iOS SIM SETUP GUIDE

This setup is for all iPhones, iPad or any device running on iOS **with a local SIM card**. Once this one-time setup is complete, your device will be able to auto-connect to Wireless@SGx at all Wireless@SG hotspots.

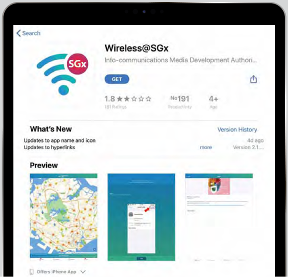
Internet connection is required for this setup.

with SIM:

STEP 1

DOWNLOAD THE APP

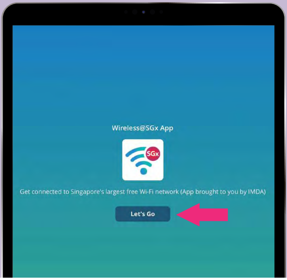
Search 'Wireless@SGx' on the app store and download it.


Search
GET
1.8 ★★☆☆☆
181 Ratings
No191
Productivity
4+
Age
Version History
more
Offers iPhone App

Wireless@SGx
Info-communications Media Development Authori...

What's New
Updates to app name and icon
Updates to hyperlinks
4d ago
Version 2.1...

Preview



Wireless@SGx App

Get connected to Singapore's largest free Wi-Fi network (App brought to you by IMDA)

with SIM:

STEP 2

LAUNCH IT

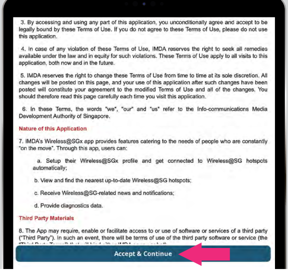
Launch the app and tap 'Let's Go'.

with SIM:

STEP 3

READ TERMS OF USE

Tap ‘Accept & Continue’.



3. By accessing and using any part of this application, you unconditionally agree and accept to be legally bound by these Terms of Use. If you do not agree to these Terms of Use, please do not use this application.

4. In case of any violation of these Terms of Use, IMDA reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply to all visits to this application, both now and in the future.

5. IMDA reserves the right to change these Terms of Use from time to time at its sole discretion. All changes will be posted on this page, and your use of this application after such changes have been posted will constitute your agreement to the modified Terms of Use and all of the changes. You should therefore read this page carefully each time you visit this application.

6. In these Terms, the words "we", "our" and "us" refer to the Info-communications Media Development Authority of Singapore.

Nature of this Application

7. IMDA’s Wireless@SGx app provides features catering to the needs of people who are constantly “on the move”. Through this app, users can:

  a. Setup their Wireless@SGx profile and get connected to Wireless@SG hotspots automatically;

  b. View and find the nearest up-to-date Wireless@SG hotspots;

  c. Receive Wireless@SG-related news and notifications;

  d. Provide diagnostics data.

Third Party Materials

8. The App may require, enable or facilitate access to or use of software or services of a third party (“Third Party”). In such an event, there will be terms of use of the third party software or service (the

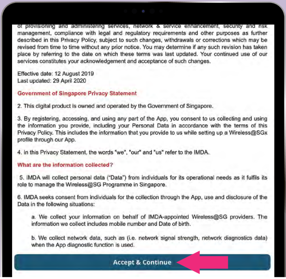
Accept & Continue

with SIM:

STEP 4

READ PRIVACY POLICY

Tap ‘Accept & Continue’.



of provisioning and administering services, network & service enhancement, security and risk management, compliance with legal and regulatory requirements and other purposes as further described in this Privacy Policy, subject to such changes, withdrawals or corrections which may be revised from time to time without any prior notice. You may determine if any such revision has taken place by referring to the date on which these terms was last updated. Your continued use of our services constitutes your acknowledgement and acceptance of such changes.

Effective date: 12 August 2019
Last updated: 29 April 2020

Government of Singapore Privacy Statement

2. This digital product is owned and operated by the Government of Singapore.

3. By registering, accessing, and using any part of the App, you consent to us collecting and using the information you provide, including your Personal Data in accordance with the terms of this Privacy Policy. This includes the information that you provide to us while setting up a Wireless@SGx profile through our App.

4. In this Privacy Statement, the words "we", "our" and "us" refer to the IMDA.

What are the information collected?

5. IMDA will collect personal data (“Data”) from individuals for its operational needs as it fulfils its role to manage the Wireless@SG Programme in Singapore.

6. IMDA seeks consent from individuals for the collection through the App, use and disclosure of the Data in the following situations:

  a. We collect your information on behalf of IMDA-appointed Wireless@SG providers. The information we collect includes mobile number and Date of birth.

  b. We collect network data, such as (i.e. network signal strength, network diagnostics data) when the App diagnostic function is used.

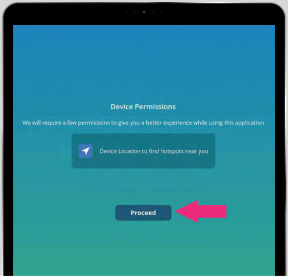
Accept & Continue

with SIM:

STEP 5

PROCEED TO DEVICE PERMISSIONS

Tap ‘Proceed’.



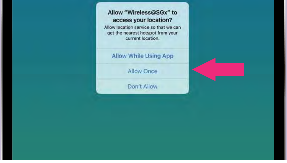
Device Permissions

We will require a few permissions to give you a better experience while using this application

Device Location to find hotspots near you
Proceed

with SIM:

STEP 6



Allow "Wireless@SGx" to access your location?

Allow location service so that we can get the nearest hotspot from your current location.

Allow While Using App
Allow Once
Don't Allow

SET LOCATION PREFERENCE

Allow the app to access device location.

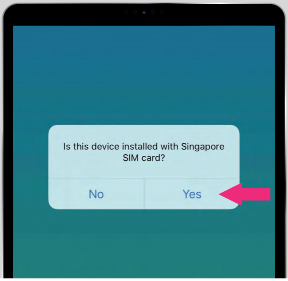
**Choosing not to allow "Wireless@SGx" to access your location does not affect setup.*

with SIM:

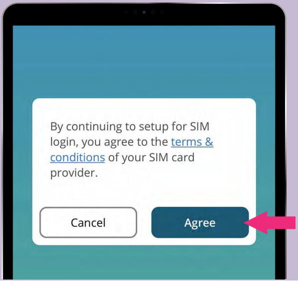
STEP 7

CONFIRM DEVICE CONTAINS LOCAL SIM CARD

If you are using a Singapore SIM (except TPG), tap 'Yes'. Note that Singtel prepaid SIM requires you to dial *360 as an additional step to activate. If you are using a TPG SIM, tap 'No' and proceed to Non-SIM Setup Guide.



Is this device installed with Singapore SIM card?



By continuing to setup for SIM login, you agree to the terms & conditions of your SIM card provider.

Cancel
Agree

with SIM:

STEP 8

AGREE TO THE T&CS OF YOUR SIM CARD PROVIDER

Tap 'Agree'.

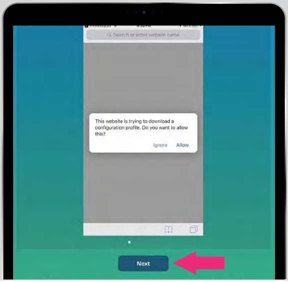
with SIM:

STEP 9

BEGIN TO INSTALL* PROFILE

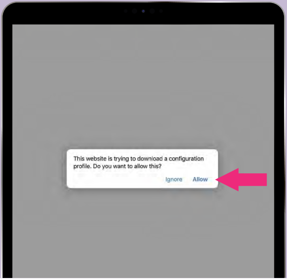
You will be redirected to install a profile. Tap 'Next'.

**Installing Wireless@SGx will not affect your current settings.*



This website is trying to download a configuration profile. Do you want to allow this?

Search or enter website name
Ignore
Allow
Next



This website is trying to download a configuration profile. Do you want to allow this?

Ignore
Allow

with SIM:

STEP 10

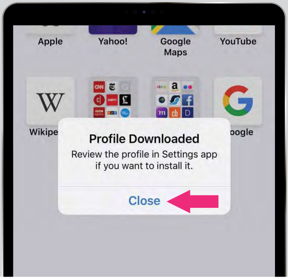
ALLOW ACCESS TO SETTINGS

Tap 'Allow' to create your profile.

with SIM:

STEP 11

TAP 'CLOSE'

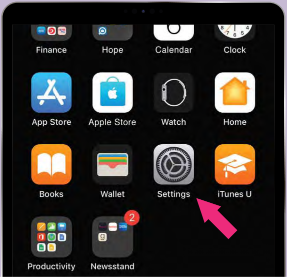


Apple
Yahoo!
Google Maps
YouTube
Wikipe
oogle

Profile Downloaded

Review the profile in Settings app if you want to install it.

Close



Finance
Hope
Calendar
Clock
App Store
Apple Store
Watch
Home
Books
Wallet
Settings
iTunes U
Productivity
Newsstand
2

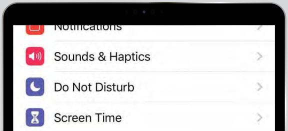
with SIM:

STEP 12

GO TO SETTINGS

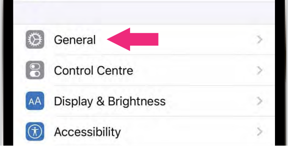
with SIM:

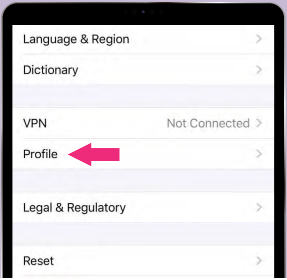
STEP 13



Notifications
Sounds & Haptics
Do Not Disturb
Screen Time

TAP 'GENERAL'


General
Control Centre
Display & Brightness
Accessibility


Language & Region
Dictionary
VPN
Not Connected
Profile
Legal & Regulatory
Reset

with SIM:

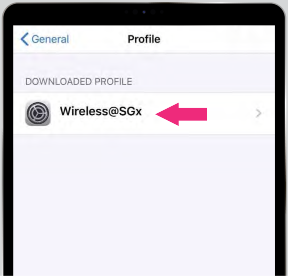
STEP 14

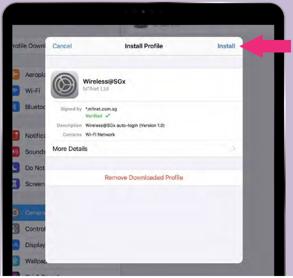
TAP 'PROFILE'

with SIM:

STEP 15

TAP 'WIRELESS@SGX'


General
Profile
DOWNLOADED PROFILE
Wireless@SGx


Cancel
Install Profile
Install
Wireless@SGx
M1Net Ltd
More Details
Remove Downloaded Profile

Signed by *.m1net.com.sg
Verified ✓
Description Wireless@SGx auto-login (Version 1.0)
Contains Wi-Fi Network

with SIM:

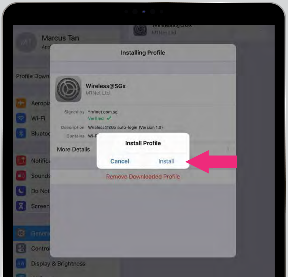
STEP 16

TAP 'INSTALL'

with SIM:

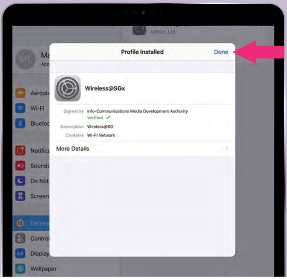
STEP 17

TAP 'INSTALL' AGAIN


Marcus Tan
Installing Profile
Profile Down
Aeropla
Wi-Fi
Bluetoo
Notifica
Sounds
Do Not
Screen
Control
Display & Brightness
Install Profile
Cancel
Install
More Details
Remove Downloaded Profile

Wireless@SGx
M1Net Ltd

Signed by *.m1net.com.sg
Verified ✓
Description Wireless@SGx auto-login (Version 1.0)
Contains Wi-F


Profile Installed
Done
Aeropla
Wi-Fi
Bluetoo
Notifica
Sounds
Do Not
Screen
Genera
Control
Display
Wallpaper
More Details

Wireless@SGx

Signed by Info-Communications Media Development Authority
Verified ✓
Description Wireless@SG
Contains Wi-Fi Network

with SIM:

STEP 18

COMPLETE INSTALLATION

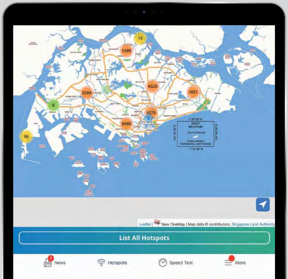
Tap 'Done'.

with SIM:

STEP 19

FIND AND MOVE TO YOUR NEAREST HOTSPOT

Enjoy seamless connection to 'Wireless@SGx'. Happy surfing!


13
1480
4523
2283
1651
6
4275
9480
56
Leaflet | New OneMap | Map data © contributors. Singapore Land Authority
List All Hotspots
News
Hotspots
Speed Test
More