

## Statistics on Telecom Services for 2016 (Jan - Jun)

| CATEGORY  | MAR       | JUN       |  |  |  |  |  |
|---|-----------|-----------|--|--|--|--|--|
| Fixed Lines <sup>1</sup> [Figures updated on a quarterly basis] |           |           |  |  |  |  |  |
| Total Fixed Line Subscriptions                                  | 2,016,100 | 2,013,200 |  |  |  |  |  |
| Total Residential Line Subscriptions                            | 1,285,000 | 1,290,000 |  |  |  |  |  |
| Total Corporate Line Subscriptions                              | 731,100   | 723,200   |  |  |  |  |  |
| Fixed Line Population Penetration Rate                          | 36.4%     | 35.9%     |  |  |  |  |  |
| Fixed Line Household Penetration Rate                           | 97.1%     | 94.1%     |  |  |  |  |  |

|  | JAN           | FEB           | MAR           | APR           | MAY           | JUN           |  |  |
|--|---------------|---------------|---------------|---------------|---------------|---------------|--|--|
| Mobile Market  |               |               |               |               |               |               |  |  |
| Total Mobile Subscri ptions (2G+3G+ 4G) <sup>2</sup> | 8,228,00<br>0 | 8,236,70<br>0 | 8,233,10<br>0 | 8,255,90<br>0 | 8,273,00<br>0 | 8,308,10<br>0 |  |  |
| Total Post- paid Subscri ptions (2G)                 | 46,800        | 39,500        | 38,800        | 36,200        | 35,300        | 34,700        |  |  |
| Total Pre-paid Subscri ptions (2G)                   | 156,800       | 151,800       | 146,300       | 141,400       | 136,800       | 133,000       |  |  |
| Total Post- paid Subscri ptions (3G)                 | 1,124,100     | 1,112,400     | 1,064,90<br>0 | 1,041,600     | 992,900       | 970,500       |  |  |
| Total<br>Pre-paid<br>Subscri                         | 2,759,40<br>0 | 2,757,70<br>0 | 2,741,40<br>0 | 2,744,10<br>0 | 2,732,20<br>0 | 2,727,70<br>0 |  |  |



|  | JAN           | FEB           | MAR             | APR           | MAY           | JUN           |
|--|---------------|---------------|-----------------|---------------|---------------|---------------|
| ptions<br>(3G)   |               |               |                 |               |               |               |
| Total Post- paid Subscri ptions (4G)   | 3,690,10<br>0 | 3,725,70<br>0 | 3,770,50<br>0   | 3,816,50<br>0 | 3,864,10<br>0 | 3,901,00<br>0 |
| Total<br>Pre-<br>paid Su<br>bscripti<br>ons (4G)   | 450,900       | 449,500       | 471,200         | 476,200       | 511,700       | 541,300       |
| Total SMS Messag es sent and received over mobile network  [Figures updated on a quarterl y basis] | _             | -             | 858,584,<br>100 | -             | -             | 837,078<br>00 |
| Total<br>Ported<br>Subscri<br>ptions <sup>3</sup>  | 9,100         | 7,500         | 9,800           | 9,000         | 6,900         | 9,400         |
| Mobile Populati on Penetra tion Rate   | 148.7%        | 148.8%        | 148.7%          | 149.2%        | 149.5%        | 150.1%        |
| Dial-Up II   | nternet Su    | bscriptions   |                 |               |               |               |
| Total<br>Internet<br>Dial-up   | 12,800        | 12,600        | 12,500          | 12,500        | 12,300        | 12,300        |
| Internet<br>Dial-up<br>Populati<br>on<br>Penetra   | 0.2%          | 0.2%          | 0.2%            | 0.2%          | 0.2%          | 0.2%          |



|  | JAN            | FEB            | MAR            | APR            | MAY            | JUN            |  |
|--|----------------|----------------|----------------|----------------|----------------|----------------|--|
| tion<br>Rate   |                |                |                |                |                |                |  |
| Broadband Internet Subscriptions   |                |                |                |                |                |                |  |
| Total<br>Broadba<br>nd <sup>4</sup>  | 12,049,5<br>00 | 12,090,10<br>0 | 12,116,90<br>0 | 12,170,90<br>0 | 12,217,20<br>0 | 12,272,50<br>0 |  |
| Total Re<br>sidential<br>Wired<br>Broadba<br>nd <sup>5</sup>                               | 1,359,30<br>O  | 1,358,100      | 1,357,700      | 1,358,30<br>O  | 1,356,90<br>O  | 1,347,90<br>O  |  |
| Total<br>Corpora<br>te Wired<br>Broadba<br>nd <sup>6</sup>                                 | 113,100        | 112,800        | 114,200        | 113,800        | 113,900        | 116,500        |  |
| Total xD<br>SL <sup>7</sup>  | 141,200        | 135,700        | 131,200        | 124,700        | 118,000        | 102,500        |  |
| Total Ca<br>ble<br>Modem<br>8  | 373,700        | 360,200        | 344,200        | 330,200        | 316,800        | 302,800        |  |
| Total Optical Fibre Broadba nd Subscri ption (i.e., offered via PON or Active Etherne t) 9 | 951,500        | 968,500        | 989,300        | 1,010,300      | 1,029,40<br>0  | 1,050,90<br>O  |  |
| Total Wi<br>reless<br>Broadba<br>nd <sup>10</sup>  | 10,577,20<br>0 | 10,619,20<br>0 | 10,645,0<br>00 | 10,698,7<br>00 | 10,746,4<br>00 | 10,808,1<br>00 |  |
| Total Subscri ptions using other Broadba nd  | 6,000          | 6,400          | 7,200          | 6,900          | 6,600          | 8,100          |  |



|  | JAN               | FEB               | MAR               | APR               | MAY               | JUN               |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Internet<br>Access<br>Platfor<br>ms  |                   |                   |                   |                   |                   |                   |
| Residen tial Wired Broadba nd Househ old Penetra tion Rate <sup>11</sup>                                 | 102.8%            | 102.7%            | 102.6%            | 102.7%            | 102.6%            | 98.4%             |
| Wireless Broadba nd Populati on Penetra tion Rate <sup>12</sup>  | 191.1%            | 191.9%            | 192.3%            | 193.3%            | 194.2%            | 192.8%            |
| Internation  | onal Teleph       | one Servic        | es                |                   |                   |                   |
| Total number of outgoin g retail internati onal telepho ne call minutes                                  | 487,974,<br>900   | 446,778,<br>000   | 497,256,<br>900   | 446,111,4<br>00   | 464,584,<br>500   | 450,532,<br>400   |
| Total number of outgoin g retail internati onal telepho ne call minutes includin g transit <sup>13</sup> | 1,993,623<br>,200 | 1,834,28<br>6,900 | 1,942,88<br>7,000 | 2,028,38<br>9,500 | 1,962,49<br>2,100 | 1,974,85<br>6,800 |

All figures for subscriptions are rounded to the nearest hundred.

All figures for penetration rates are rounded to the nearest decimal point.



- <sup>1</sup> "Fixed Lines" includes Direct Exchange Lines ("**DEL**") and IP Telephony subscriptions using Level '6' numbers.
- <sup>2</sup> "Total Mobile Subscriptions" includes both 2G, 3G and 4G subscriptions (including both pre-paid and post-paid).
- <sup>3</sup> "Total Ported Subscriptions" refers to the number of subscribers who retained their mobile numbers when they switched to a new mobile operator.
- <sup>4</sup> "Total Broadband Subscriptions" (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) includes retail xDSL, cable modem, leased line Internet, 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots access (including Wireless@SG subscriptions).
- <sup>5</sup> "Total Residential *Wired* Broadband" includes all retail residential wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Residential wireless broadband subscriptions will be excluded.
- <sup>6</sup> "Total Corporate *Wired* Broadband" includes all retail corporate wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Corporate wireless broadband subscriptions will be excluded.
- <sup>7</sup> "Total xDSL" includes residential and corporate xDSL subscriptions.
- <sup>8</sup> "Total Cable Modem" includes residential and corporate cable modem subscriptions.
- <sup>9</sup> "Total Optical Fibre Broadband" includes residential and corporate subscriptions to broadband Internet services using optical fibre networks, including end-to-end optical fibre broadband subscriptions that are offered via Passive Optical Network ("**PON**") and Active Ethernet.
- <sup>10</sup> "Total Wireless Broadband Subscriptions" includes all retail broadband Internet access subscriptions (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided via wireless platforms such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions).
- <sup>11</sup> "ResidentialWired Broadband Household Penetration Rate" measures the total number of residential wired broadband subscriptions as a percentage of the total number of households in Singapore, and excludes all wireless access plans (provided via 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots). Please note that this does not necessarily reflect of the proportion of households with broadband in Singapore as some households subscribe to more than one broadband connection. For a more accurate figure, please refer to <u>IDA's Household Survey findings</u>.
- <sup>12</sup> "Wireless Broadband Population Penetration Rate" measures the total number of retail wireless broadband Internet access subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-



Fi hotspots (including Wireless@SG subscriptions) as a percentage of the total population in Singapore.

<sup>13</sup> This figure includes total retail outgoing international call minutes as well as transit minutes and. includes all Service-Based Operators (**SBO**).

These telecom statistics are subject to revision from time to time to ensure accuracy.