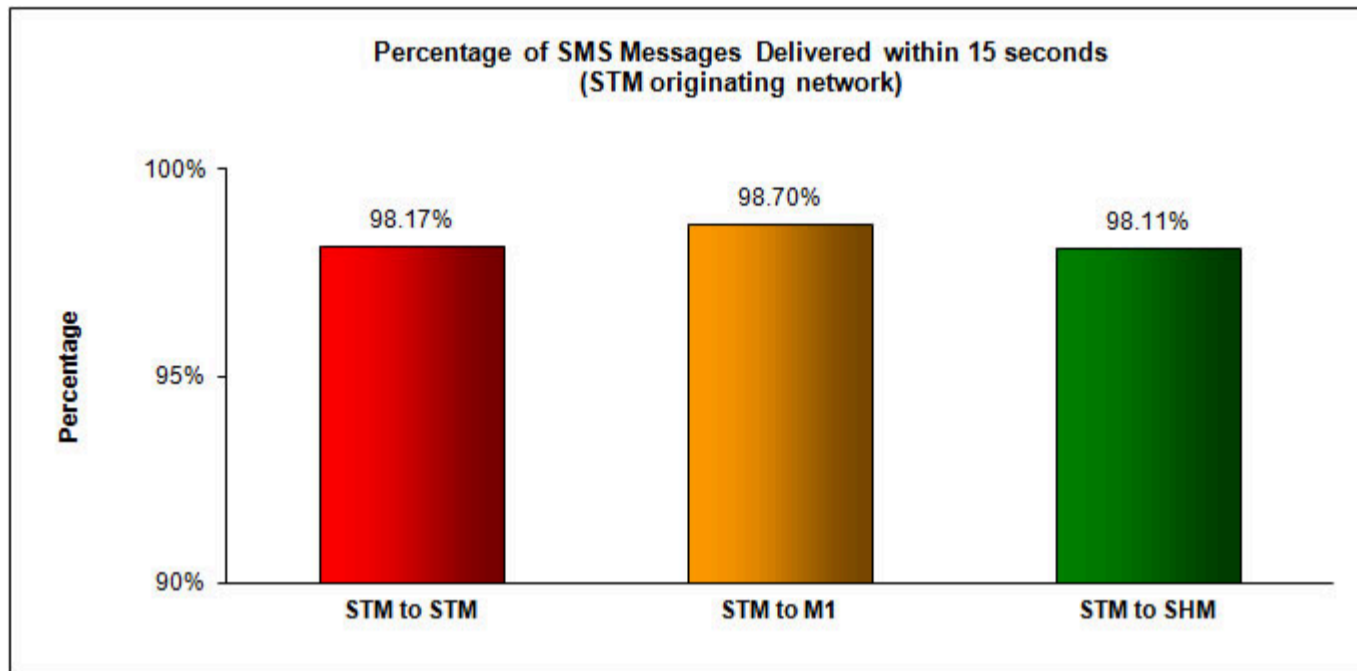


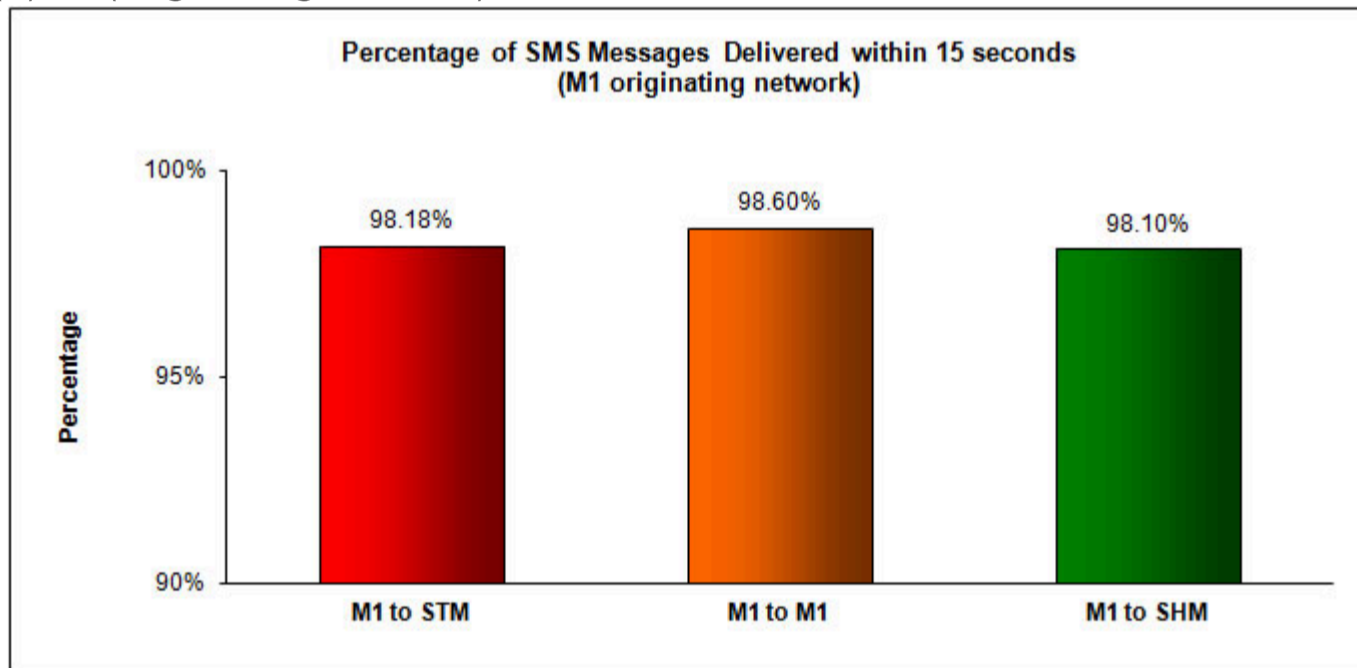
# SMS Performance Measurement for 1H 2013 (January - May 2013)

## Percentage of SMS Messages Delivered within 15 seconds

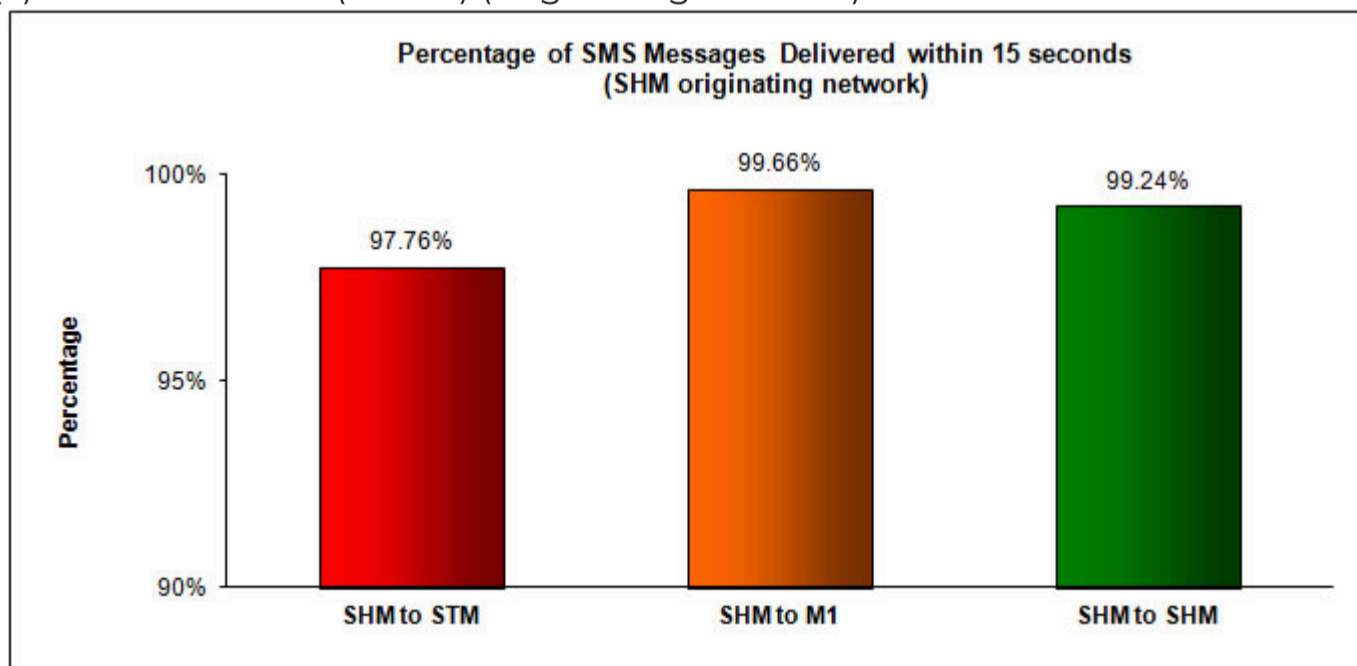
(a) SingTel Mobile ("STM") (originating network)



(b) M1 (originating network)

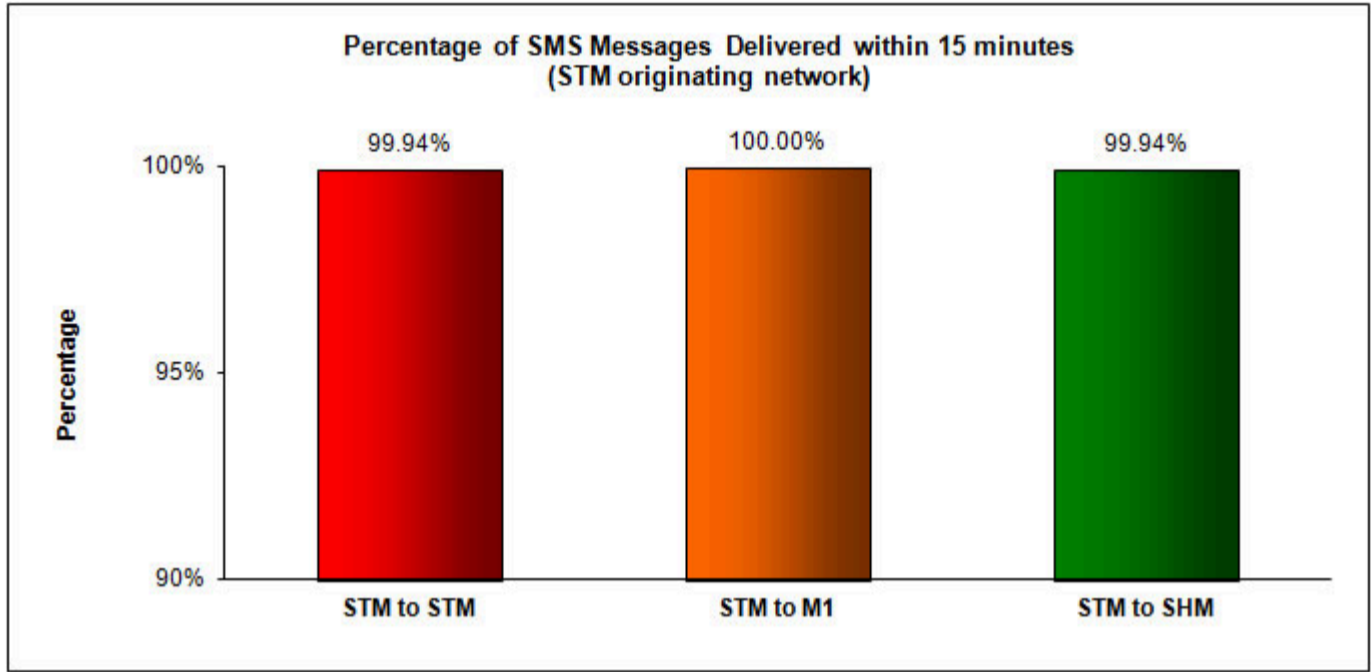


(c) StarHub Mobile ("SHM") (originating network)

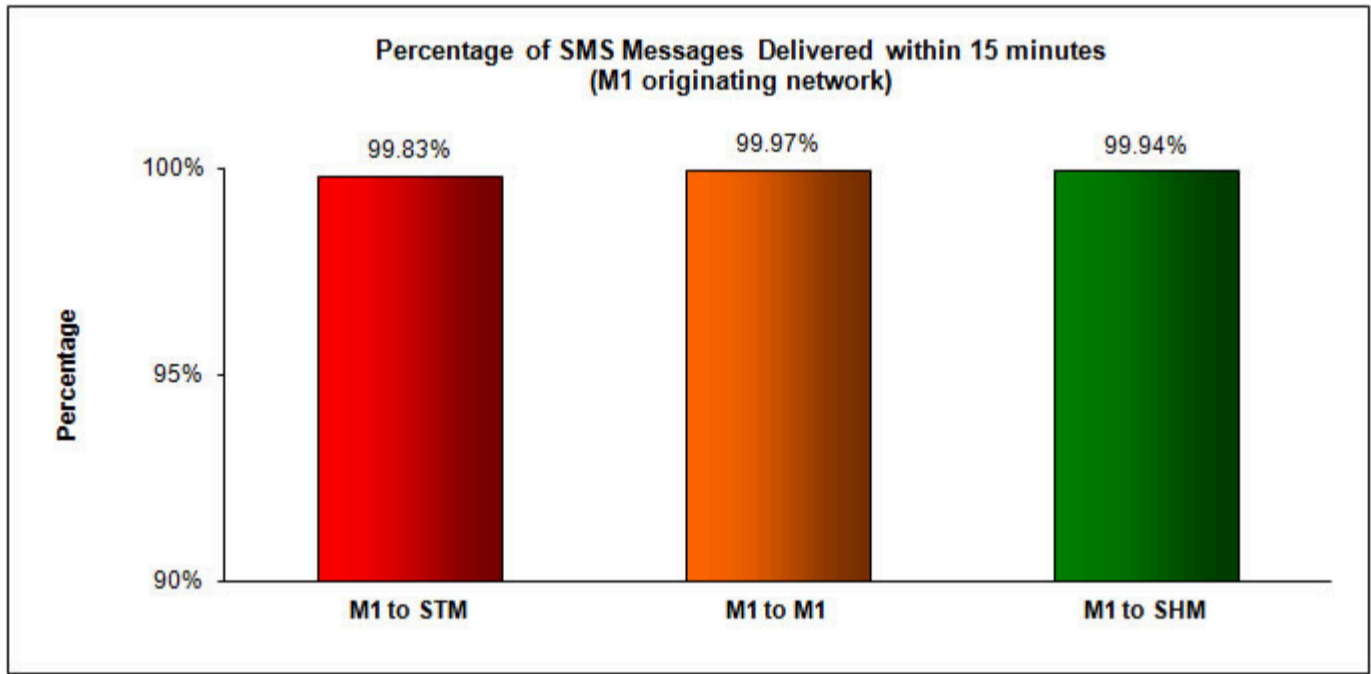


## Percentage of SMS Messages Delivered within 15 minutes

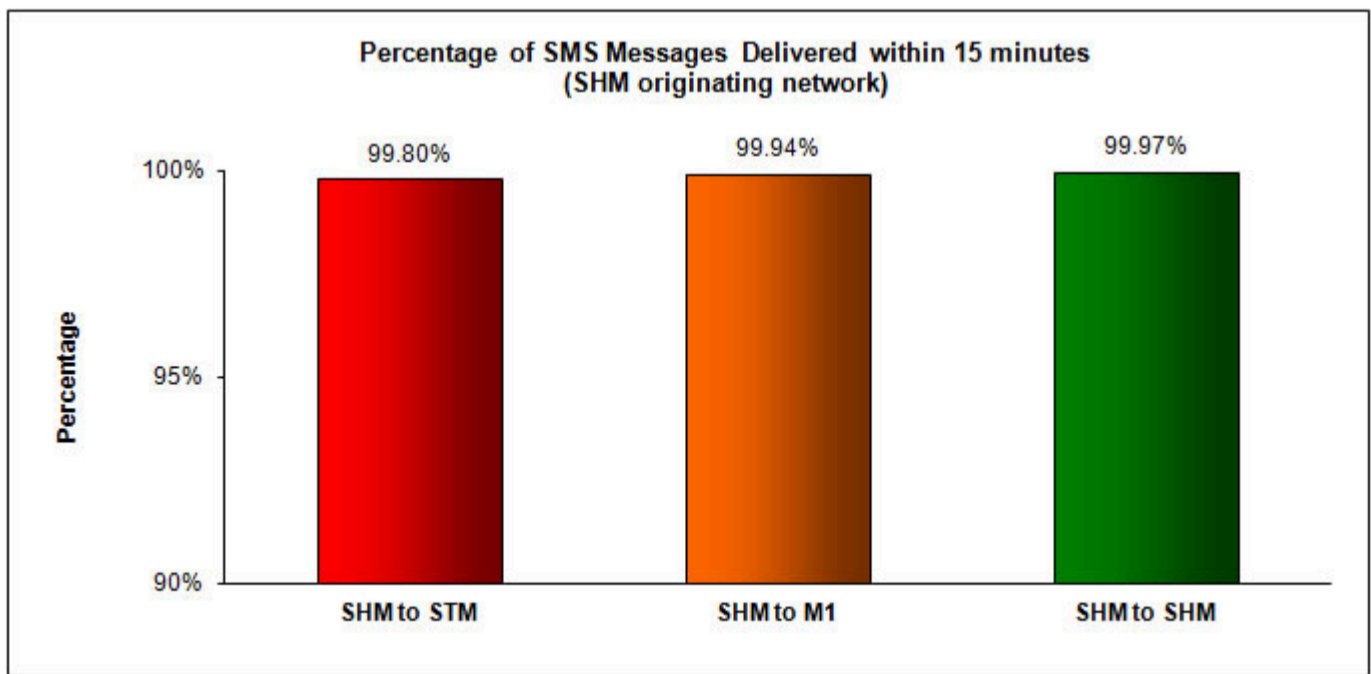
(a) SingTel Mobile (originating network)



(b) M1 (originating network)

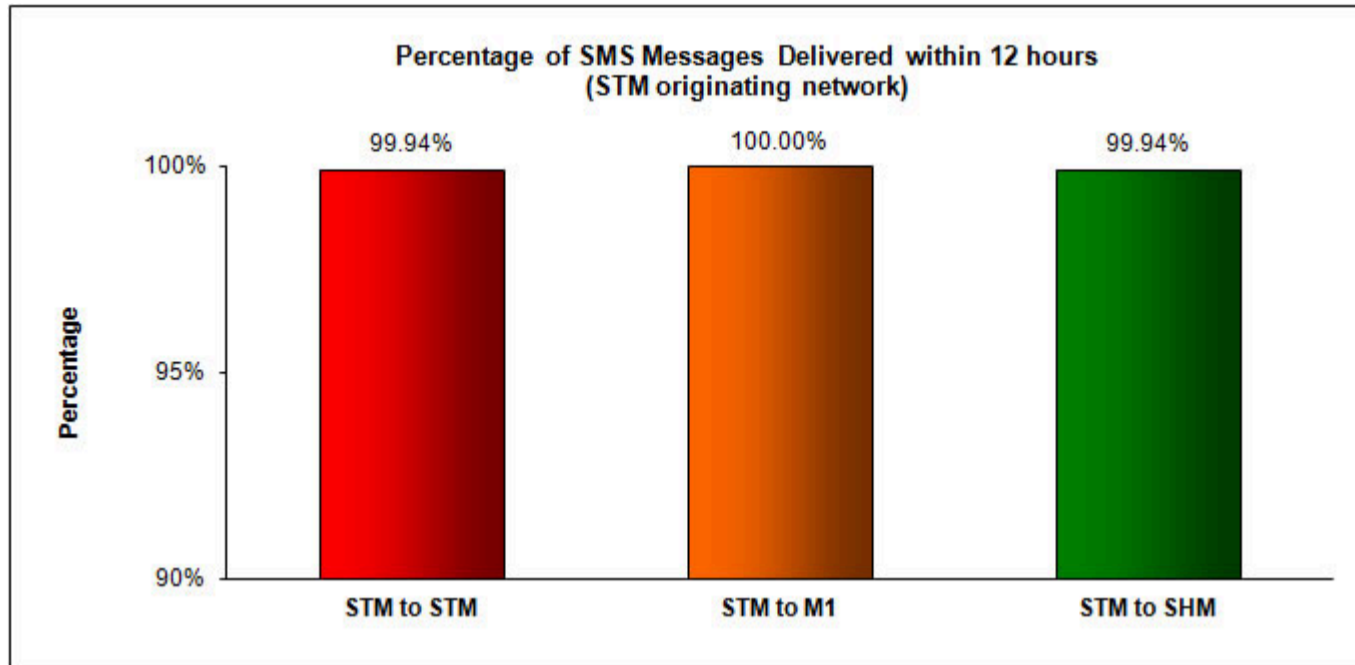


(c) StarHub Mobile (originating network)

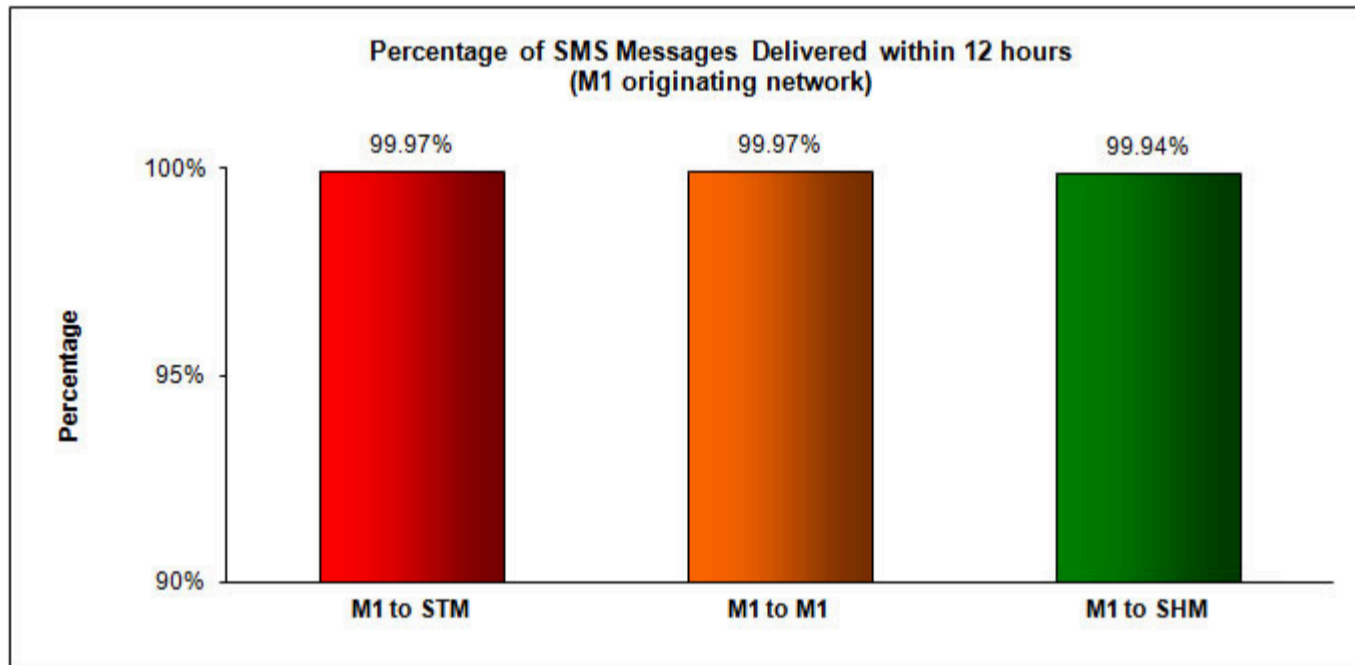


## Percentage of SMS Messages Delivered within 12 hours

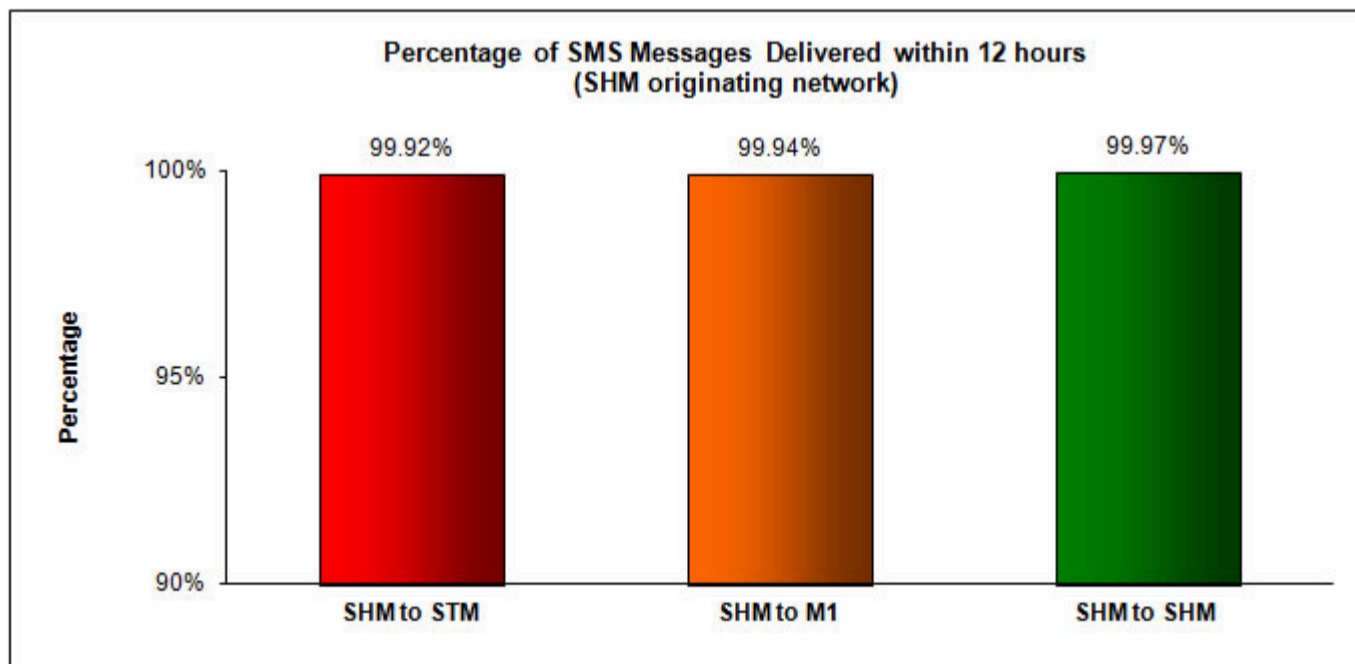
(a) SingTel Mobile (originating network)



(b) M1 (originating network)



(c) StarHub Mobile (originating network)



\* The total sample size of test is 32,064 SMS messages.

