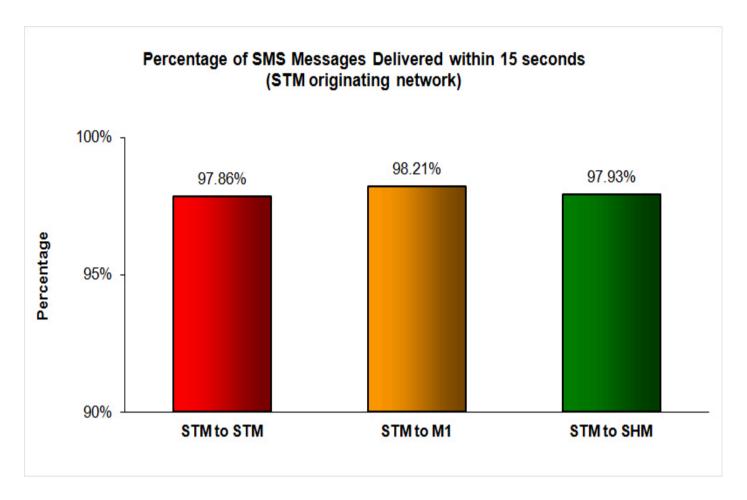


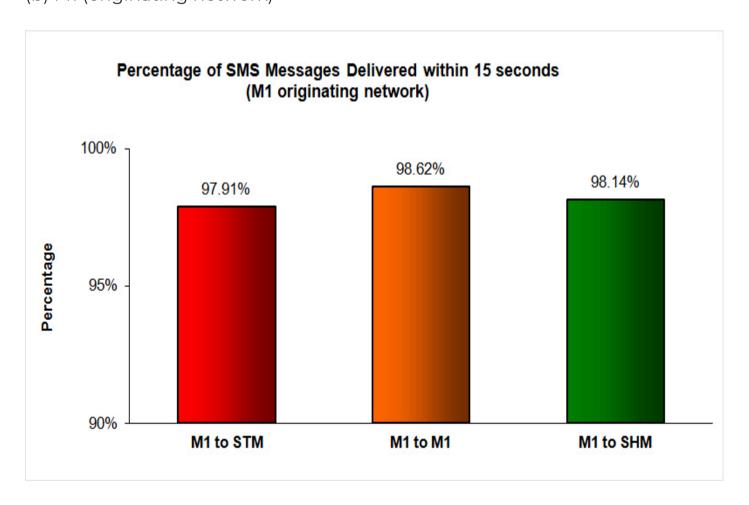
### **SMS Performance Measurement for 2014**

# Percentage of SMS Messages Delivered within 15 seconds

(a) SingTel Mobile ("STM") (originating network)

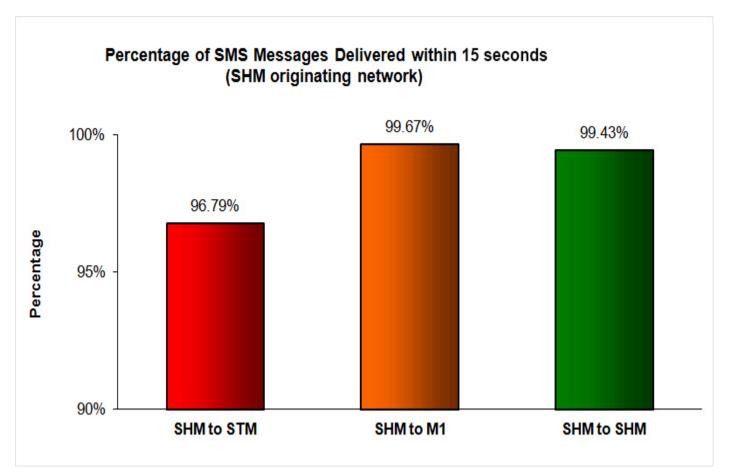


(b) M1 (originating network)



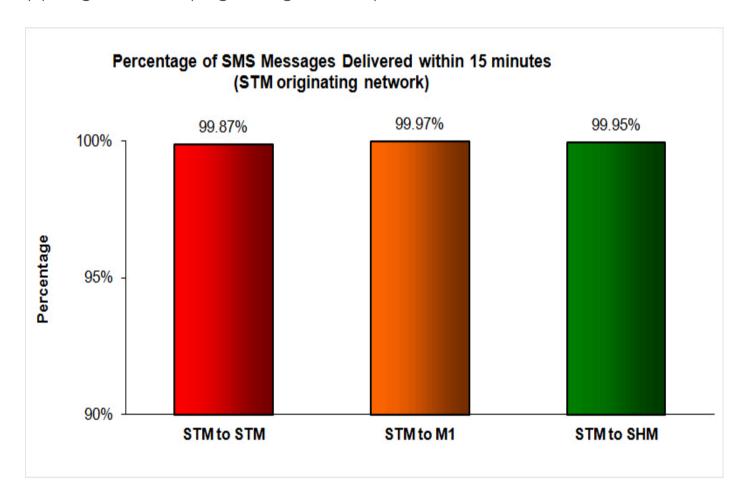
(c) StarHub Mobile ("SHM") (originating network)





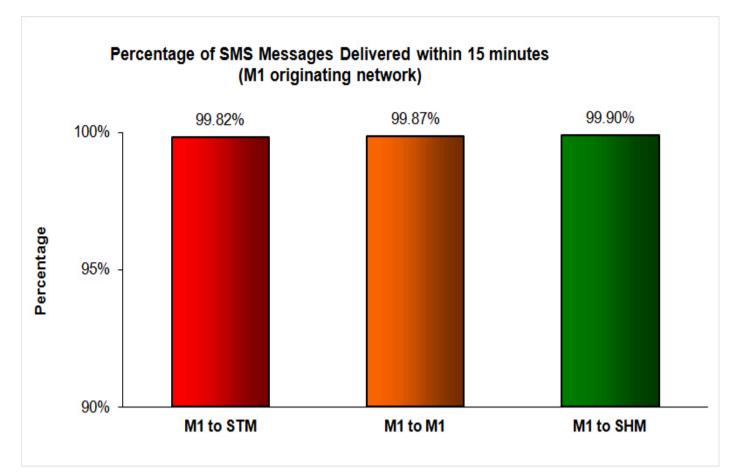
# Percentage of SMS Messages Delivered within 15 minutes

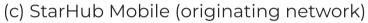
(a) SingTel Mobile (originating network)

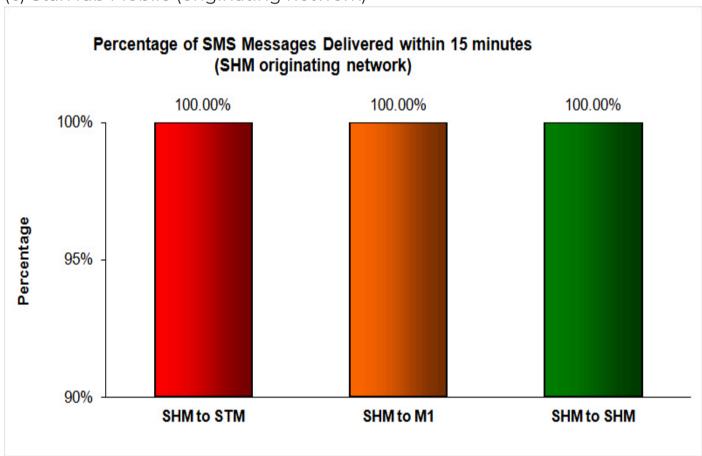


(b) M1 (originating network)





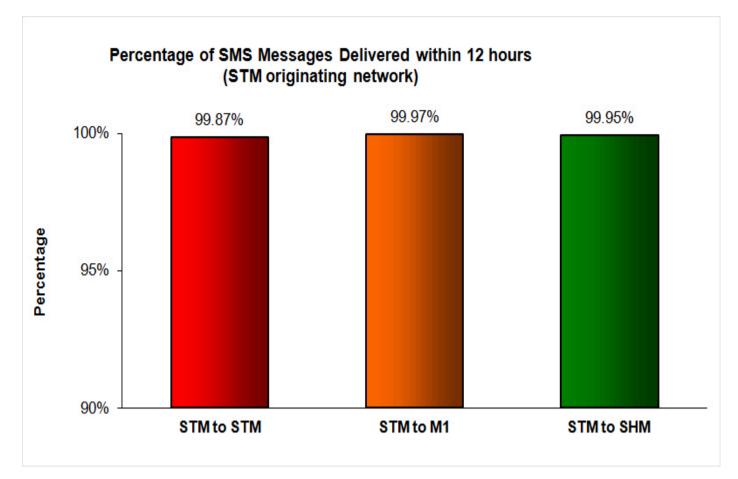




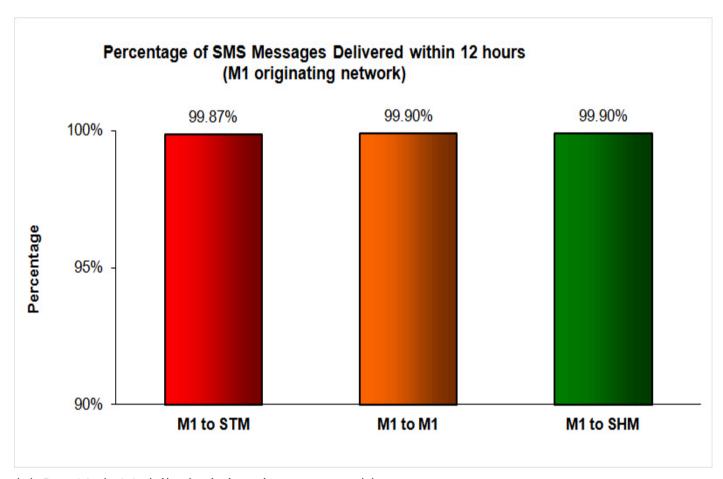
#### Percentage of SMS Messages Delivered within 12 hours

(a) SingTel Mobile (originating network)



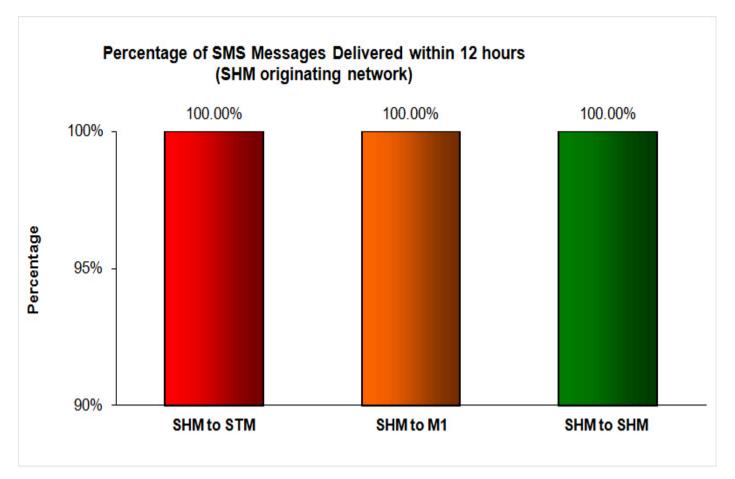


#### (b) M1 (originating network)



(c) StarHub Mobile (originating network)





<sup>\*</sup> The total sample size of test is 35,798 SMS messages.