

Statistics on Telecom Services for 2010 (Jul - Dec)

CATEGORY	SEP	DEC
Fixed Lines¹ <i>[Figures updated on a quarterly basis]</i>		
Total Fixed Line Subscriptions	1,966,200	1,983,900
Total Residential Line Subscriptions	1,189,900	1,203,100
Total Corporate Line Subscriptions	776,300	780,800
Fixed Line Population Penetration Rate	39.4%	39.8%
Fixed Line Household Penetration Rate	102.3%	102.9%

	JUL	AUG	SEP	OCT	NOV	DEC
Mobile Market						
Total Mobile Subscriptions (2G+3G) ²	7,112,100	7,135,700	7,178,400	7,213,100	7,243,800	7,288,600
Total Post-paid Subscriptions (2G)	340,200	330,900	320,000	309,900	300,200	289,800
Total Pre-paid Subscriptions (2G)	2,740,800	2,625,200	2,531,800	2,438,200	2,356,400	2,294,400
Total Post-paid Subscriptions (3G)	3,280,800	3,321,300	3,363,400	3,401,700	3,434,600	3,472,700
Total Pre-paid Subscriptions	750,400	858,400	963,200	1,063,400	1,152,500	1,231,800

	JUL	AUG	SEP	OCT	NOV	DEC
ptions (3G)						
Total SMS Messages (2G+3G) [Figures updated on a quarterly basis]	-	-	2,391.4m	-	-	2,415.5m
Total Ported Subscriptions ³	7,500	12,400	12,800	9,200	8,000	8,400
Mobile Population Penetration Rate	142.6%	140.6%	141.4%	142.1%	142.7%	143.6%
Dial-Up Internet Subscriptions						
Total Internet Dial-up	71,900	71,000	70,100	69,200	68,400	67,500
Internet Dial-up Population Penetration Rate	1.4%	1.4%	1.4%	1.4%	1.3%;	1.3%
Broadband Internet Subscriptions						
Total Broadband ⁴	6,997,100	7,177,500	7,358,400	7,528,800	7,685,500	7,849,300
Total Residential Broadband	2,009,900	2,053,500	2,112,600	2,146,000	2,185,100	2,231,400
Total Corporate Broadband	194,500	194,700	200,600	206,700	212,600	217,700

	JUL	AUG	SEP	OCT	NOV	DEC
Total xDSL ⁵	557,200	559,800	566,200	567,800	567,700;	569,400
Total Cable Modem ⁶	660,900	661,200	663,800	667,700	674,100;	678,800
Total Wireless Broadband ⁷	5,773,000	5,950,400	6,120,700	6,286,200	6,434,900	6,587,200
Total Subscribers using other Broadband Internet Access Platforms ⁸	5,900	6,100	7,700	7,100	8,800	13,800
Household Broadband Penetration Rate ⁹	172.7%	175.6%	180.7%	183.6%	186.9%	190.8%
International Telephone Services						
Total number of outgoing retail international telephone call minutes	630,002,400	672,181,400	673,540,200	660,869,000	657,653,800	638,474,200
Total number of outgoing retail international telephone call	1,044,710,100	1,102,535,700	1,102,442,300	1,076,978,200	1,081,780,400	1,047,150,700

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minutes including transit ¹⁰						

"Household Penetration Rate" is computed by dividing the total residential subscriptions by "Total Households". "Total Households" refers to the total number of residential dwelling units in Singapore. "Household Penetration" rates for Jun 2009-May 2010 and from Jun 2010 onwards have been re-computed based on the estimated mid-year dwelling units figures obtained from the Department of Statistics in Sept 2010 for 2009 and 2010 respectively.

All figures for subscriptions are rounded to the nearest hundred.
All figures for penetration rates are rounded to the nearest decimal point.

1 "Fixed Lines" includes Direct Exchange Lines ("**DEL**") and IP Telephony subscriptions using Level '6' numbers.

2 "Total Mobile Subscriptions" includes 2G, 3G subscriptions (including both pre-paid and post-paid subscriptions).

3 "Total Ported Subscriptions" refers to the number of subscribers who retained their mobile numbers when they switched to a new mobile operator.

4 "Total Broadband Subscriptions" (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) includes retail xDSL, cable modem, leased line Internet, 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots access (including Wireless@SG subscriptions).

5 "Total xDSL" includes residential and corporate xDSL subscriptions.

6 "Total Cable Modem" includes residential and corporate cable modem subscriptions.

7 "Total Wireless Broadband Subscriptions" includes all retail broadband Internet access subscriptions (i.e., for connection speeds equal to, or greater than, 256 kbit/s, in one or both directions) provided via wireless platforms such as 3G, 3.5G/HSDPA, 4G/LTE, WiMAX or its equivalent and Wi-Fi hotspots (including Wireless@SG subscriptions).

8 With effect from Nov 2010, the "Total Subscribers using other Broadband Internet Access Platforms" includes Fibre Broadband subscribers.

9 From Apr 2007, the "Household Broadband Penetration Rate" includes wireless access plans (provided via 3.5G/HSDPA and WiMAX or its equivalent). It excludes subscriptions to 3G and Wi-Fi hotspots. This figure is computed using the total number of residential broadband subscriptions on a per household basis. Please note that this is not reflective of the proportion of households with broadband in Singapore. For a more reflective number, please refer to [IDA's Household Survey findings](#).

10 This figure includes total retail outgoing international call minutes as well as transit minutes and includes all Service-Based Operators (**SBO**).

These telecom statistics are subject to revision from time to time to ensure accuracy.

