

ICMS User Orientation Training

Infocomm Competency Management System (ICMS)

SECTION B: ICMS USER ACCOUNT ADMINISTRATION
[ORGANISATION ACCOUNT]



July 2017

All representatives of the Certification Owners (aka Certification Awarding Bodies), Course Providers and Sponsoring Organisations are required to obtain an approved account prior to accessing the available functions in ICMS.

The System also allows registered users to edit and update their particulars.

Course Providers and Sponsoring Organisations are able to:

- Register for a New Organisation Account
- Update Organisation Details
- Process/Approve Organisation Account
- Search/View Organisation Account

Each legally registered business entity is allowed to apply for 1 X Organisation Account

Course Providers and Sponsoring Organisations are required to appoint at least:

- 1 X Administrative Officer (AO)
- 1 X Approving Authority (AA)

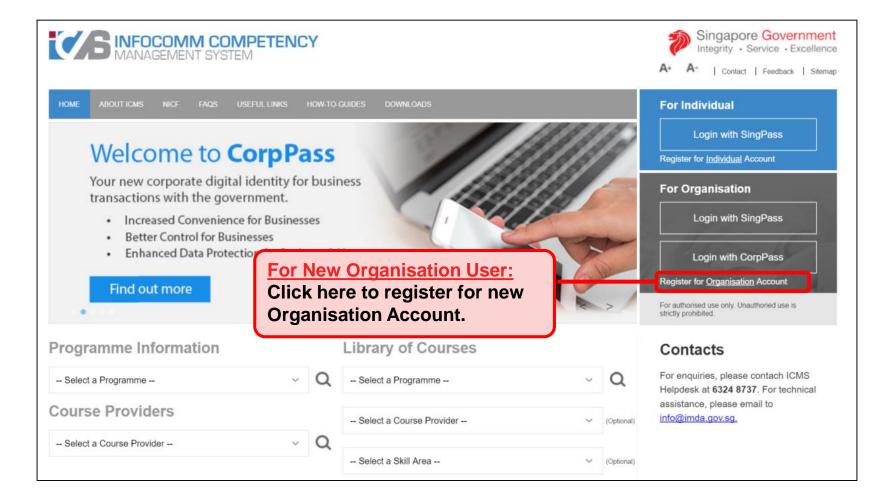
AA must be a Management Appointment Holder, eg. GM, MD, VP, Director, etc

Note:

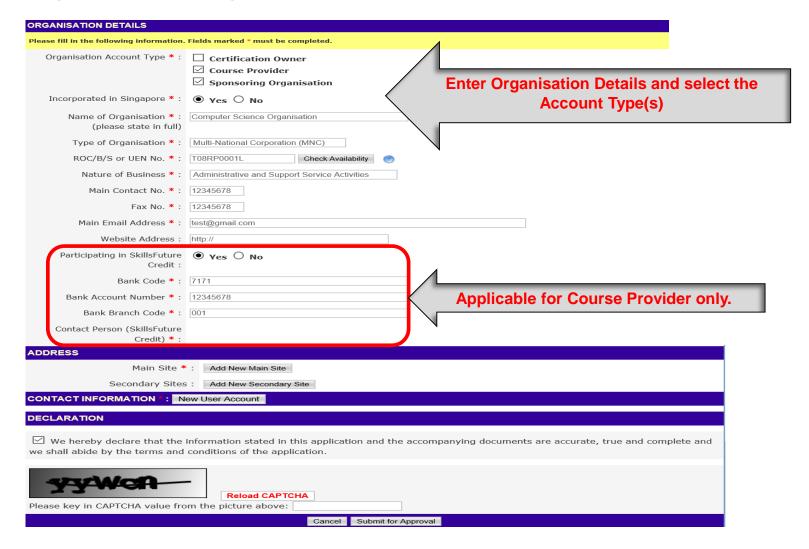
- > Registered user will be able to view information based on the authorised user role/roles, eg. SO AO, SO AA, CP AO, CP AA.
- ➤ AA/ AO are able to login to ICMS only when they have a CorpPass Account. They can either be a Registered Officer, CorpPass Admin or CorpPass User depends on the entity. For more information on CorpPass user roles, please visit https://www.corppass.gov.sg/corppass/common/findoutmore

- User role of Administrative Officer (AO)
 - •Update details (make change requests for i.e. email address, address, telephone number)
 - •Submit new online applications (claims/course mapping and endorsement) & upload supporting document in ICMS
- User role of Approving Authority (AA)
 - Approve change requests submitted by AO
 - Approve new online applications (claims/course mapping and endorsement) submitted in ICMS System
 - Creation/ de-activation/ amendment of AO or AA user roles

Register for New Organisation Account



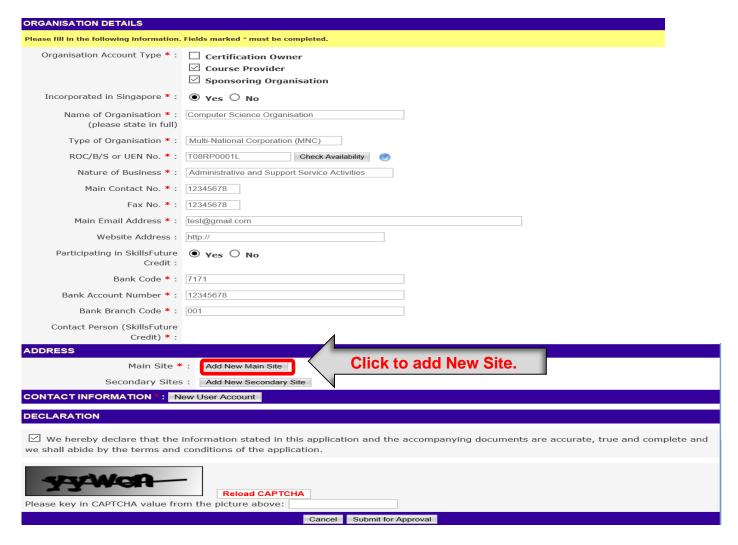
Register for New Organisation Account



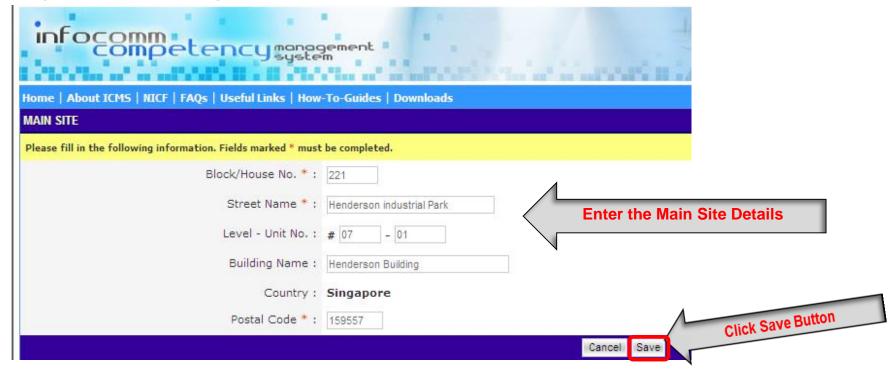
Please note:

- ➤ User must select at least one Organisation Account Type
 - □ Certification Owner
 - Provider letter of Authorisation to authorised partners
 - Course Provider
 - Provider of training to trainees, claim supporting documents such as invoice, receipt, class attendance list etc
 - Sponsoring Organisation
 - Send their staffs for training
- ➤ For a Singapore-based organisation, System will validate if the ROC/B/S or UEN No has been used by an existing Organisation Account.

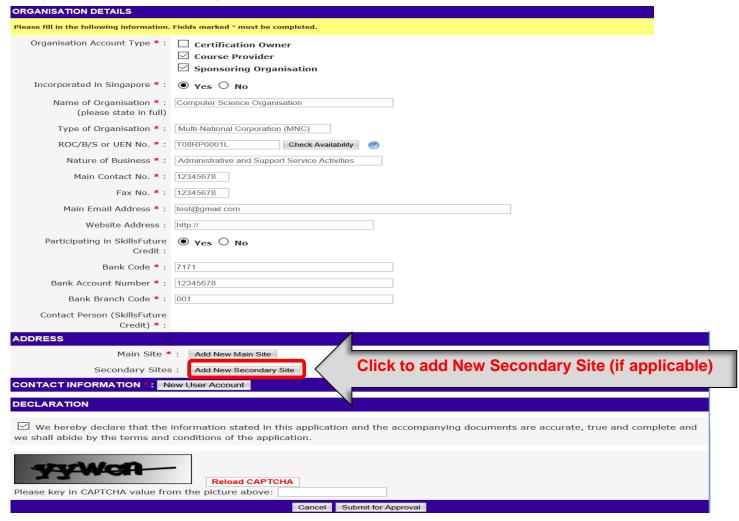
Register for New Organisation Account



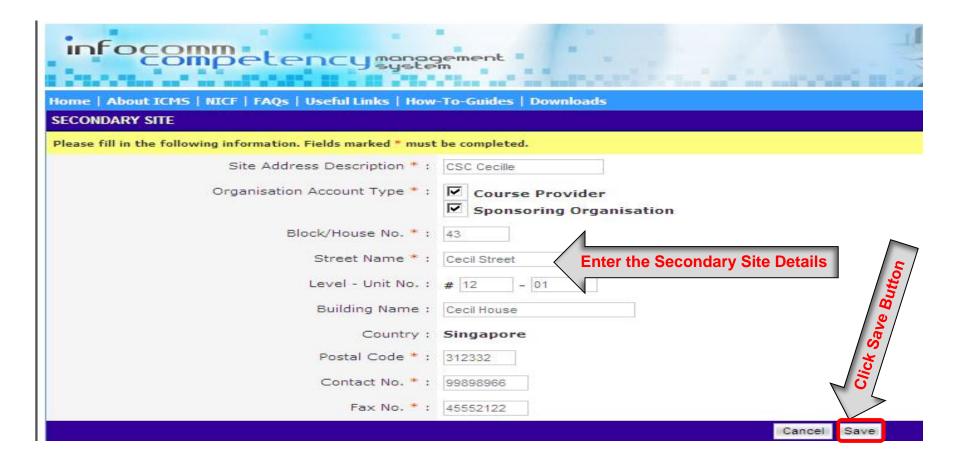
Register for New Organisation Account – Main Site



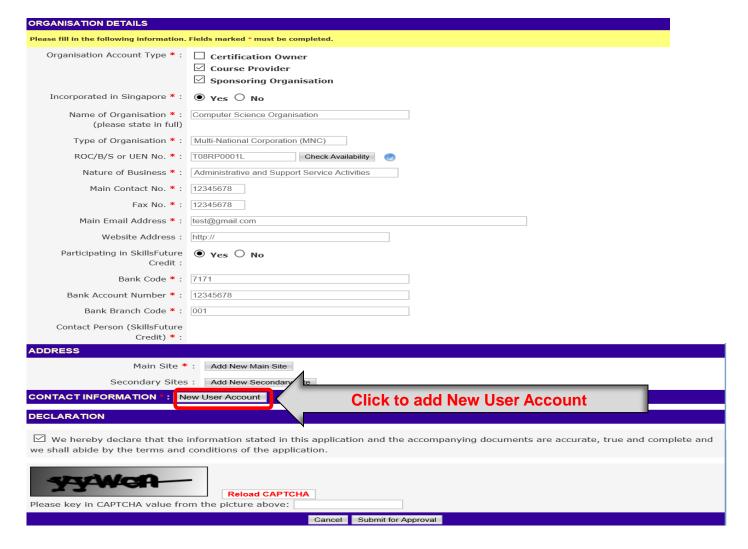
Register for New Organisation Account



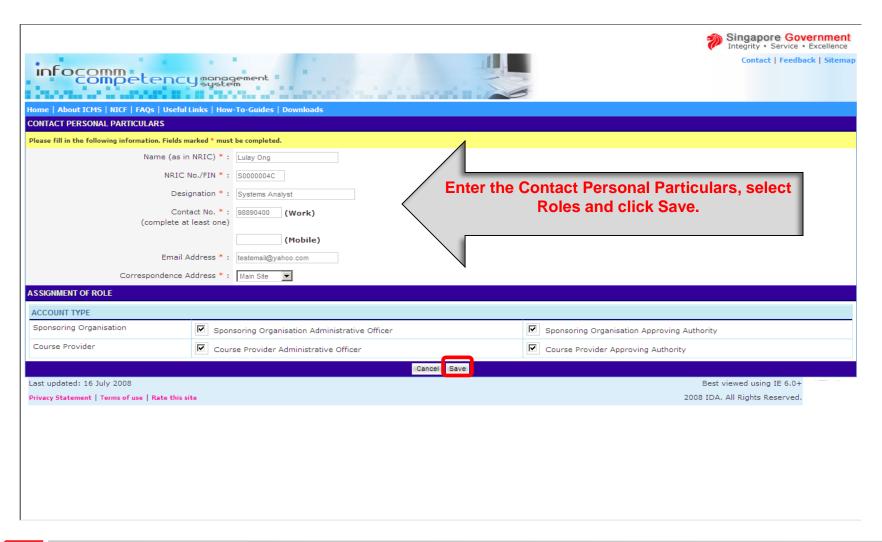
Register for New Organisation Account – Secondary Site



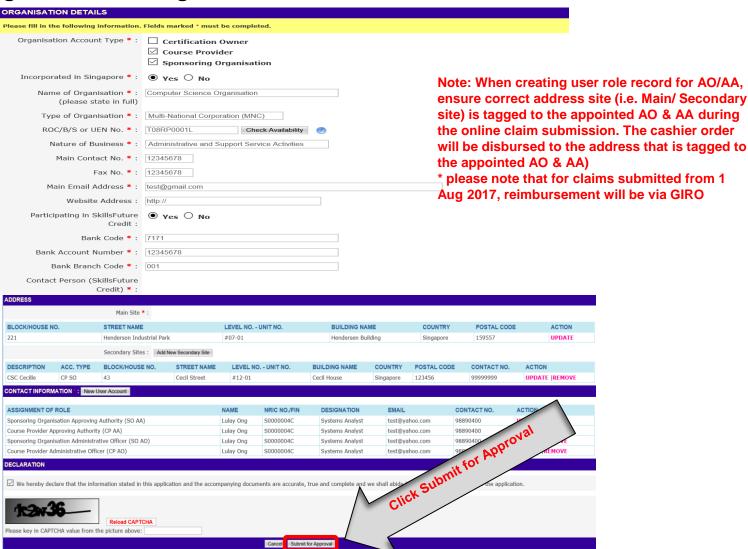
Register for New Organisation Account



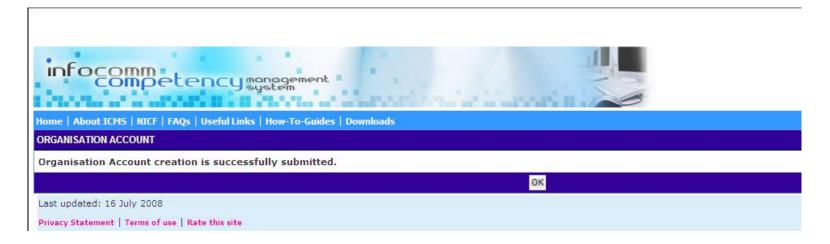
Register for New Organisation Account – New User Account



Register for New Organisation Account



Register for New Organisation Account

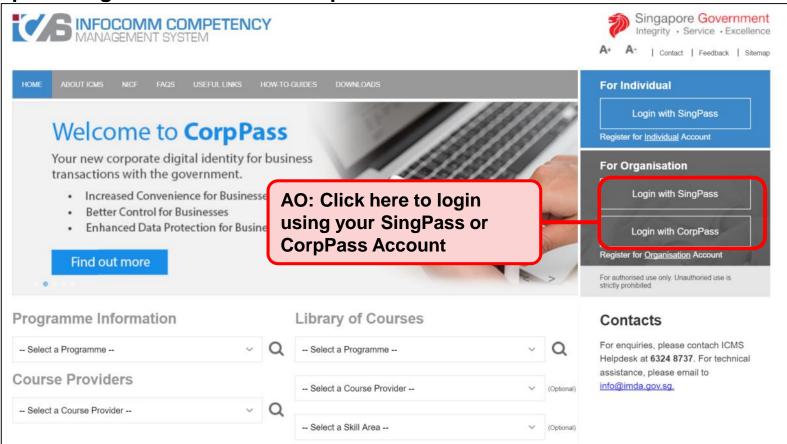


System will generate the acknowledgement confirmation when an application is submitted successfully to IMDA.

ICMS User Account Administration – Organisation Account Please note:

- ➤ If all validations are passed, a reference number will be issued: < YYYYMM>/ORG/<999999> for the Organisation Account
- ➤ Organisation AOs and AAs will be able to login to the system via their SingPass and password (for all CO, CP and SO)
- ➤ Organisation Account will be routed to IMDA for processing. The new AA/AO will receive a system generated email notification on the approval/rejection.

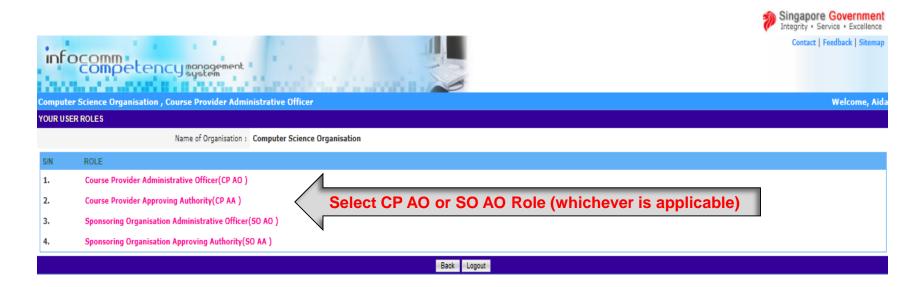
Update Organisation Account –Update details



Note:

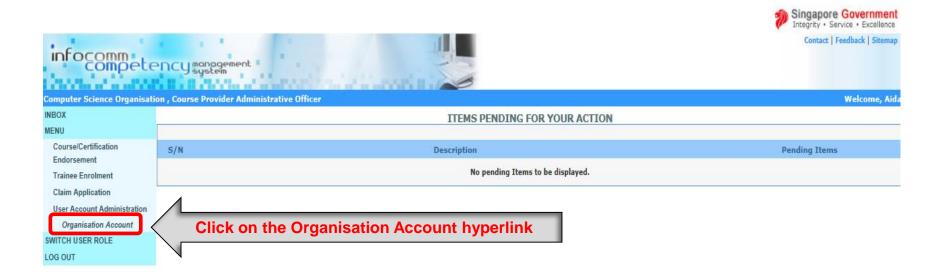
For Organisation, co-existence of SingPass or CorpPass login is available till end of Dec 2017. After which, CorpPass login is required.

Update Organisation Account –Update details

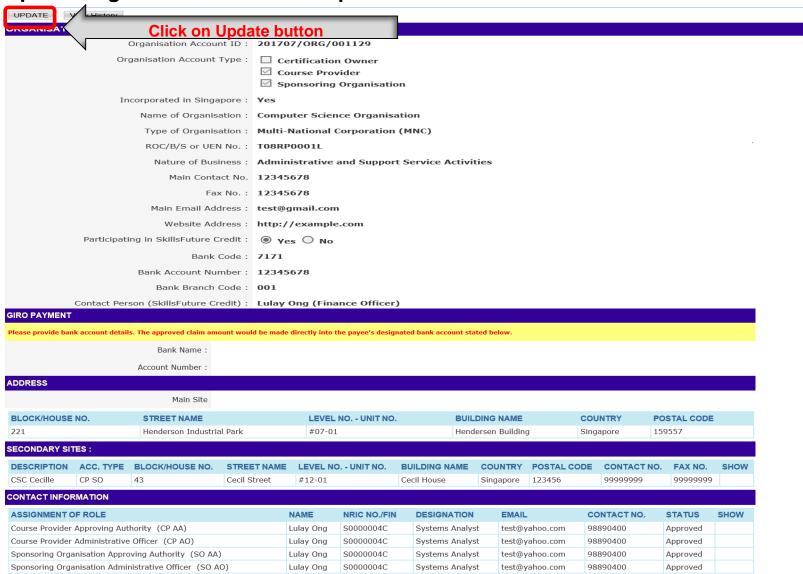


This screen is skipped if the registered user has only 1 role in ICMS

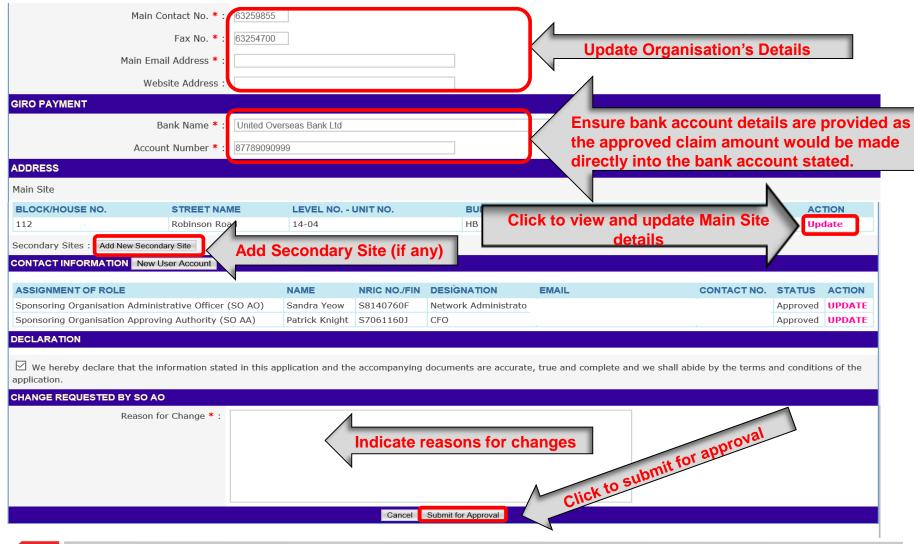
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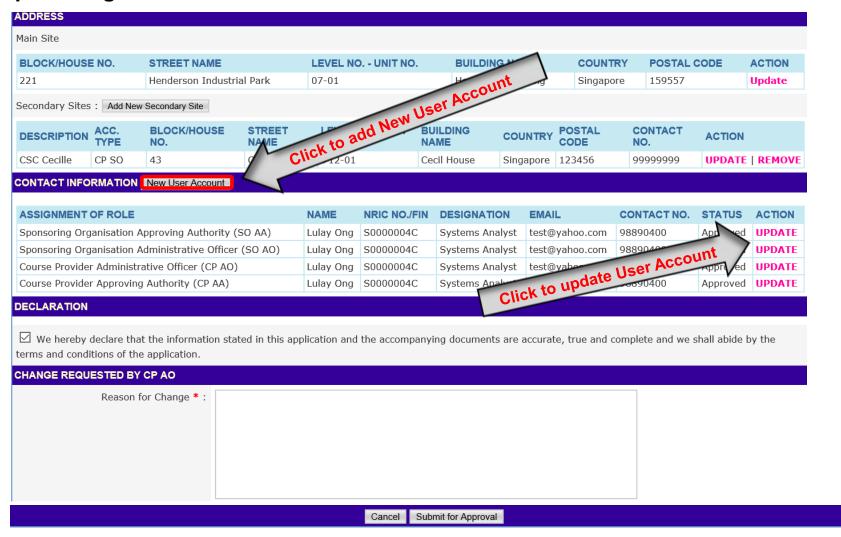
ICMS User Account Administration – Organisation Account Update Organisation Account – Update details



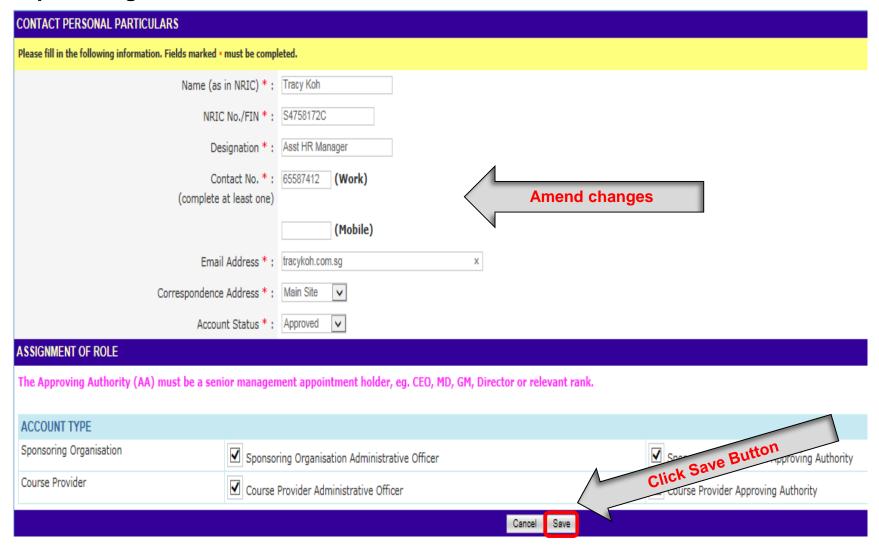
Update Organisation Account – Update details



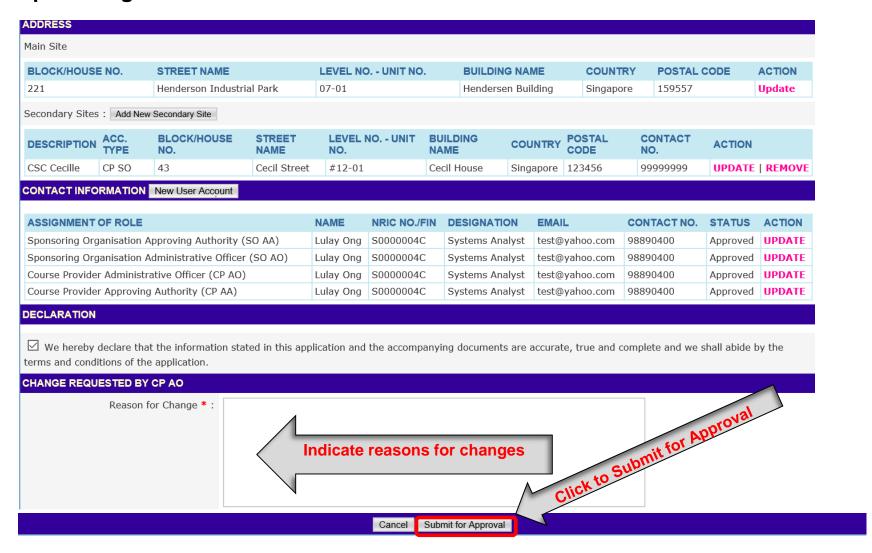
Update Organisation Account – Amendment to AA/ AO user roles



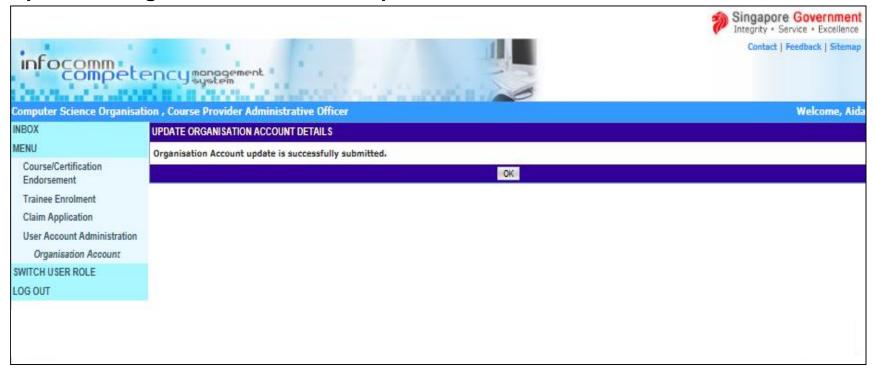
Update Organisation Account – Amendment to AA/ AO user roles



Update Organisation Account – Amendment to AA / AO user roles



Update an Organisation Account – Update details

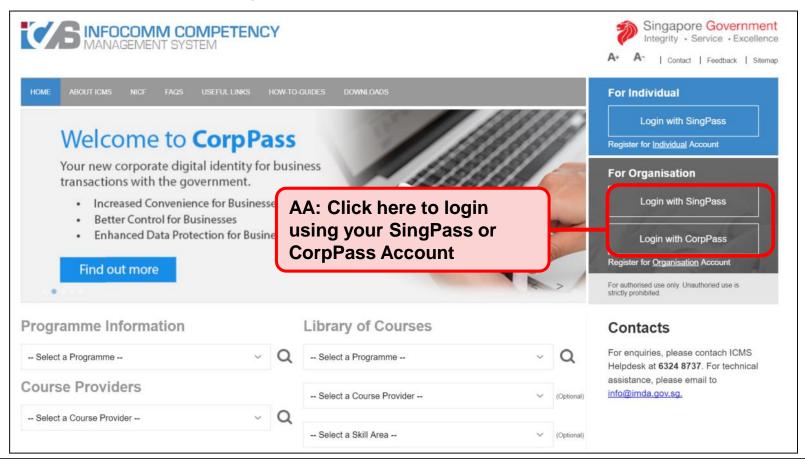


System will generate the acknowledgement confirmation when the Update Change Request is submitted successfully by AO to AA.

Please note

AA needs to login to approve the change request. After which, it will be submitted to IMDA for approval.

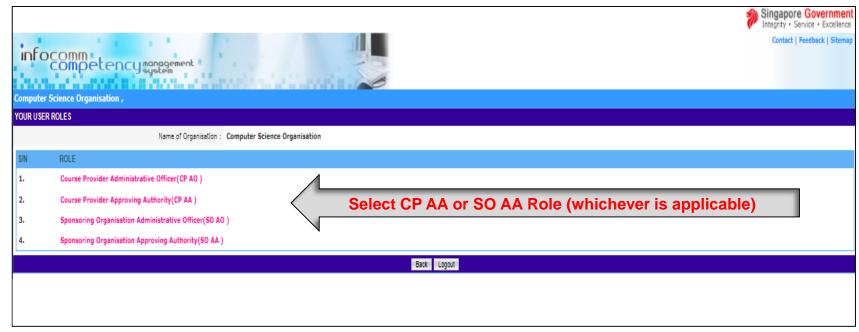
Process/Approve an Organisation Account



Note:

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Process/Approve an Organisation Account

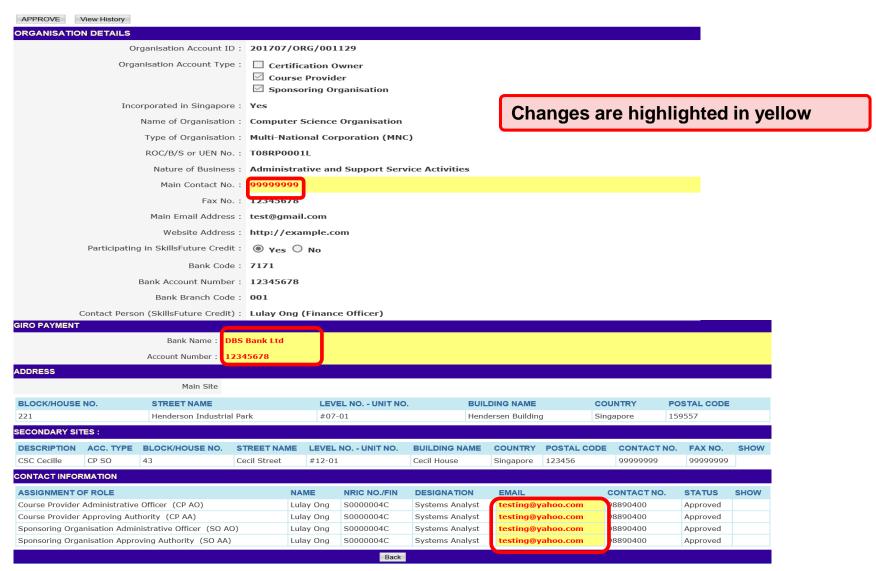


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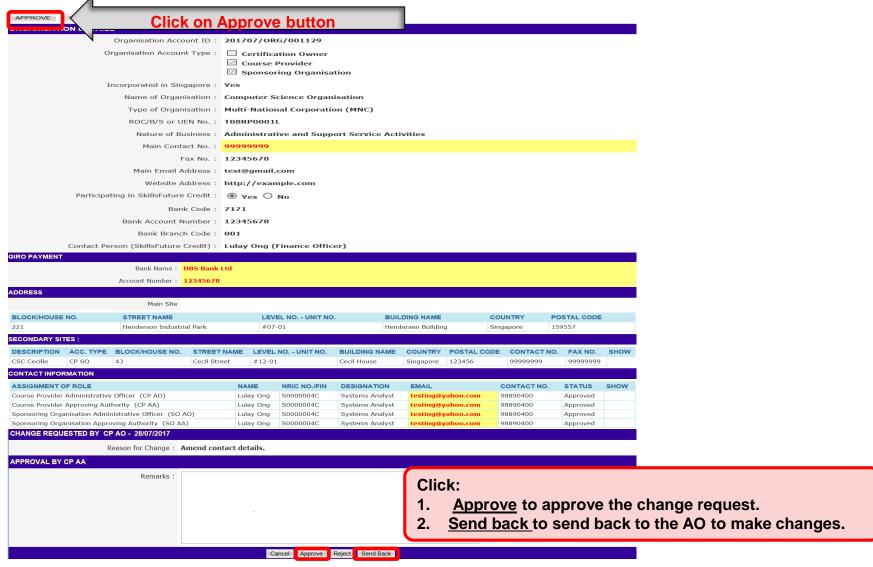
Process/Approve an Organisation Account



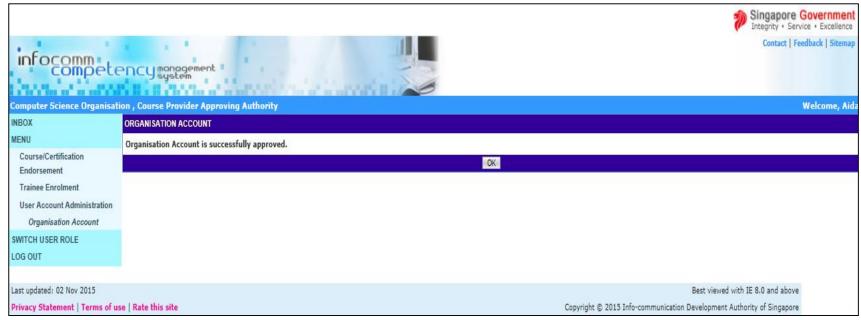
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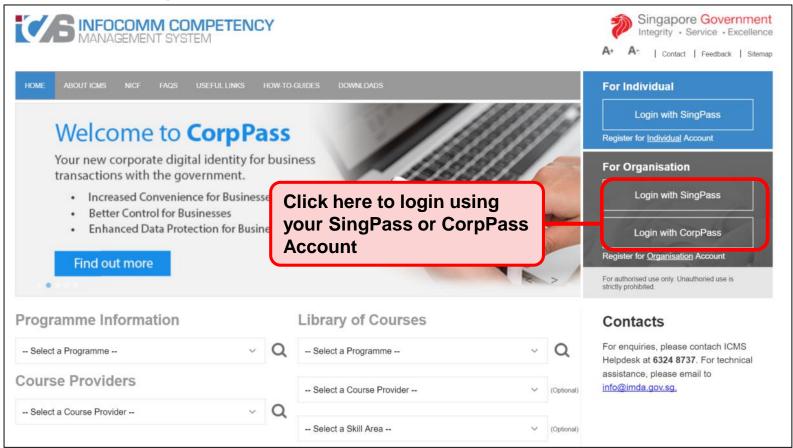


System will generate the acknowledge confirmation when the Update Change Request is submitted successfully to IMDA.

Please note:

- ➤ Approve System will route the change request approved by AA to IMDA for review.
- Reject System will ignore any changes and retain the status as per original approval.
- ➤ Send Back System will update the status to Sent Back by AA for AO's review and to resubmit to AA.

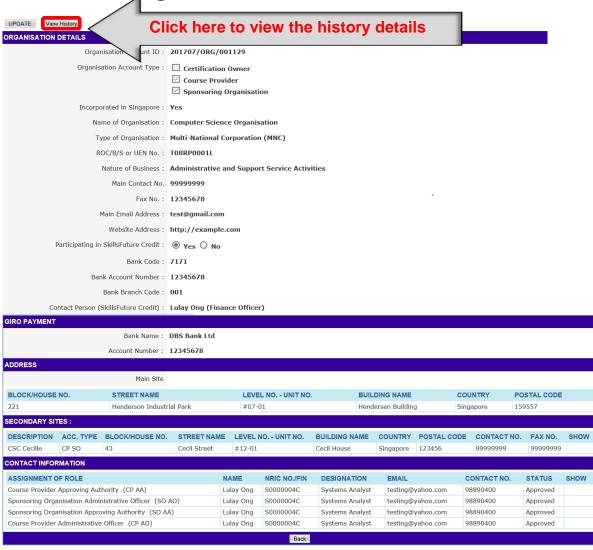
Search/View Organisation Account



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Search/View Organisation Account



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