

Statistics on Telecom Services for 2016 (Jul - Dec)

CATEGORY	SEP	DEC				
Fixed Lines ¹ [Figures updated on a quarterly basis]						
Total Fixed Line Subscriptions	2,007,60 0	2,003,20 0				
Total Residential Line Subscriptions	1,292,600	1,295,900				
Total Corporate Line Subscriptions	715,000	707,300				
Fixed Line Population Penetration Rate	35.8%	35.7%				
Fixed Line Household Penetration Rate	94.3%	94.6%				

	JUL	AUG	SEP	ост	NOV	DEC	
Mobile Market							
Total Mobile Subscri ptions (2G+3G+ 4G) ²	8,349,10 0	8,366,40 0	8,373,80 0	8,362,00 0	8,366,00 0	8,398,80 0	
Total Post- paid Subscri ptions (2G)	33,800	33,200	32,700	32,200	31,600	30,900	
Total Pre-paid Subscri ptions (2G)	129,800	127,200	110,600	107,600	104,700	101,400	
Total Post- paid Subscri ptions (3G)	953,700	928,800	908,100	890,800	875,300	855,700	



	JUL	AUG	SEP	ост	NOV	DEC
Total Pre-paid Subscri ptions (3G)	2,751,00 0	2,706,00 0	2,712,40 0	2,676,40 0	2,665,20 0	2,556,40 0
Total Post- paid Subscri ptions (4G)	3,931,30 0	3,971,100	3,995,70 0	4,023,50 0	4,050,20 0	4,084,30 0
Total Pre- paid Su bscripti ons (4G)	549,500	600,000	614,200	631,400	639,000	770,100
Total SMS Messag es sent and received over mobile network <i>[Figures updated</i> on a quarterl y basis]			815,345,3 00			749,105,7 00
Total Ported Subscri ptions ³	7,300	8,100	9,800	13,800	15,300	15,400
Mobile Populati on Penetra tion Rate	148.9%	149.2%	149.3%	149.1%	149.2%	149.8%
Dial-Up Internet Subscriptions						
Total Internet Dial-up ⁶	12,100	12,100	11,900	12,000	11,700	11,300
Internet Dial-up	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%



	JUL	AUG	SEP	ост	NOV	DEC
Populati on Penetra tion Rate^						
Broadbar	nd Internet	Subscripti	ons			
Total Broadba nd ⁴	12,340,0 00	12,376,10 0	12,483,8 00	12,447,3 00	12,483,0 00	12,543,0 00
Total Re sidential Wired Broadba nd ⁵	1,344,70 0	1,333,100	1,334,30 0	1,333,90 0	1,337,500	1,336,20 0
Total Corpora te Wired Broadba nd ⁶	117,300	117,700	116,100	116,700	118,100	118,800
Total xD SL ⁷	96,700	80,900	76,600	72,400	69,800	66,000
Total Ca ble Modem ⁸	290,300	279,100	269,200	261,200	253,300	243,900
Total Optical Fibre Broadba nd Subscri ption (i.e., offered via PON or Active Etherne t) ⁹	1,065,90 0	1,082,20 0	1,097,50 0	1,109,200	1,124,700	1,136,900
Total Wi reless Broadba nd ¹⁰	10,878,10 0	10,925,2 00	11,033,50 0	10,996,7 00	11,027,50 0	11,088,0 00
Total Subscri ptions using	9,100	8,700	7,100	7,900	7,700	8,200



	JUL	AUG	SEP	ост	NOV	DEC
other Broadba nd Internet Access Platfor ms						
Residen tial Wired Broadba nd Househ old Penetra tion Rate ¹¹	98.1%	97.3%	97.4%	97.3%	97.6%	97.5%
Wireless Broadba nd Populati on Penetra tion Rate ¹²	194.0%	194.8%	196.8%	196.1%	196.7%	197.7%
Internatio	onal Teleph	one Servic	es	1	1	
Total number of outgoin g retail internati onal telepho ne call minutes	442,802, 500	429,533, 900	418,626, 700	422,946, 100	400,746, 500	391,932,2 00
Total						

of outgoin g retail internati onal telepho ne call minutes includin	1,929,60 7,900	2,024,26 4,700	1,964,73 8,200	2,020,17 0,700	2,049,91 4,100	1,913,533, 800
g transit ¹³						

number



All figures for subscriptions are rounded to the nearest hundred.

All figures for penetration rates are rounded to the nearest decimal point.

¹ "Fixed Lines" includes Direct Exchange Lines ("**DEL**") and IP Telephony subscriptions using Level '6' numbers.

² "Total Mobile Subscriptions" includes both 2G, 3G and 4G subscriptions (including both pre-paid and post-paid).

³ "Total Ported Subscriptions" refers to the number of subscribers who retained their mobile numbers when they switched to a new mobile operator.

⁴ "Total Broadband Subscriptions" (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) includes retail xDSL, cable modern, leased line Internet, 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots access (including Wireless@SG subscriptions).

⁵ "Total Residential *Wired* Broadband" includes all retail residential wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Residential wireless broadband subscriptions will be excluded.

⁶ "Total Corporate *Wired* Broadband" includes all retail corporate wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Corporate wireless broadband subscriptions will be excluded.

⁷ "Total xDSL" includes residential and corporate xDSL subscriptions.

⁸ "Total Cable Modem" includes residential and corporate cable modem subscriptions.

⁹ "Total Optical Fibre Broadband" includes residential and corporate subscriptions to broadband Internet services using optical fibre networks, including end-to-end optical fibre broadband subscriptions that are offered via Passive Optical Network ("**PON**") and Active Ethernet.

¹⁰ "Total Wireless Broadband Subscriptions" includes all retail broadband Internet access subscriptions (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided via wireless platforms such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions).

¹¹ "ResidentialWired Broadband Household Penetration Rate" measures the total number of residential wired broadband subscriptions as a percentage of the total number of households in Singapore, and excludes all wireless access plans (provided via 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots). Please note that this does not necessarily reflect of the proportion of households with broadband in Singapore as some households subscribe to more than one broadband connection. For a more accurate figure, please refer to IDA's Household Survey findings.



¹² "Wireless Broadband Population Penetration Rate" measures the total number of retail wireless broadband Internet access subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions) as a percentage of the total population in Singapore.

¹³ This figure includes total retail outgoing international call minutes as well as transit minutes and. includes all Service-Based Operators (**SBO**).

These telecom statistics are subject to revision from time to time to ensure accuracy.

