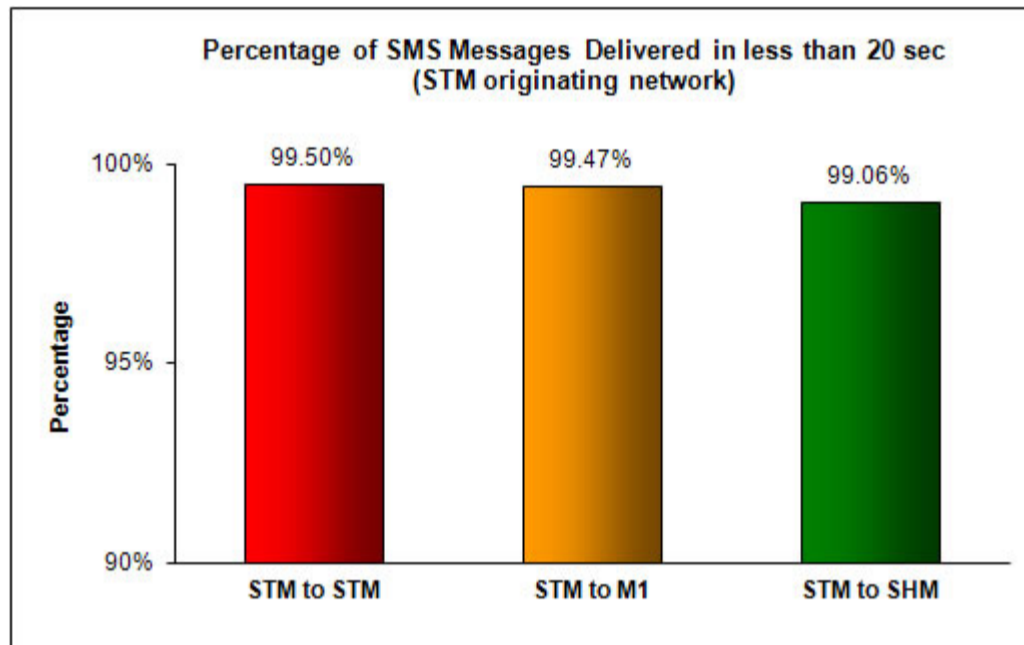


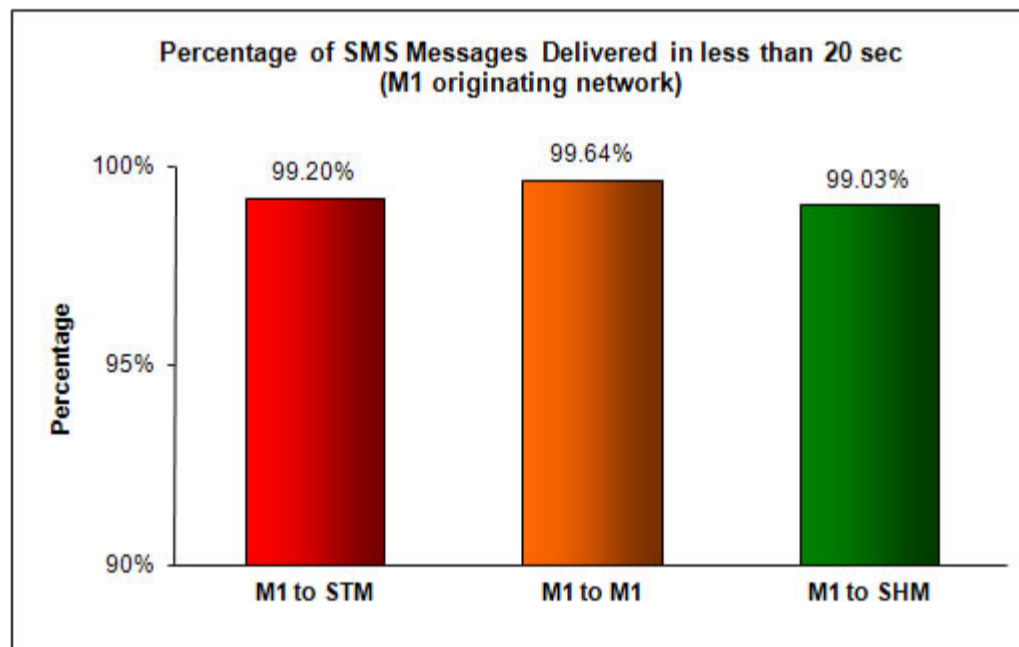
# SMS Performance Measurement for 1H 2011(7 April - 25 May 2011)

Percentage of SMS Messages Delivered in less than 20 seconds

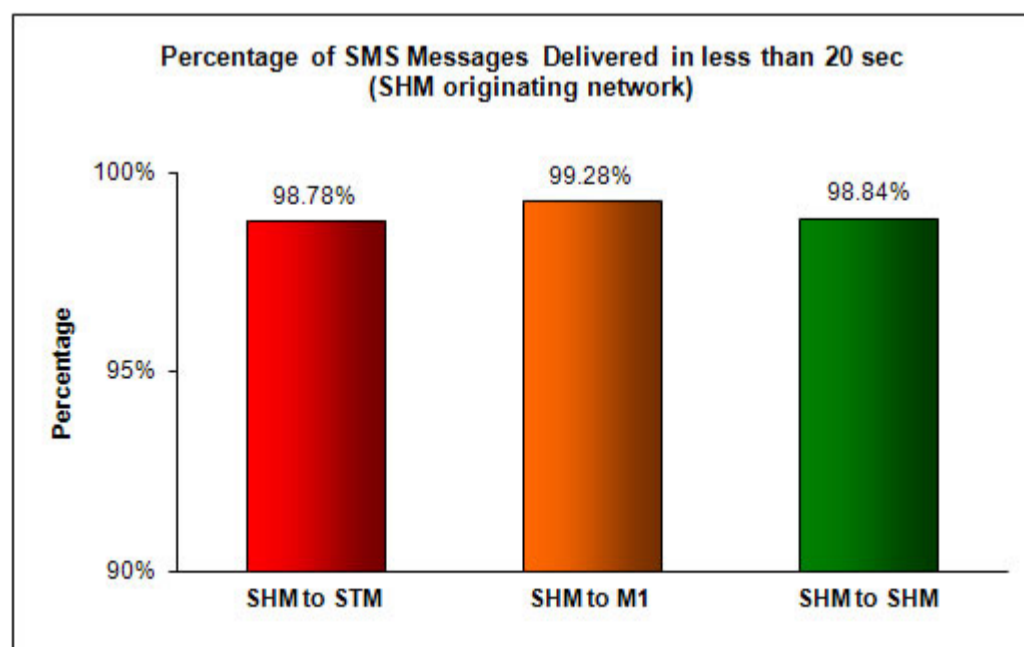
(a) SingTel Mobile ("STM") (originating network)



(b) M1 (originating network)

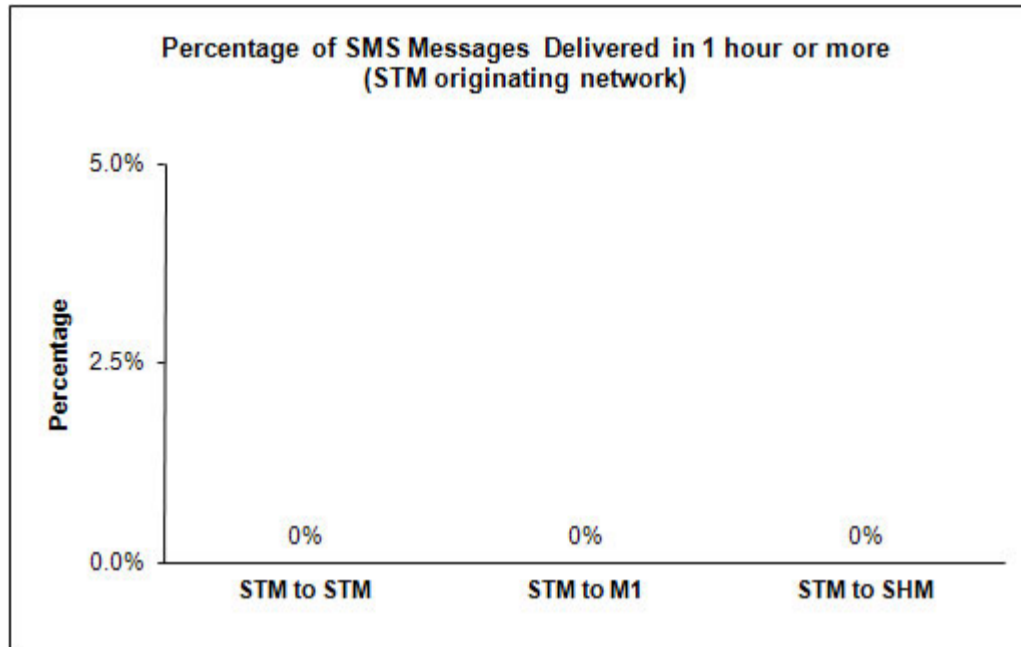


(c) StarHub Mobile ("SHM") (originating network)

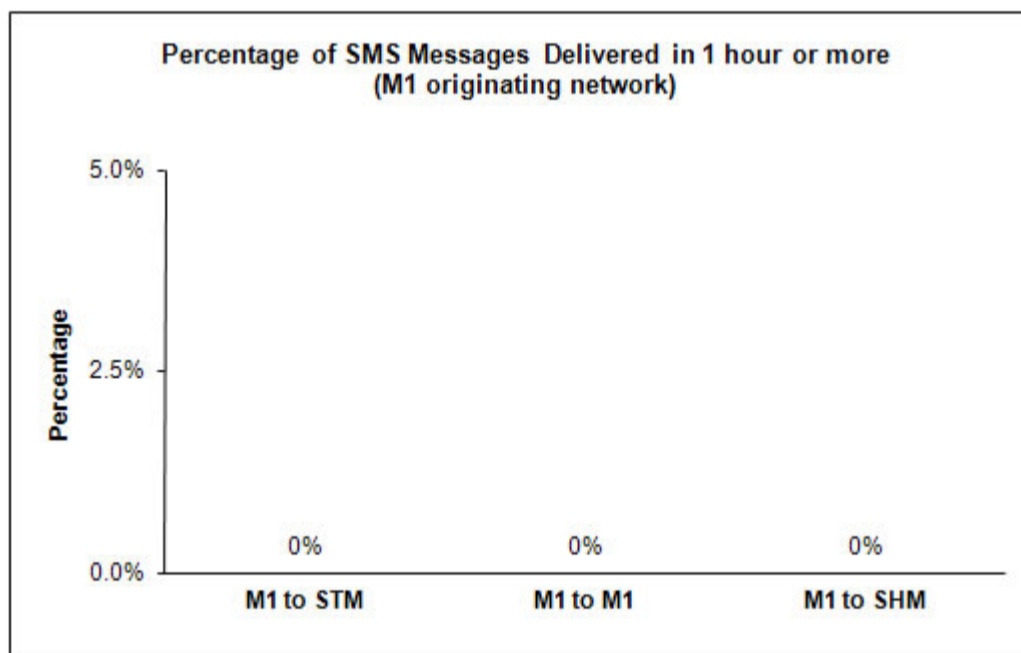


## Percentage of SMS Messages Delivered in 1 hour or more

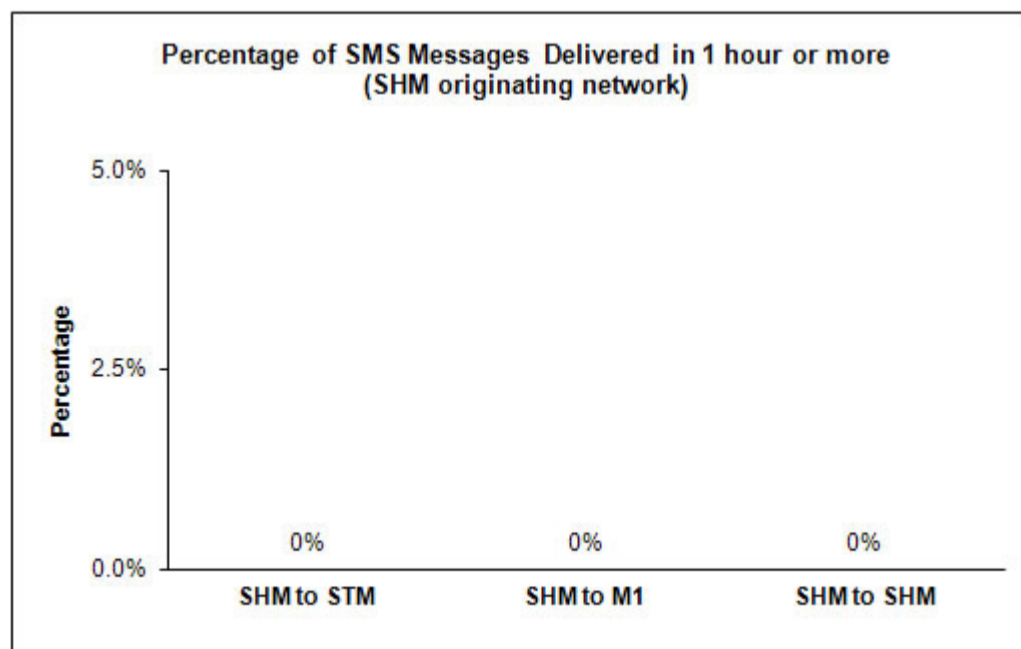
(a) SingTel Mobile (originating network)



(b) M1 (originating network)



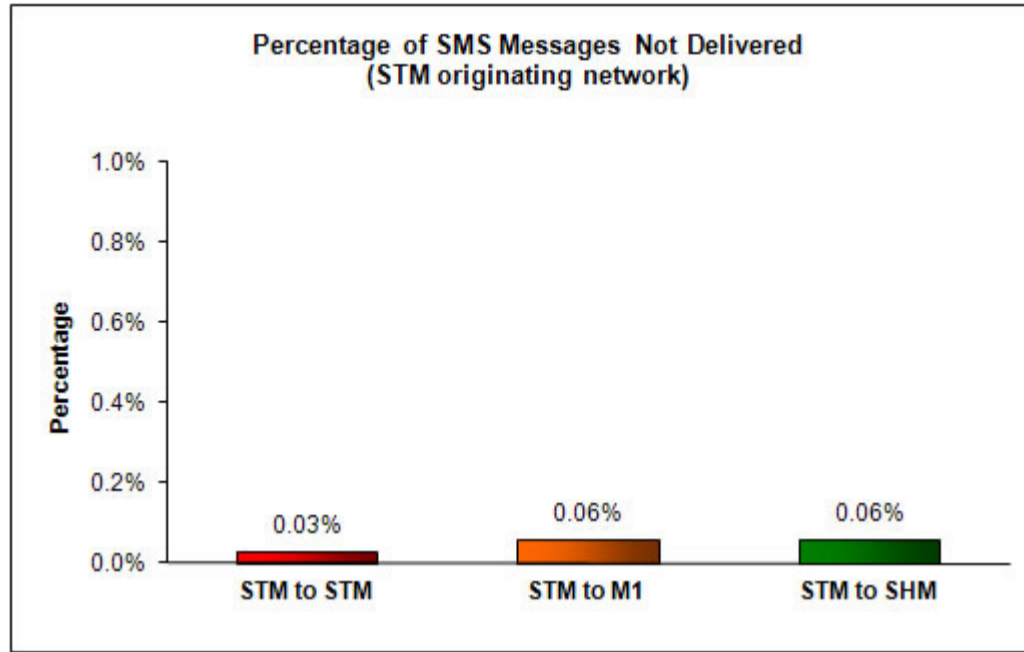
(c) StarHub Mobile (originating network)



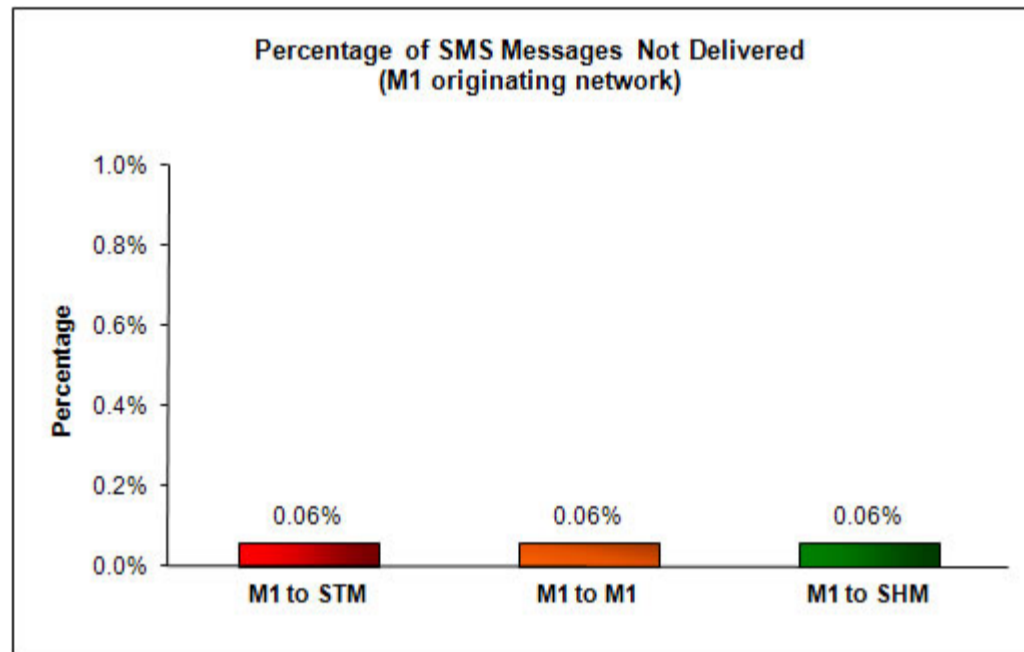
## Percentage of SMS Messages Not Delivered



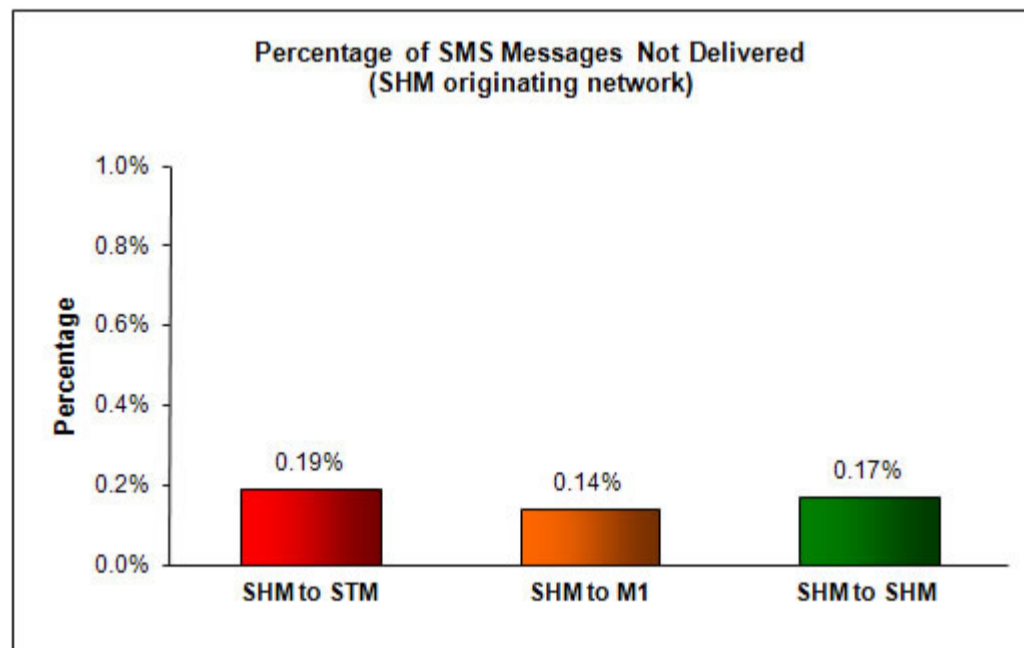
(a) SingTel Mobile (originating network)



(b) M1 (originating network)



(c) StarHub Mobile (originating network)



\* The total sample size of test is 28,504 SMS messages.