

Statistics on Telecom Services for 2014 (Jan - Jun)

CATEGORY	MAR	JUN
Fixed Lines¹ <i>[Figures updated on a quarterly basis]</i>		
Total Fixed Line Subscriptions	1,967,000	1,972,300
Total Residential Line Subscriptions	1,210,800	1,219,900
Total Corporate Line Subscriptions	756,200	752,400
Fixed Line Population Penetration Rate	36.4%	36.5%
Fixed Line Household Penetration Rate	98.3%	99.0%

	JAN	FEB	MAR	APR	MAY	JUN
Mobile Market						
Total Mobile Subscriptions (2G+3G+4G) ²	8,402,100	8,388,400	8,437,800	8,392,200	8,370,900	8,310,600
Total Post-paid Subscriptions (2G)	115,500	114,800	113,500	109,200	107,100	103,900
Total Pre-paid Subscriptions (2G)	952,600	925,600	242,900	237,300	233,300	226,800
Total Post-paid Subscriptions (3G)	2,296,300	2,220,000	2,142,600	2,066,400	1,994,100	1,941,900
Total Pre-paid	2,867,400	2,865,900	3,560,500	3,483,900	3,432,400	3,336,700

	JAN	FEB	MAR	APR	MAY	JUN
Subscriptions (3G)						
Total Post-paid and Pre-paid Subscriptions (4G)	2,170,300	2,262,100	2,378,400	-	-	
Total Post-paid Subscriptions (4G)	-	-	-	2,403,700	2,491,400	2,566,100
Total Pre-paid Subscriptions (4G)	-	-	-	91,600	112,600	135,300
Total SMS Messages sent and received over mobile network <i>[Figures updated on a quarterly basis]</i>	-	-	1,186,022,600	-	-	1,164,707,700
Total Ported Subscriptions ³	8,000	6,200	6,500	5,700	3,700	5,100
Mobile Population Penetration Rate	155.6%	155.4%	156.3%	155.4%	155.0%	153.9%

	JAN	FEB	MAR	APR	MAY	JUN
Dial-Up Internet Subscriptions						
Total Internet Dial-up	20,400	19,600	20,000	19,700	19,500	19,300
Internet Dial-up Population Penetration Rate	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%
Broadband Internet Subscriptions						
Total Broadband ⁴	10,698,700	10,717,400	11,472,700	11,568,200	11,581,100	11,564,300
Total Residential Wired Broadband ⁵	1,301,600	1,304,900	1,309,000	1,312,100	1,315,800	1,325,200
Total Corporate Wired Broadband ⁶	99,000	98,300	99,500	100,100	101,000	101,600
Total xDSL ⁷	316,100	309,400	299,800	291,800	283,700	276,800
Total Cable Modem ⁸	554,400	551,600	546,700	543,300	539,900	532,600
Total Optical Fibre Broadband Subscription (i.e., offered via PON or Active Ethernet) ⁹	526,200	539,000	558,300	573,500	589,300	613,400

	JAN	FEB	MAR	APR	MAY	JUN
Total Wireless Broadband ¹⁰	9,298,100	9,314,200	10,064,300	10,155,900	10,164,300	10,137,500
Total Subscriptions using other Broadband Internet Access Platforms	4,000	3,200	3,600	3,600	3,900	4,000
Residential Wired Broadband Household Penetration Rate ¹¹	105.7%	105.9%	106.3%	106.5%	106.8%	107.6%
Wireless Broadband Population Penetration Rate ¹²	172.2%	172.5%	186.4%	188.1%	188.3%	187.8%
International Telephone Services						
Total number of outgoing retail international telephone call minutes	665,818,200	612,804,400	674,737,600	643,030,600	646,340,200	632,177,000
Total number of outgoing retail	1,372,039,500	1,326,177,600	1,379,862,000	1,507,256,900	1,363,394,700	1,377,377,400

	JAN	FEB	MAR	APR	MAY	JUN
international telephone call minutes including transit ¹³						

All figures for subscriptions are rounded to the nearest hundred.

All figures for penetration rates are rounded to the nearest decimal point.

¹ "Fixed Lines" includes Direct Exchange Lines ("**DEL**") and IP Telephony subscriptions using Level '6' numbers.

² "Total Mobile Subscriptions" includes both 2G, 3G and 4G subscriptions (including both pre-paid and post-paid).

³ "Total Ported Subscriptions" refers to the number of subscribers who retained their mobile numbers when they switched to a new mobile operator.

⁴ "Total Broadband Subscriptions" (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) includes retail xDSL, cable modem, leased line Internet, 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots access (including Wireless@SG subscriptions).

⁵ "Total Residential *Wired* Broadband" includes all retail residential wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Residential wireless broadband subscriptions will be excluded.

⁶ "Total Corporate *Wired* Broadband" includes all retail corporate wired broadband subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided over xDSL, cable modems, leased line and optical fibre. Corporate wireless broadband subscriptions will be excluded.

⁷ "Total xDSL" includes residential and corporate xDSL subscriptions.

⁸ "Total Cable Modem" includes residential and corporate cable modem subscriptions.

⁹ "Total Optical Fibre Broadband" includes residential and corporate subscriptions to broadband Internet services using optical fibre networks, including end-to-end optical fibre broadband subscriptions that are offered via Passive Optical Network ("**PON**") and Active Ethernet.

¹⁰ "Total Wireless Broadband Subscriptions" includes all retail broadband Internet access subscriptions (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided via wireless platforms

such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions).

¹¹ "ResidentialWired Broadband Household Penetration Rate" measures the total number of residential wired broadband subscriptions as a percentage of the total number of households in Singapore, and excludes all wireless access plans (provided via 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots). Please note that this does not necessarily reflect of the proportion of households with broadband in Singapore as some households subscribe to more than one broadband connection. For a more accurate figure, please refer to [IDA's Household Survey findings](#).

¹² "Wireless Broadband Population Penetration Rate" measures the total number of retail wireless broadband Internet access subscriptions (i.e. for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions) as a percentage of the total population in Singapore.

¹³ This figure includes total retail outgoing international call minutes as well as transit minutes and includes all Service-Based Operators (**SBO**).

These telecom statistics are subject to revision from time to time to ensure accuracy.