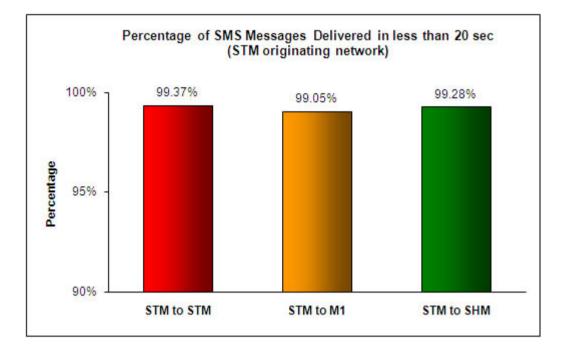


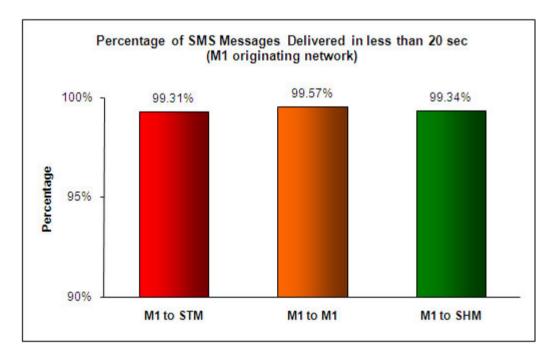
# SMS Perfomance Measurement for 2H 2009 (10 November - 31 December 2009)

# Percentage of SMS Messages Delivered in less than 20 seconds

(a) SingTel Mobile ("STM") (originating network)



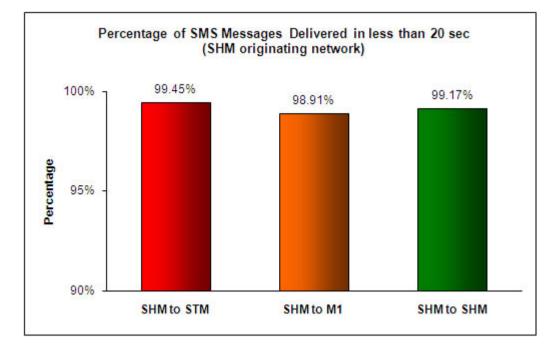
(b) M1 (originating network)



(c) StarHub Mobile ("SHM") (originating network)

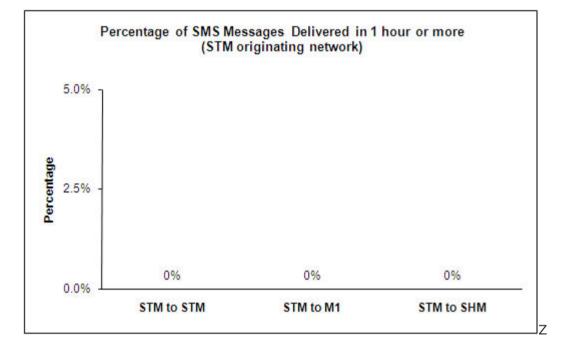




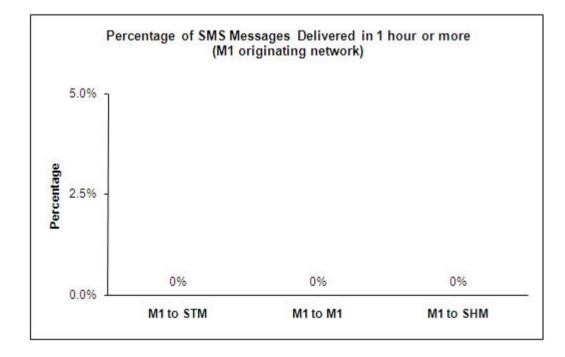


### Percentage of SMS Messages Delivered in 1 hour or more

(a) SingTel Mobile (originating network)

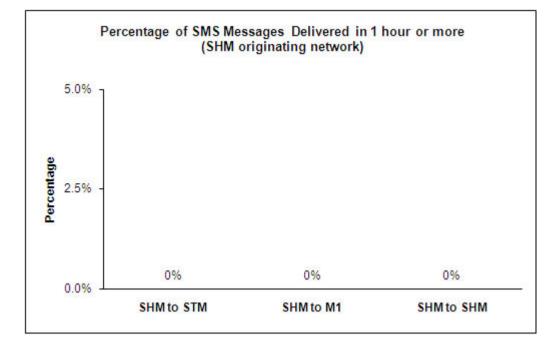


(b) M1 (originating network)



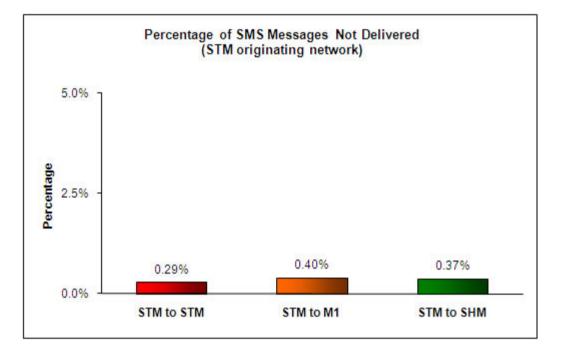
#### (c) StarHub Mobile (originating network)



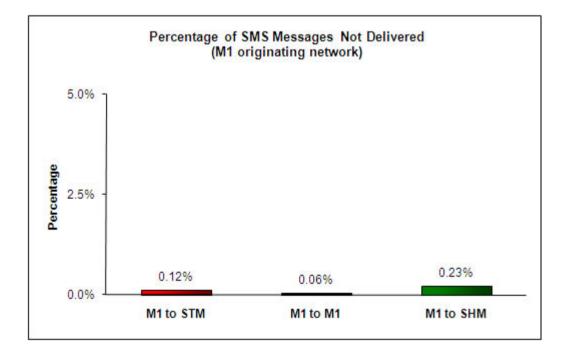


## Percentage of SMS Messages Not Delivered

(a) SingTel Mobile (originating network)

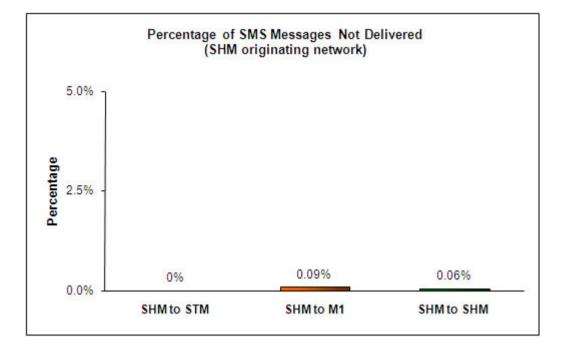


(b) M1 (originating network)



#### (c) StarHub Mobile (originating network)





\* The total sample size of test is 31,258 SMS messages.

