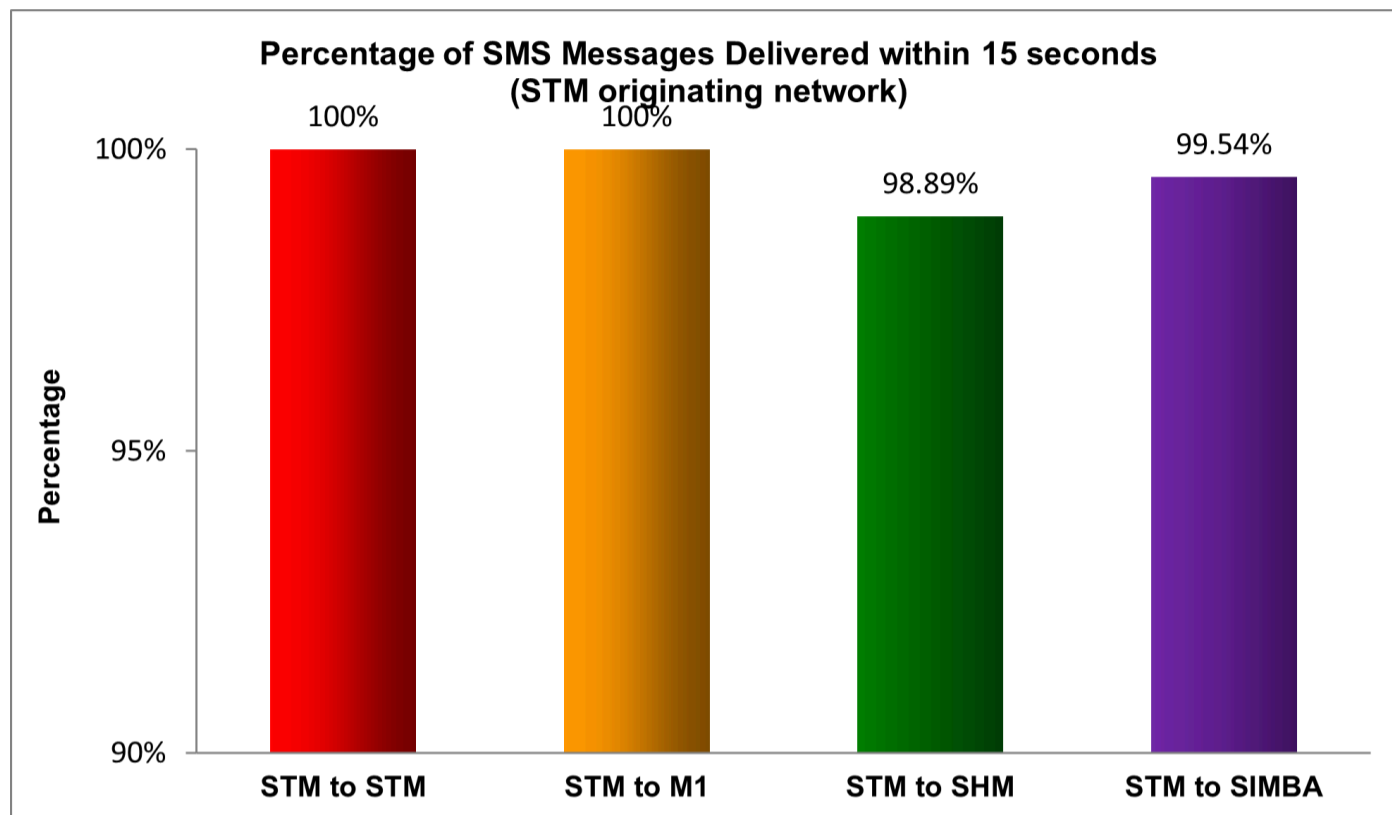


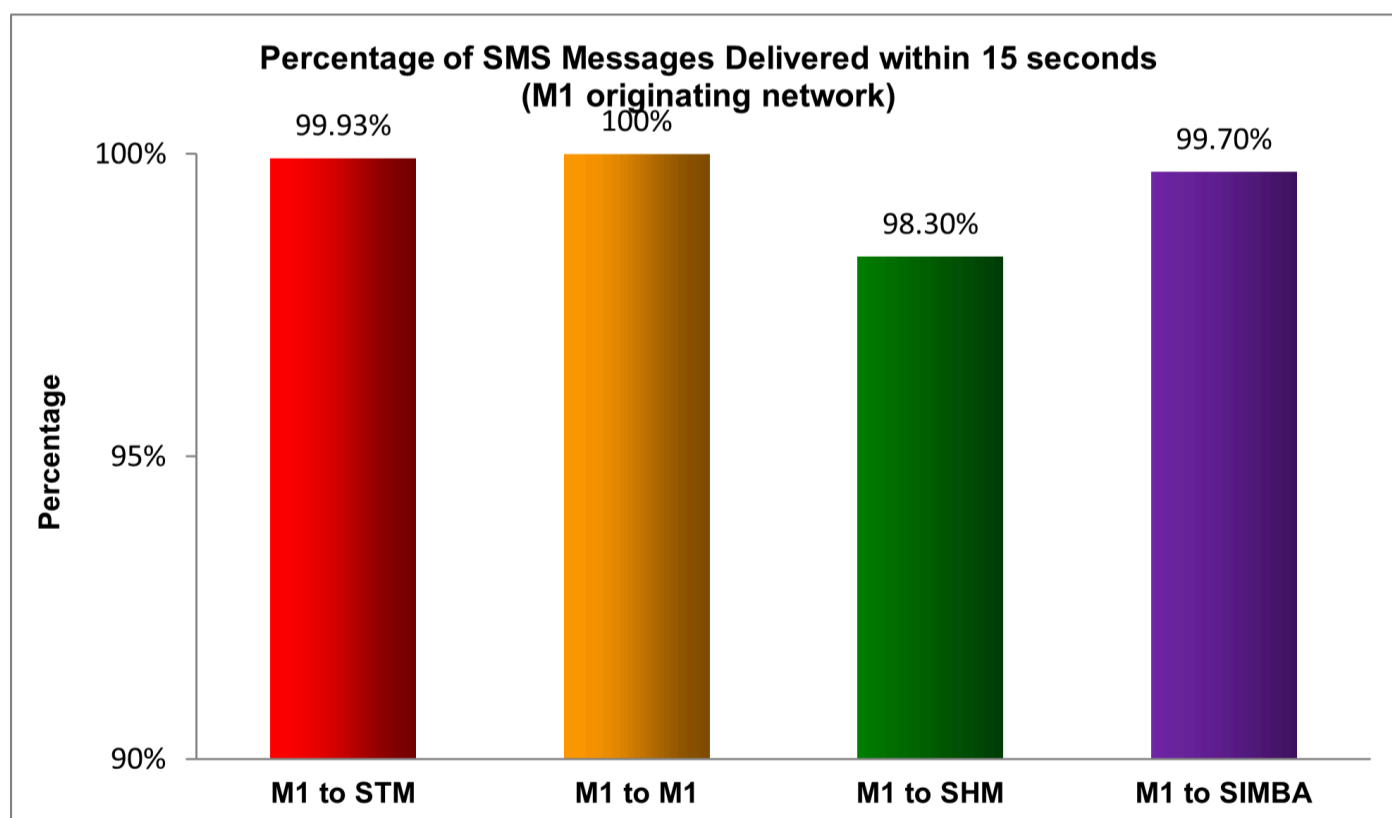
# SMS Performance Measurement for 2023

## Percentage of SMS Messages Delivered within 15 seconds

(a) Singtel Mobile ("STM") (originating network)

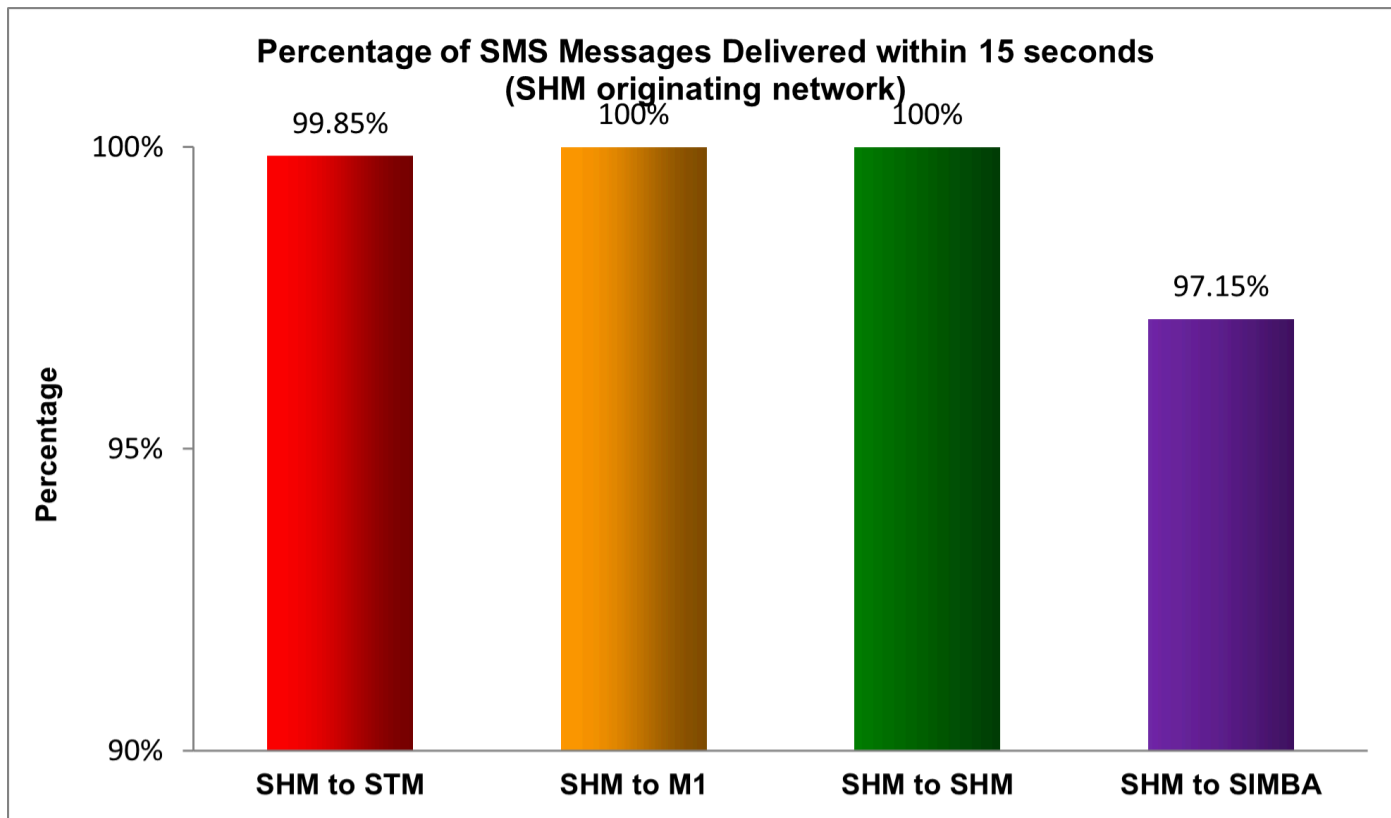


(b) M1 (originating network)

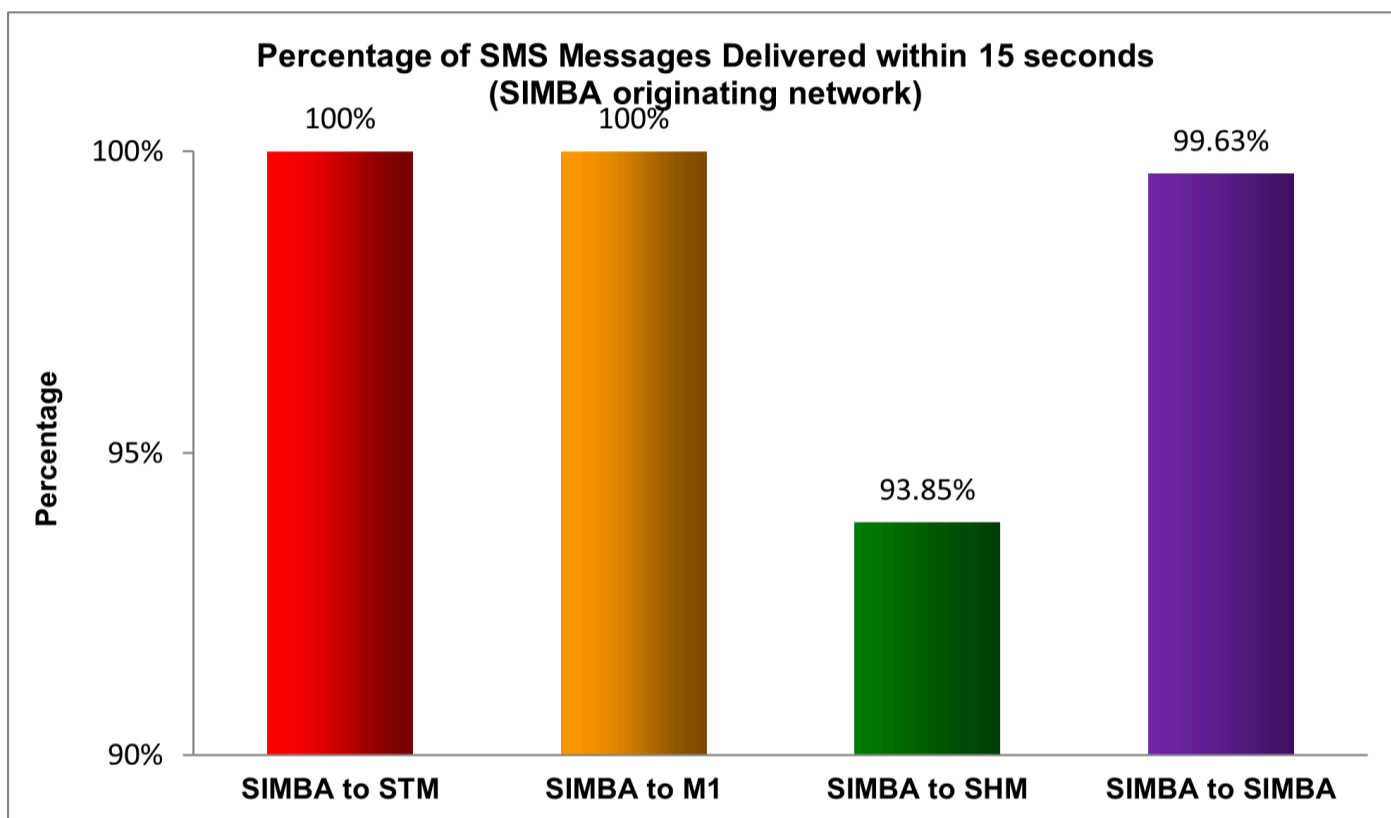


(c) StarHub Mobile ("SHM") (originating network)





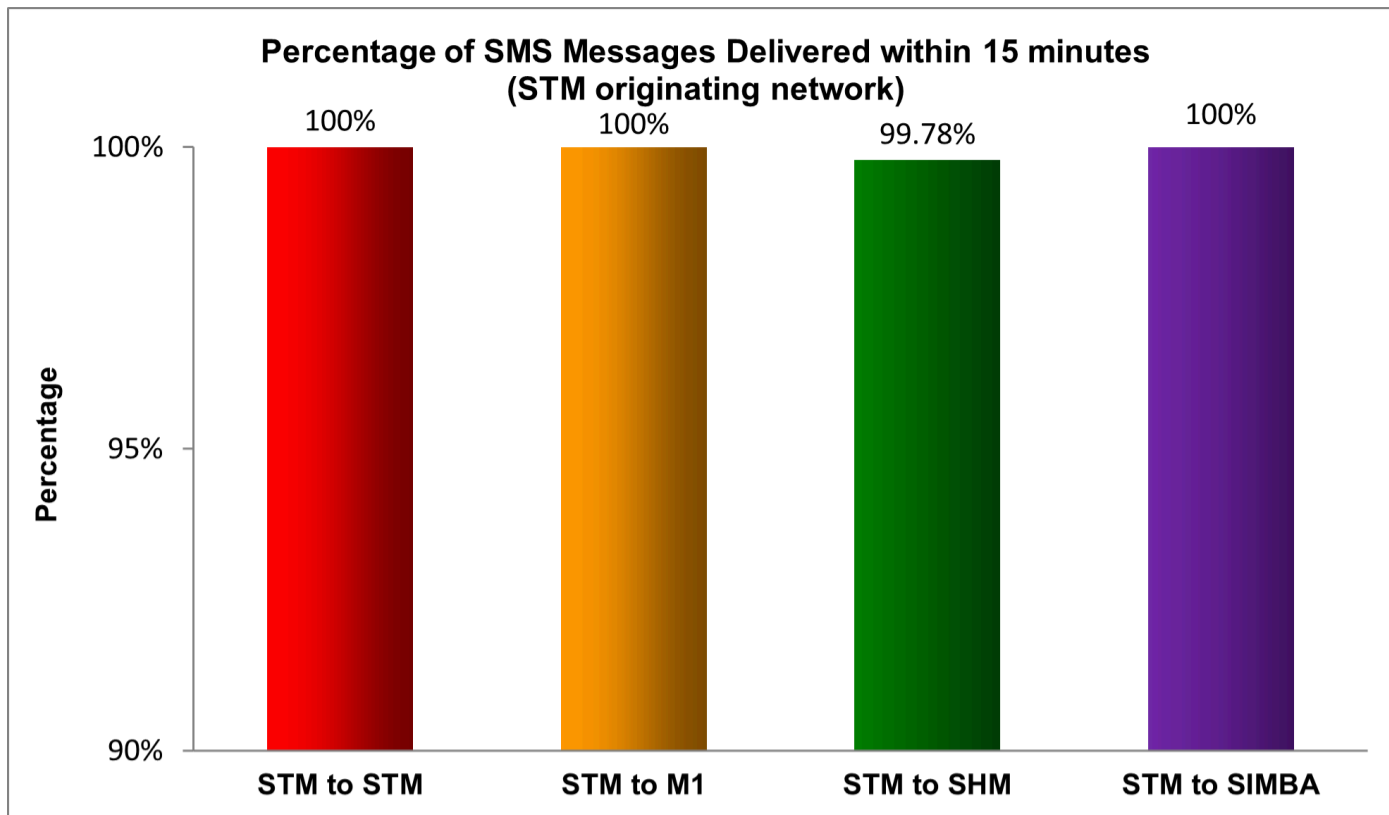
(d) SIMBA (originating network)



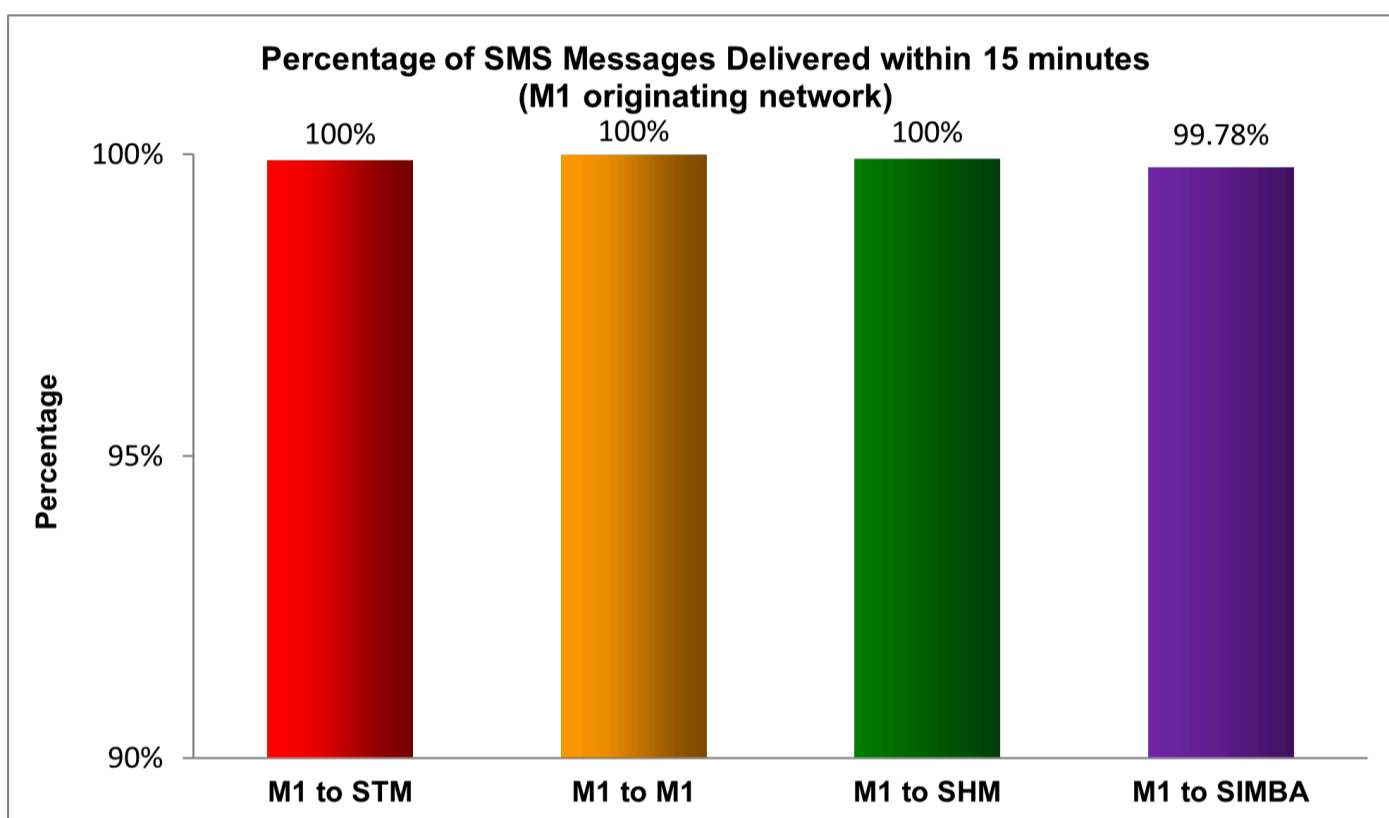
## Percentage of SMS Messages Delivered within 15 minutes

(a) Singtel Mobile (originating network)

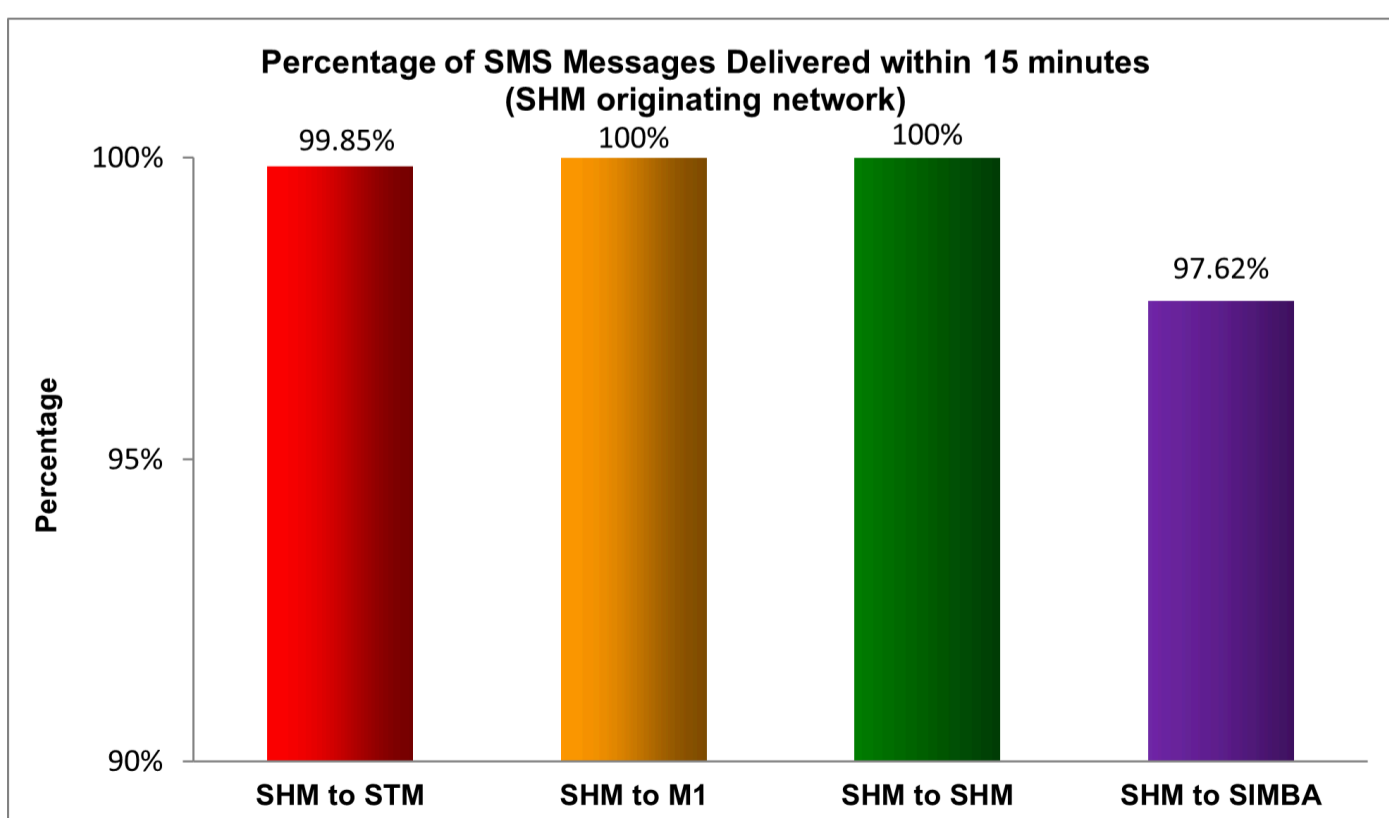




(b) M1 (originating network)

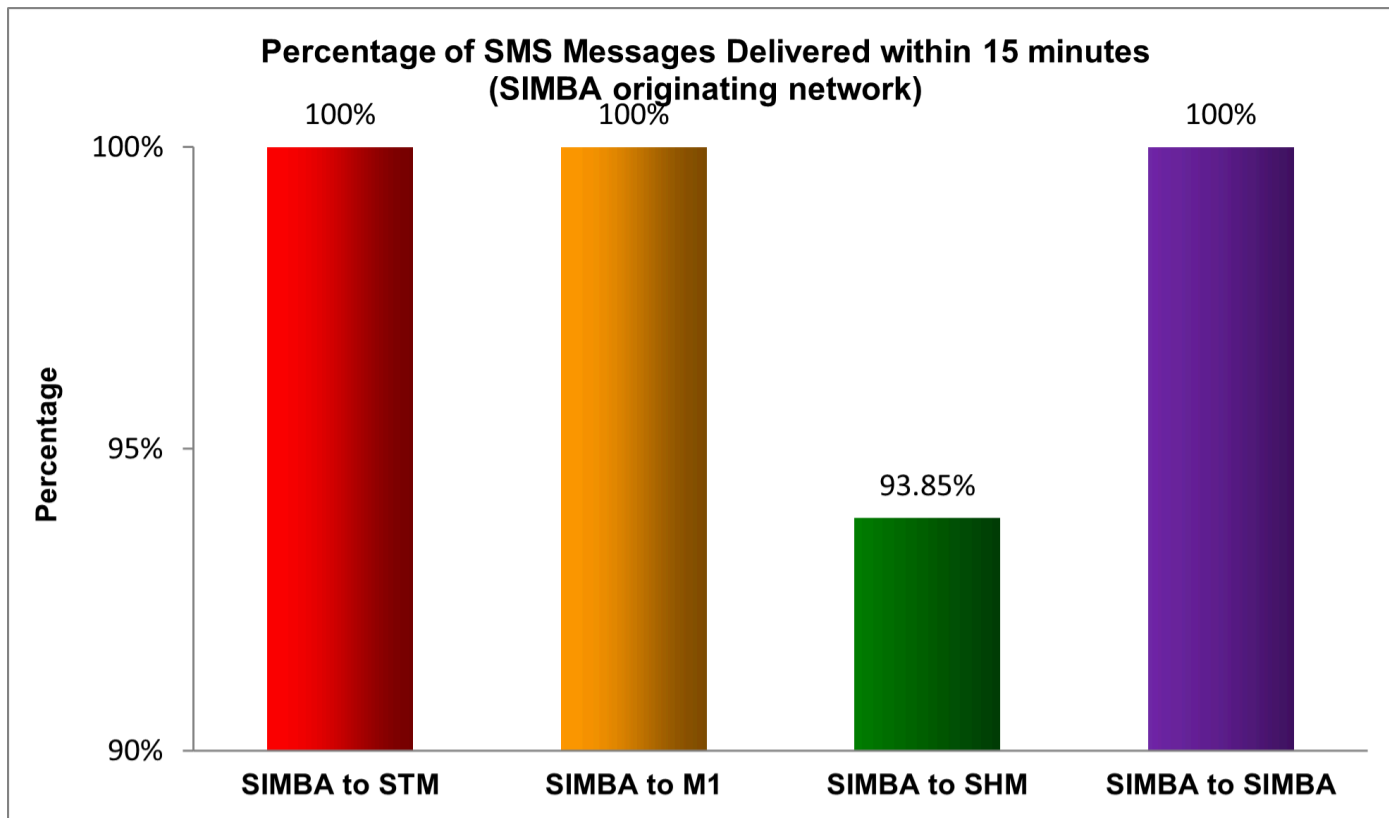


(c) StarHub Mobile ("SHM") (originating network)



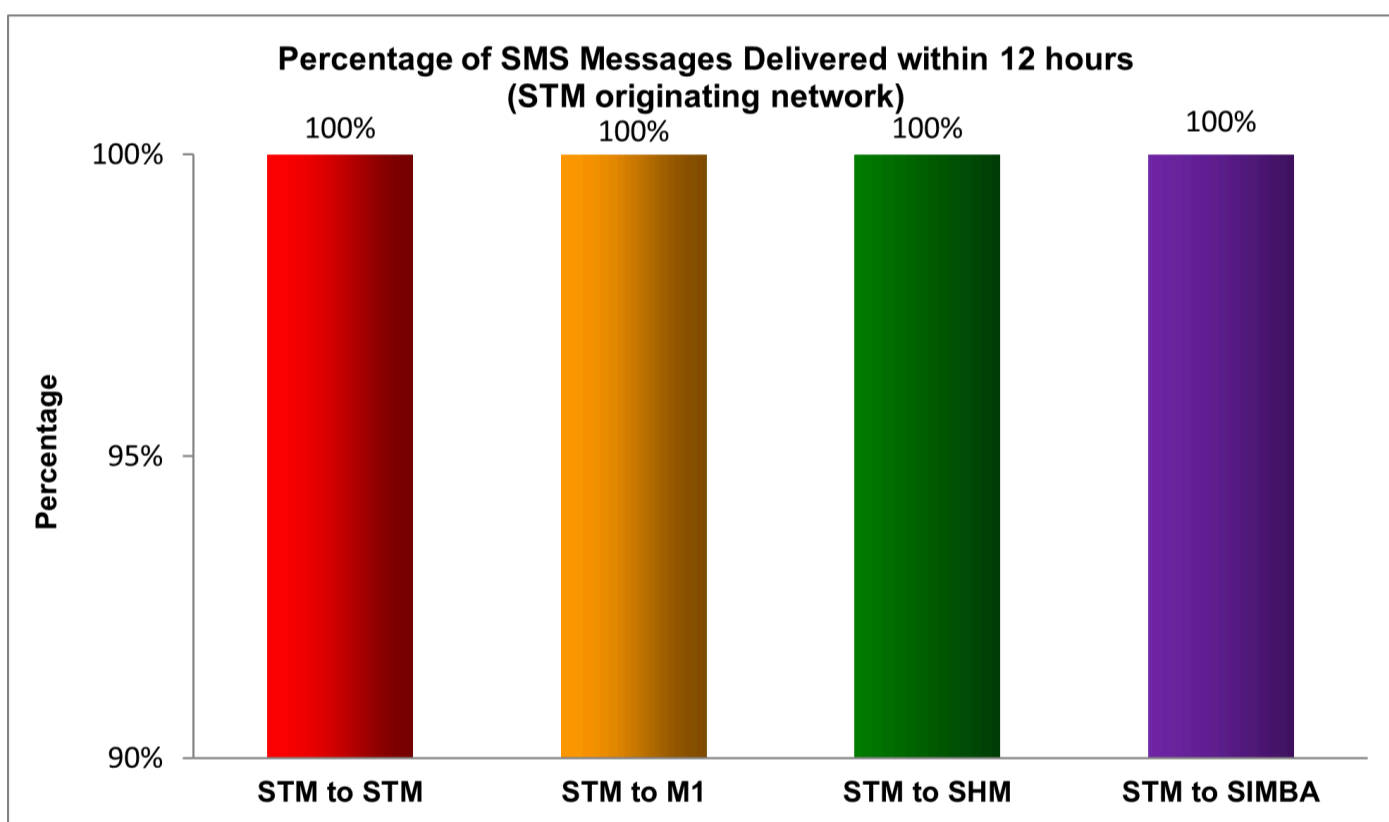
(d) SIMBA (originating network)





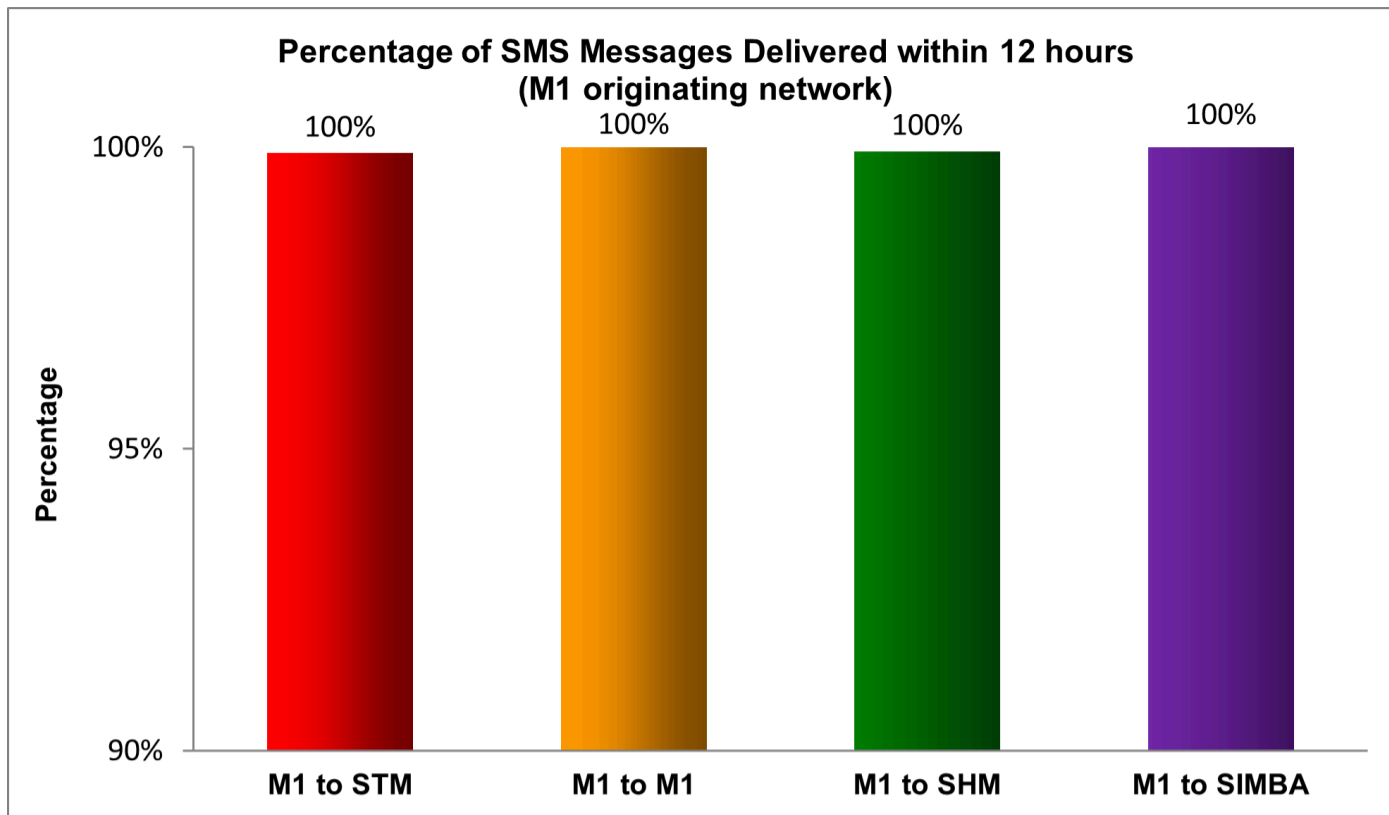
## Percentage of SMS Messages Delivered within 12 hours

(a) Singtel Mobile ("STM") (originating network)

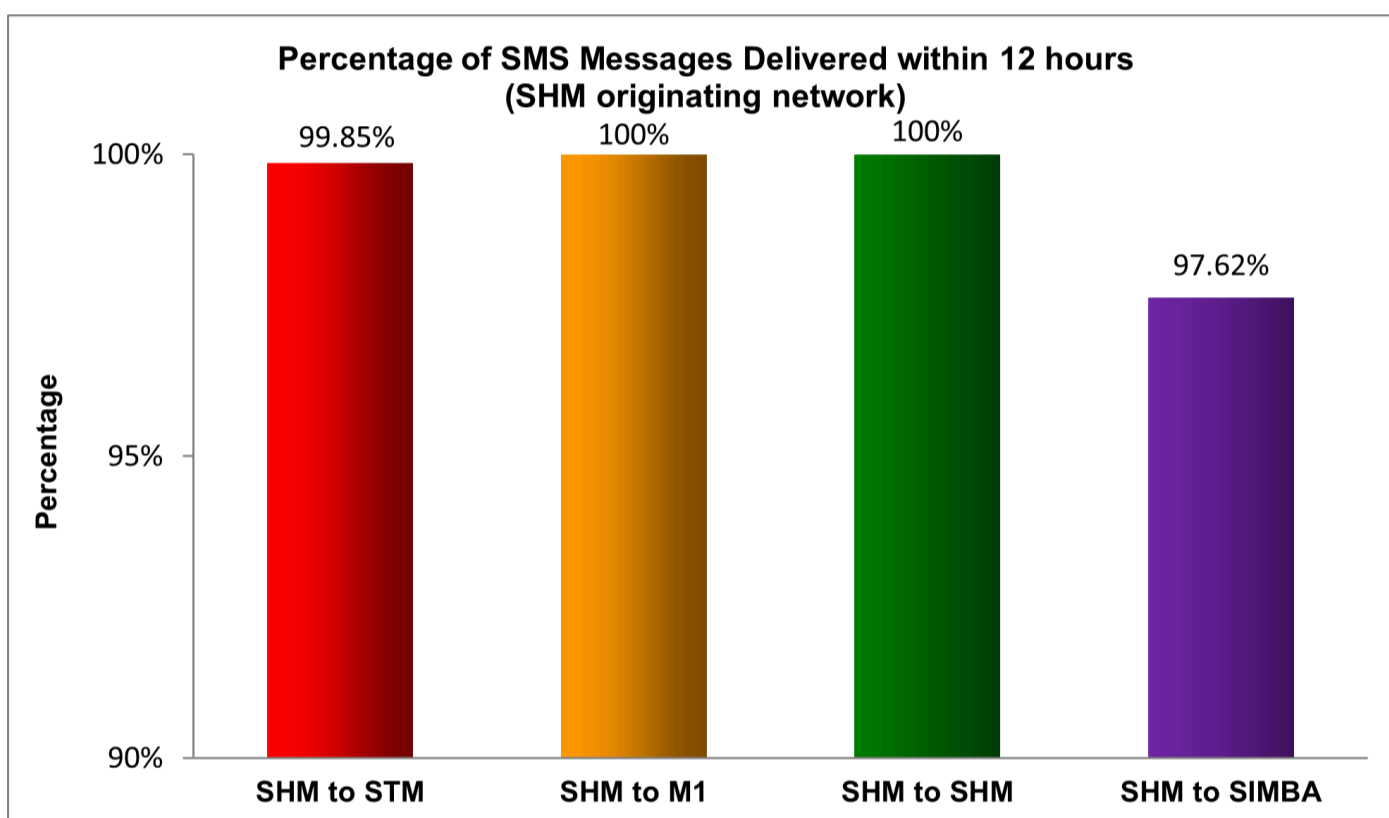


(b) M1 (originating network)

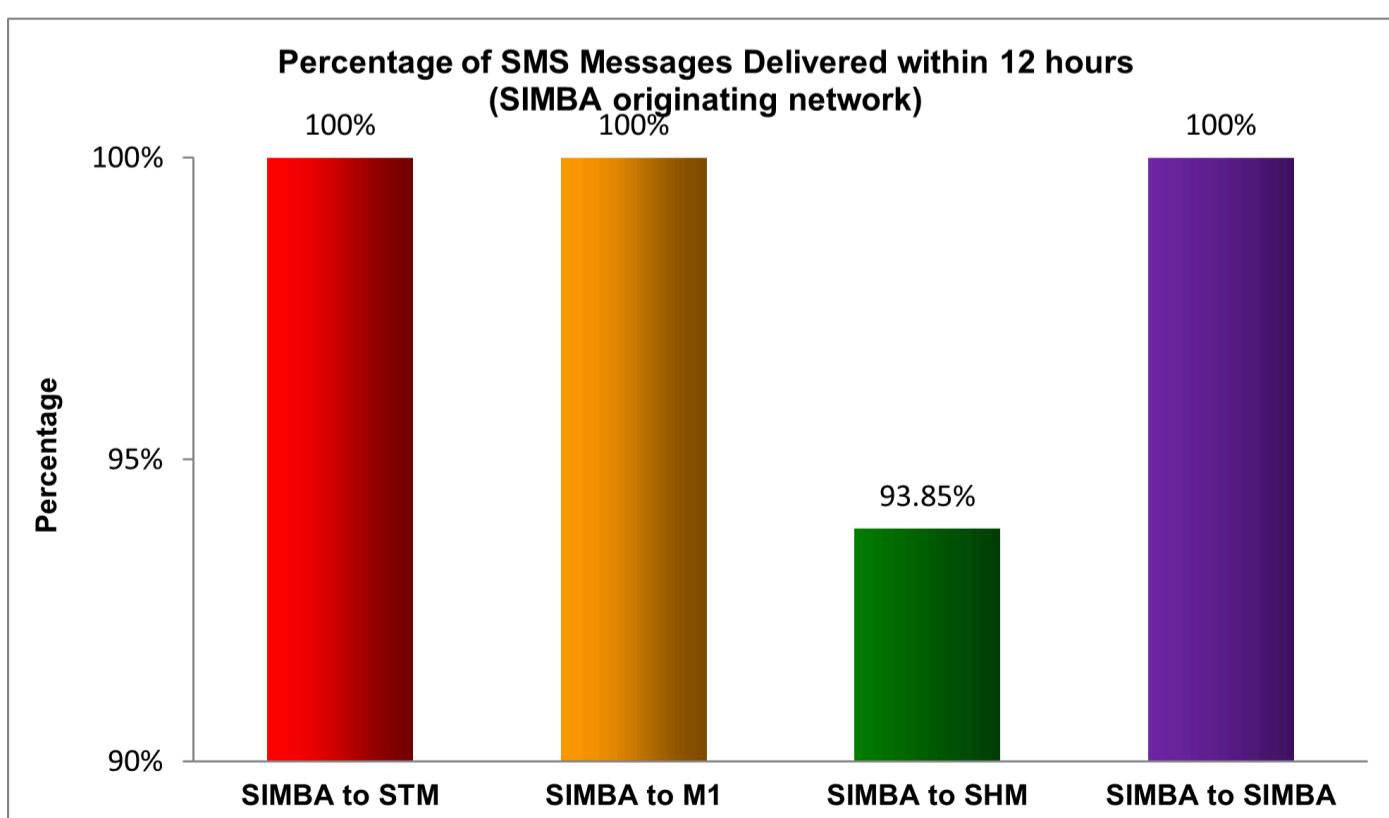




(c) StarHub Mobile ("SHM") (originating network)



(d) SIMBA (originating network)



\* The total sample size of test is 18,138 SMS messages.

