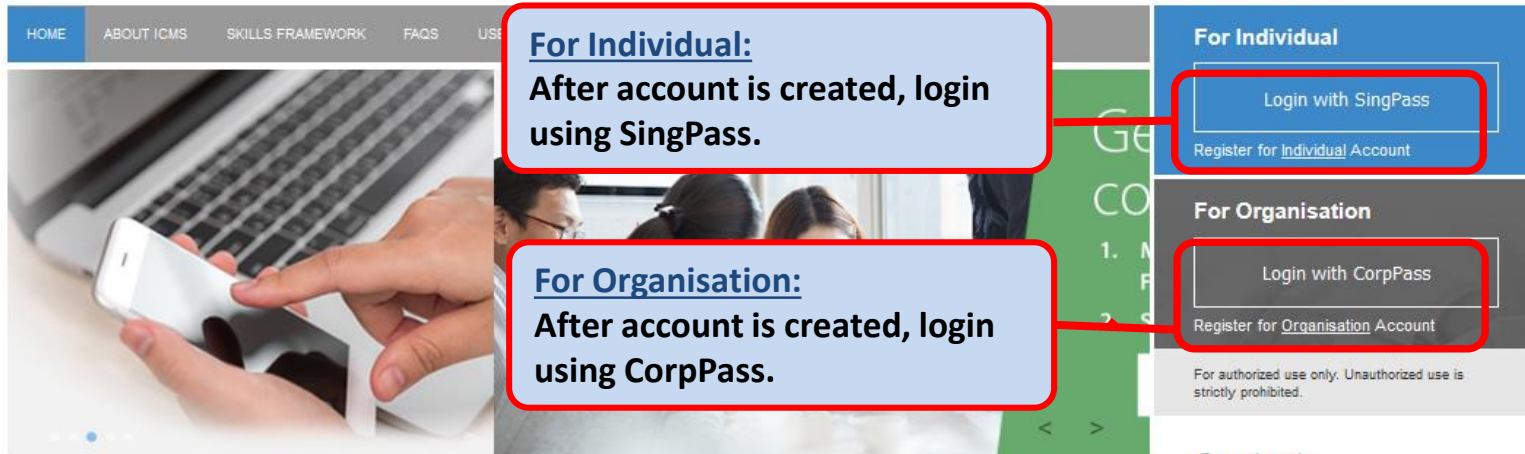


The screenshot shows the ICMS website's registration page. At the top, there is a navigation bar with links: HOME, ABOUT ICMS, SKILLS FRAMEWORK, FAQs, USEFUL LINKS, HOW-TO-GUIDES, and FORMS. Below the navigation is a large banner with the heading "Questions on CITREP?" and a "FIND OUT MORE" button. To the right of the banner are two registration sections: "For Individual" and "For Organisation". The "For Individual" section has a "Login with SingPass" button and a "Register for Individual Account" button. The "For Organisation" section has a "Login with CorpPass" button and a "Register for Organisation Account" button. Two callout boxes with red borders and arrows point to the registration buttons. The first callout says "For New Individual User: Click here to register for new Individual Account." and the second says "For New Organisation User: Click here to register for new Organisation Account." Below the banner are two search filters: "Programme Information" and "Library of Courses". Each filter has a dropdown menu and a search icon. The "Programme Information" filter has a dropdown with "-- Select a Programme --". The "Library of Courses" filter has a dropdown with "-- Select a Programme --" and a search icon. Below the "Library of Courses" filter are two more dropdowns: "-- Select a Course Provider --" (Optional) and "-- Select a Skill Area --" (Optional).

Organisation User refers to Course Providers, Certification Owners and Sponsoring Organisations.

# Singpass/CorpPass Login

HOME ABOUT ICMS SKILLS FRAMEWORK FAQs USE



**For Individual:**  
After account is created, login using SingPass.

**For Organisation:**  
After account is created, login using CorpPass.

**For Individual**

- Login with SingPass
- Register for Individual Account

**For Organisation**

- Login with CorpPass
- Register for Organisation Account

For authorized use only. Unauthorized use is strictly prohibited.

## Programme Information

-- Select a Programme --

## Course Providers

-- Select a Course Provider --

## Library of Courses

-- Select a Programme --

-- Select a Course Provider -- (Optional)

-- Select a Skill Area -- (Optional)

## Contacts

For enquiries, please contact ICMS Helpdesk at 6324 8737. For technical assistance, please email to [info@imda.gov.sg](mailto:info@imda.gov.sg).




# For Individual - SingPass Authentication

The screenshot shows the SingPass website interface. At the top left, there are navigation links for "Most Visited" and "Getting Started". An "Advisory Note" states: "Your SingPass account contains a lot of personal data. Do not share your username, password and 2FA details with anyone." The main header features the SingPass logo with the tagline "Singapore Personal Access" and the Singapore Government logo with the motto "Integrity · Service · Excellence". Navigation links include "Contact Us", "Feedback", "Sitemap", and "FAQ". A vertical sidebar on the left contains icons for user profile, help, play, location, menu, and phone. A "Log in" modal is open, containing a QR code with the text "Click here to log in with SingPass Mobile app", input fields for "SingPass ID" and "Password", and "Cancel" and "Login" buttons. Below the modal, there are links for "Forgot SingPass ID or password?" and "Don't have an account? Register now". The background is a scenic view of Singapore's skyline at sunset.

# For Organisation – CorpPass Authentication



[A](#) [A](#)  [Contact Us](#) | [Feedback](#) | [Sitemap](#) | [FAQ](#)

CorpPass is now the **ONLY** login method for corporate transactions with the Government

Your entity can now transact with more than 140 government digital services. Register for CorpPass now to prevent any disruption to your business transactions!

## Log in with CorpPass

 ⓘ ⓘ ⓘ Remember Entity ID ⓘ

Forgot [Entity / CorpPass ID](#) or [Password](#)

Cancel

Login ▶

# Login Failure for Individual Account

HOME ABOUT ICMS SKILLS FRAMEWORK FAQs USEFUL LINKS HOW-TO-GUIDES FORMS

## New Account Application - Individual

NOTE: Only applicable for Singaporeans and Permanent Residents who wish to apply for funding support.

This e-Service will take about 5 minutes to complete

Retrieve MyInfo

Reduce your hassle by connecting to MyInfo (You will be required to login to SingPass).

### PERSONAL PARTICULARS

Please fill in the following information. Fields marked \* : must be completed.

You have not registered with MyInfo. Click [here](#) to register for a MyInfo Profile.

Name (as in NRIC) \* :

NRIC No. \* :

Country of Origin \* :

Gender \* :

### CONTACT INFORMATION

Contact No. \* :  (Home)  
(complete at least one)  (Mobile)  
 (Work)

Email Address \* :  (Personal)  
(complete at least one)  (Work)

### ADDRESS (AS IN NRIC)

Address Type \* :  Local  Overseas

Block/House No. \* :

Street Name \* :

Level :

Building :

When you click "Login with Singpass" in home page, you have to put eligible Singpass Id and password. If you don't have an Individual account, system will redirect to Individual Account Registration page.

# Login Failure for Organization Account



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**LOGIN FAILURE**

User does not have an active account in ICMS. Please register for a new account application.

Quit

If you encounter this error, click Quit and Register for an Individual or Organisation account in the home page.

## Successful Login (First Time)

**SECURITY CLAUSE**

You have to agree to the following conditions in order to proceed with this electronic transaction with IMDA. If you do not agree with all the following conditions, please click on the DISAGREE button, in which case you will not be authorised to proceed with any electronic transactions with IMDA.

**I agree that:**

1. the use of my SingPass PIN (where applicable) to login onto IDA's electronic system known as iTRAIN which uses an internet browser that supports the Secured Socket Layer Security ('SSL') Protocol\* is a commercially reasonable security procedure.
2. use of the Secure Socket Layer S... as an electronic record as being that of the originator.
3. the authenticity and accuracy of ... not be and is NOT to be disputed.
4. the information that I have supplied ... be accurate and true to the best of my knowledge, and if IDA is of the reasonable opinion that I have provided any false or misleading statements, IDA reserves the right to terminate my access to iTRAIN without further notice to me.
5. I will be solely responsible for all transactions undertaken through the use of this SingPass PIN.

**Click Agree to Proceed.  
Click Disagree will log out user and redirect to Home Page.**

## For Organisation - User Role Selection

**PROGRAMME TYPE ACCESS**

Programme Type \* :  CITREP  T-Assist Media Courses

**YOUR USER ROLES**

Name of Organisation : [redacted] systems Ltd

S/N	ROLE
1.	Course Provider Administrative Officer(CP AO )
2.	Course Provider Approving Authority(CP AA )
3.	Sponsoring Organisation Administrative Officer(SO AO )
4.	Sponsoring Organisation Approving Authority(SO AA )

**Select your User Role (if applicable)**

Back Logout

# Successful Login - Inbox

INBOX	ITEMS PENDING FOR YOUR ACTION		
MENU	S/N	Description	Pending Items
<a href="#">Trainee Enrolment</a>	1.	<b>Claim Application</b>	5
<a href="#">Grant Application</a>			
<a href="#">Claim Application</a>			
<a href="#">User Account Administration</a>			
<a href="#">Organisation Account</a>			
<a href="#">SWITCH USER</a>			
<a href="#">ROLE/PROGRAMME</a>			
<a href="#">LOG OUT</a>			