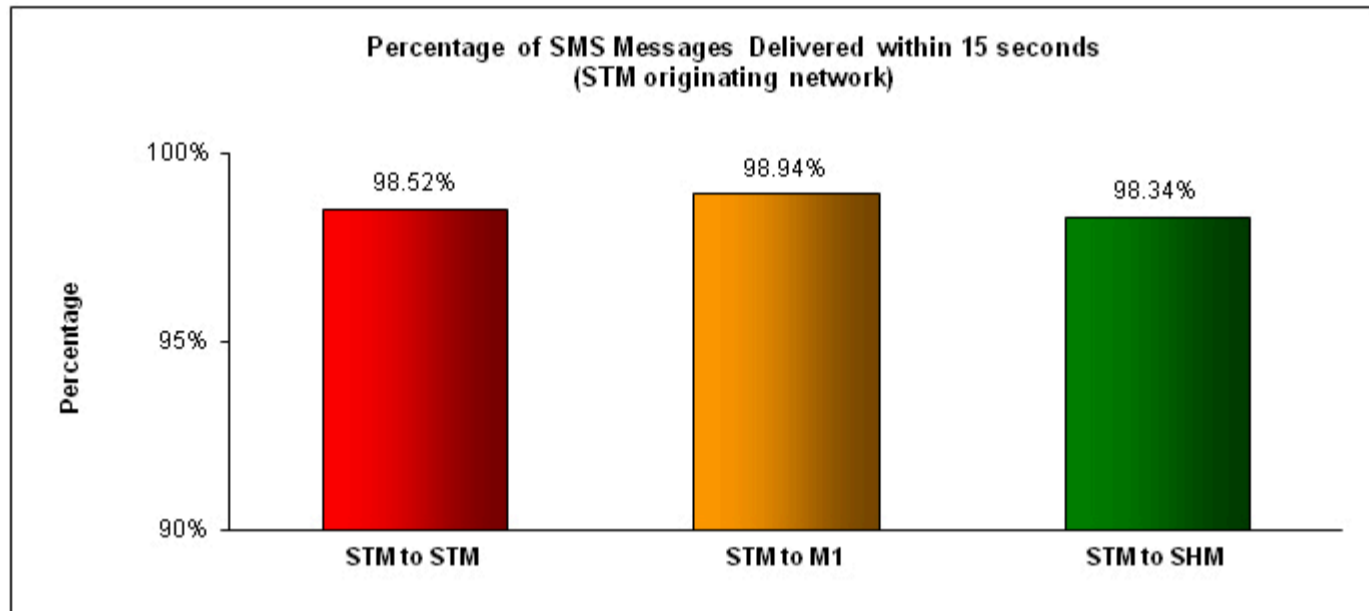


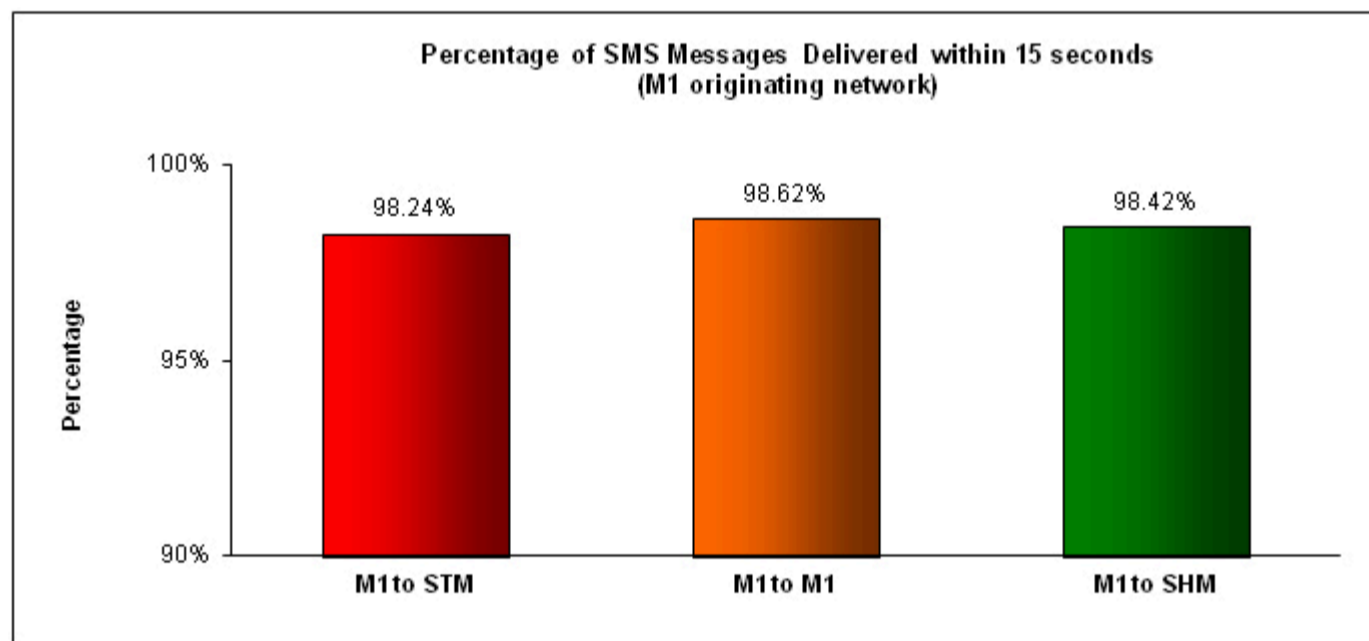
# SMS Performance Measurement for 2H 2013 (July - December 2013)

## Percentage of SMS Messages Delivered within 15 seconds

(a) SingTel Mobile ("STM") (originating network)

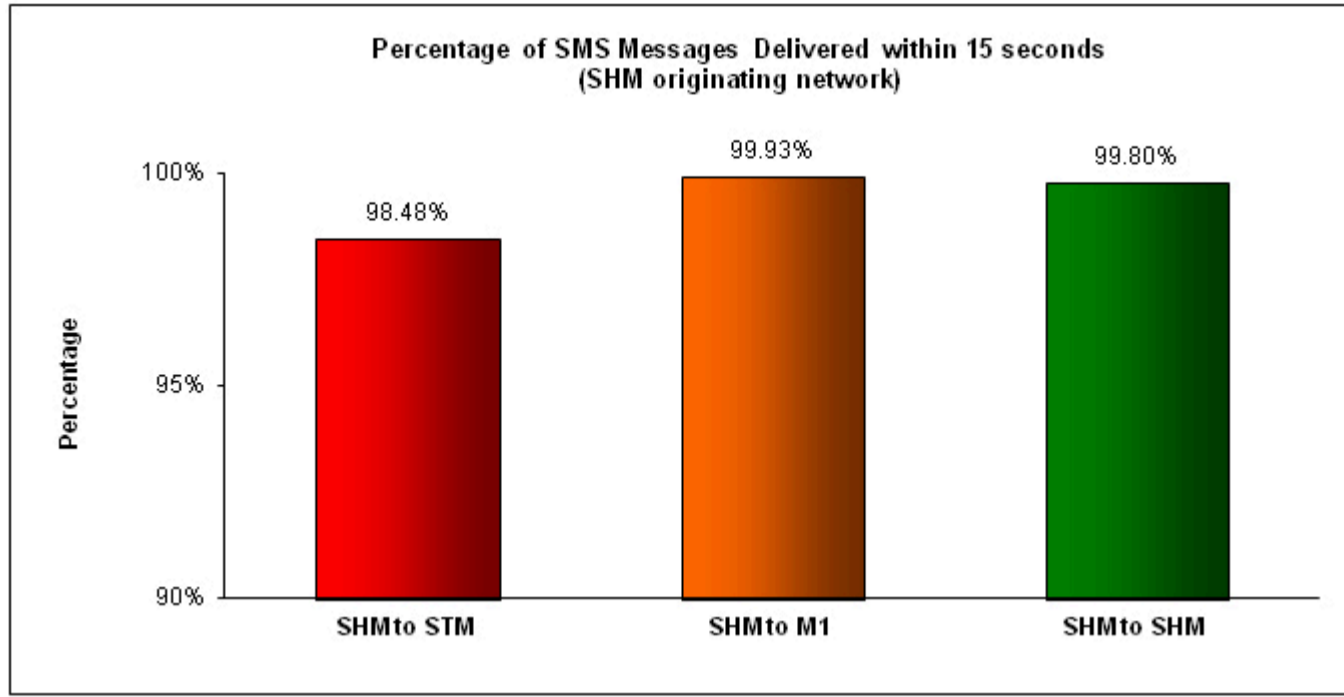


(b) M1 (originating network)



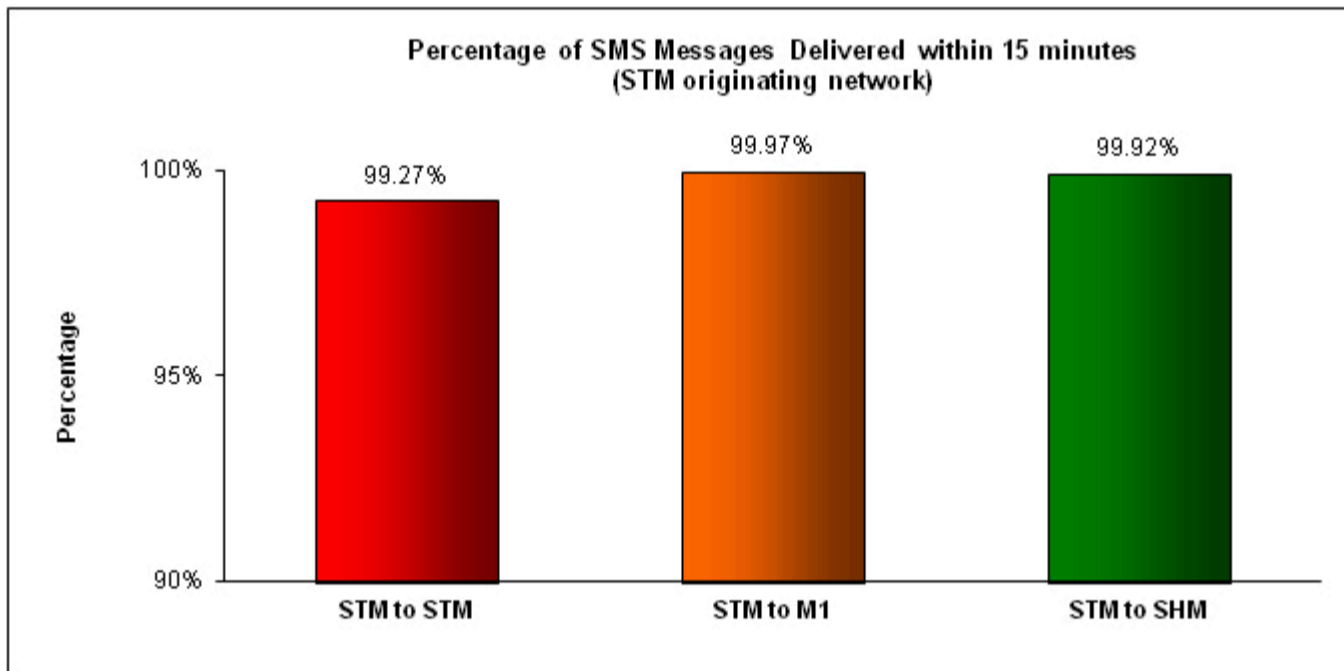
(c) StarHub Mobile ("SHM") (originating network)



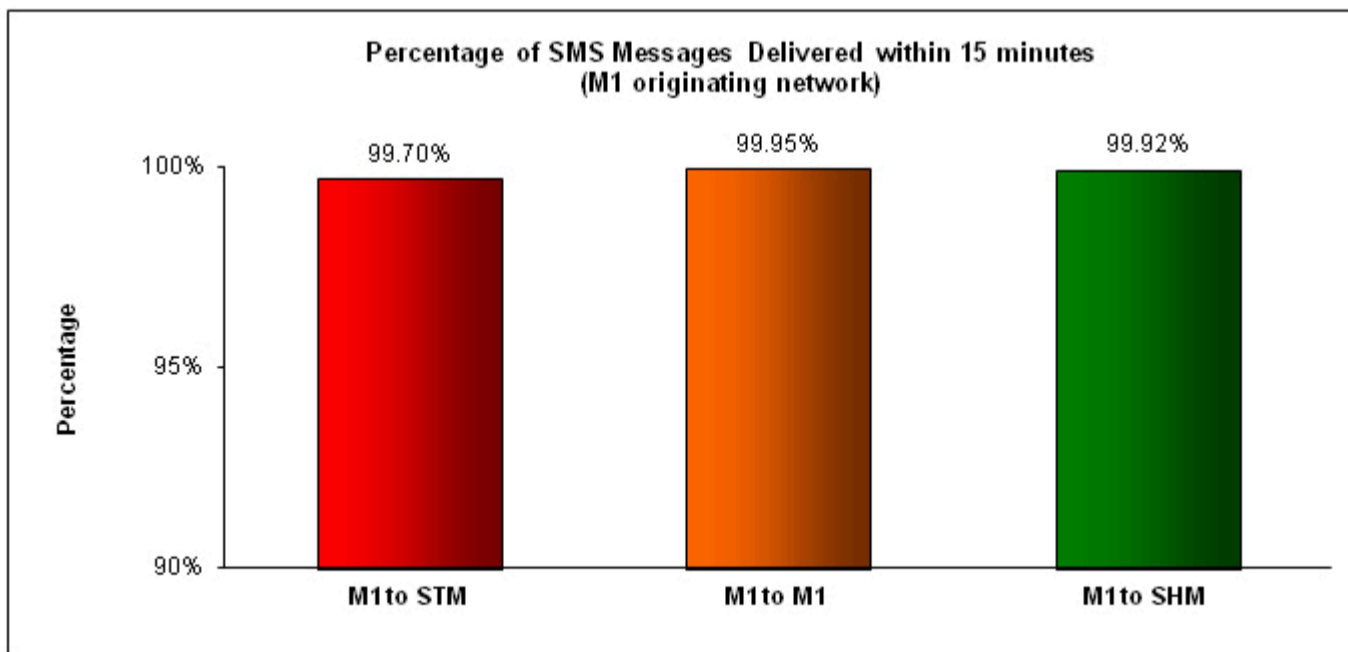


## Percentage of SMS Messages Delivered within 15 minutes

(a) SingTel Mobile (originating network)

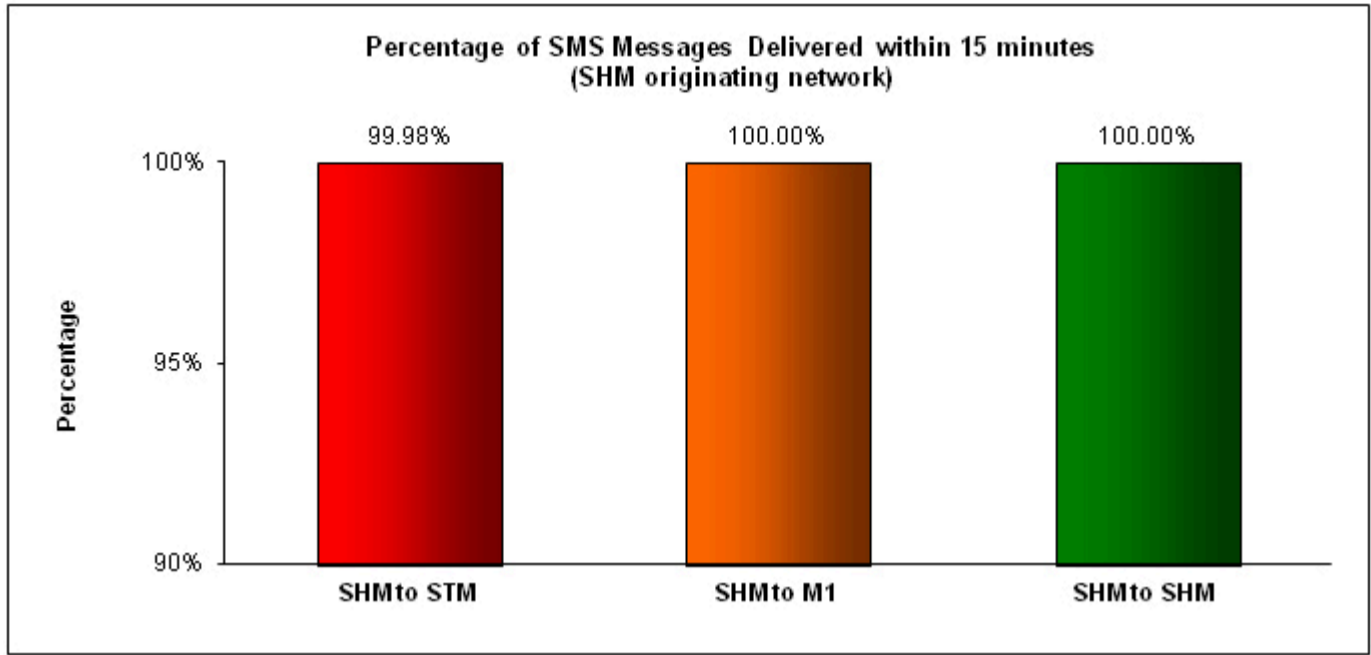


(b) M1 (originating network)



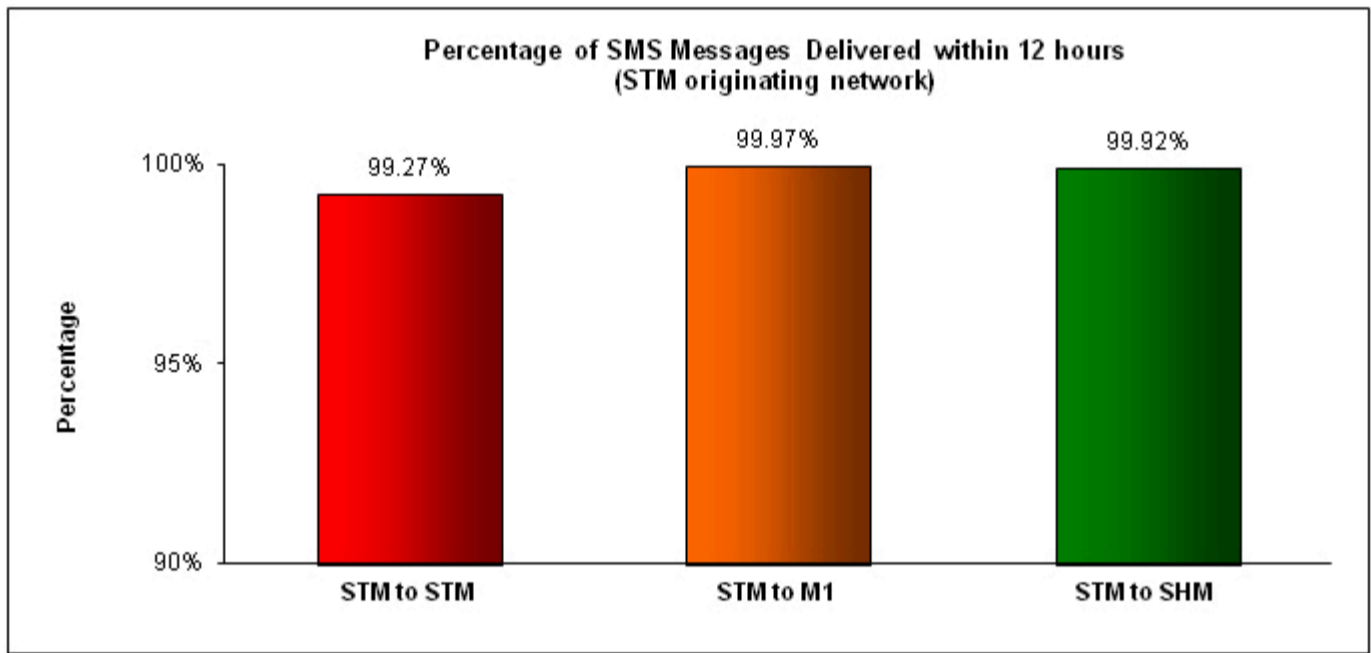
(c) StarHub Mobile (originating network)



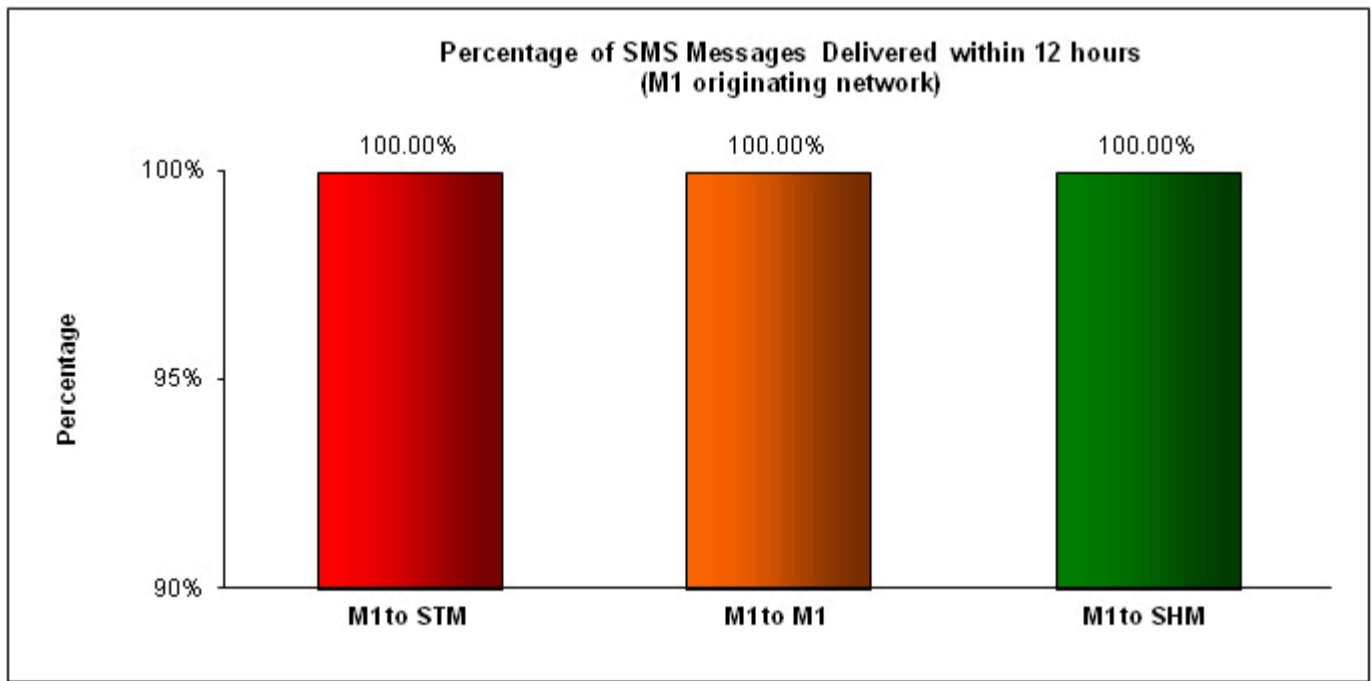


## Percentage of SMS Messages Delivered within 12 hours

(a) SingTel Mobile (originating network)

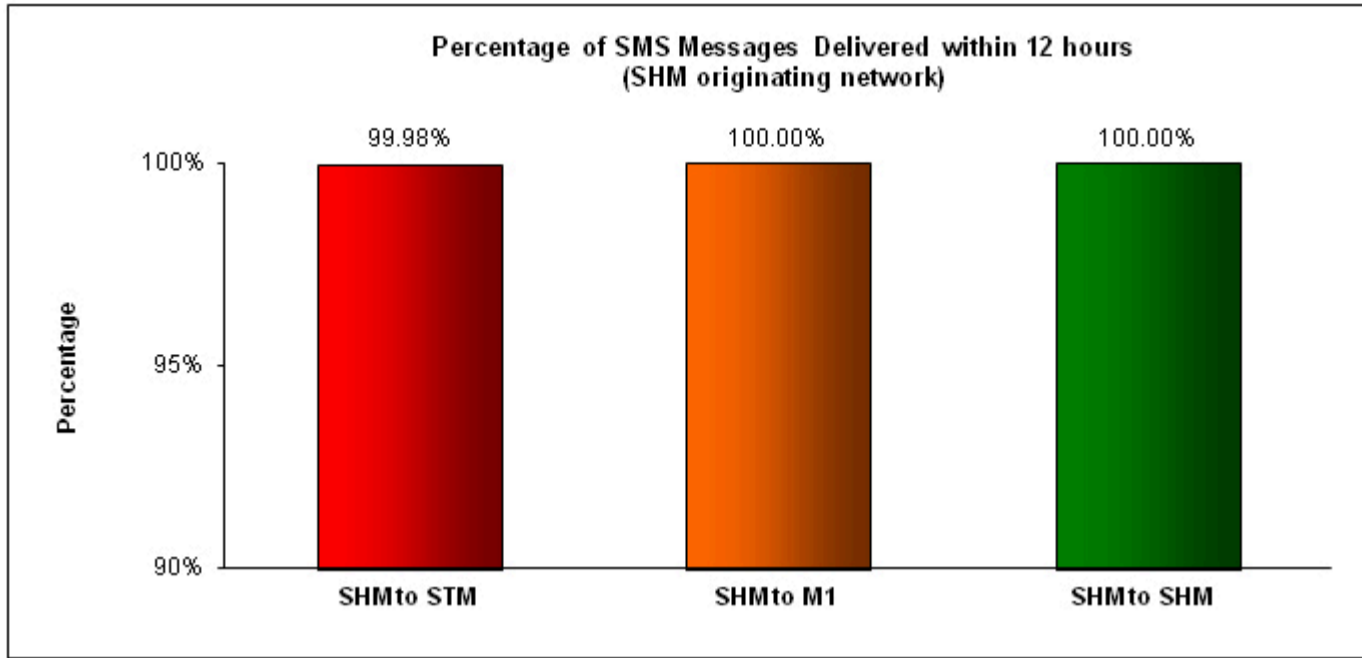


(b) M1 (originating network)



(c) StarHub Mobile (originating network)





\* The total sample size of test is 35,904 SMS messages.

