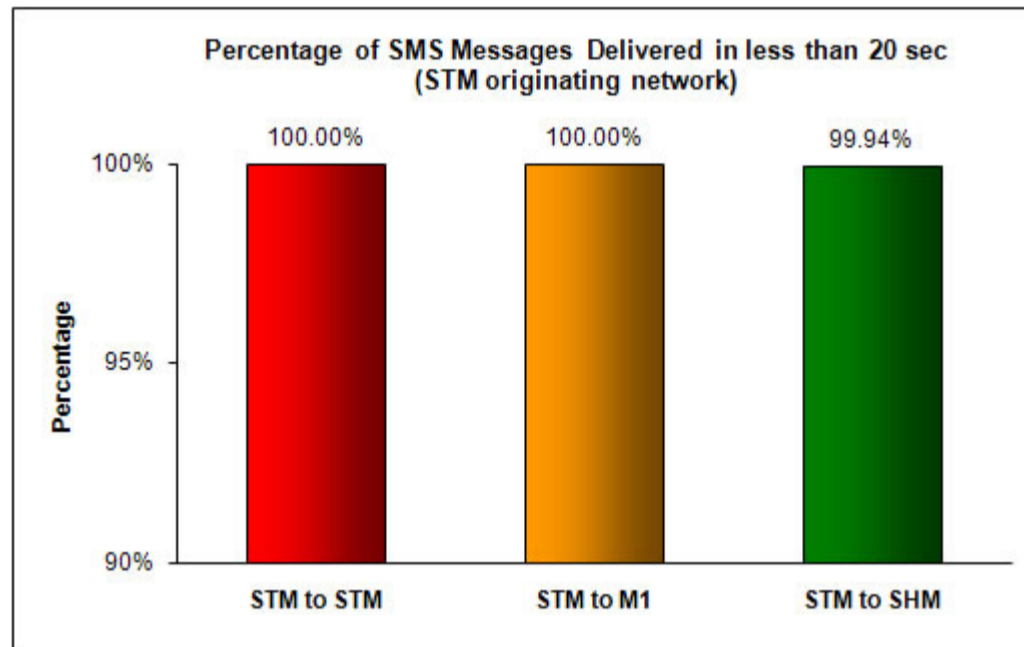


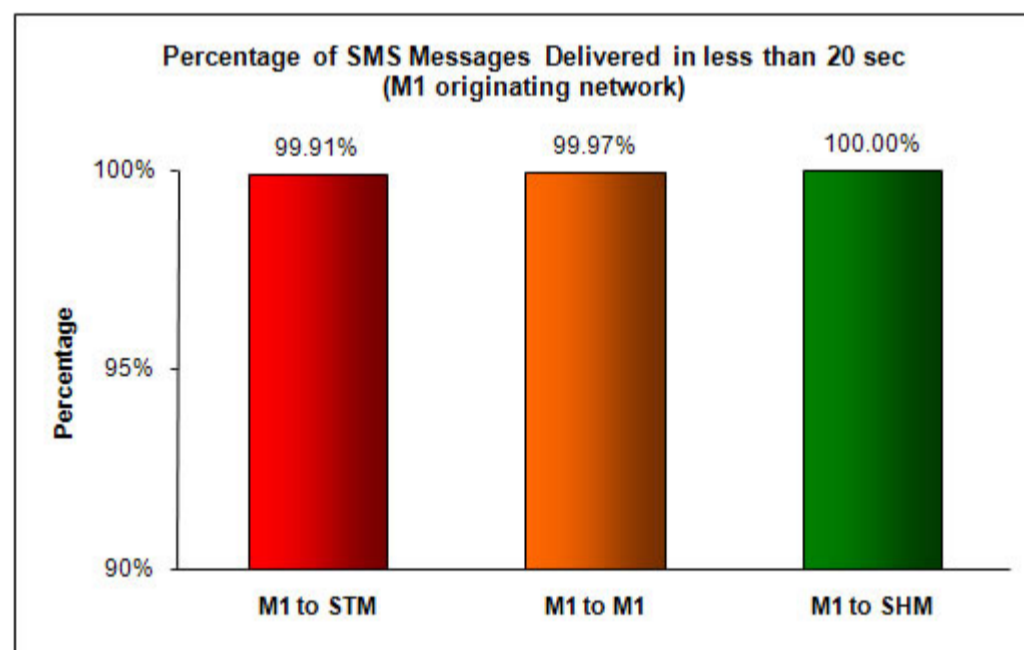
# SMS Performance Measurement for 1H 2010 (1 April - 29 June 2010)

Percentage of SMS Messages Delivered in less than 20 seconds

(a) SingTel Mobile ("STM") (originating network)

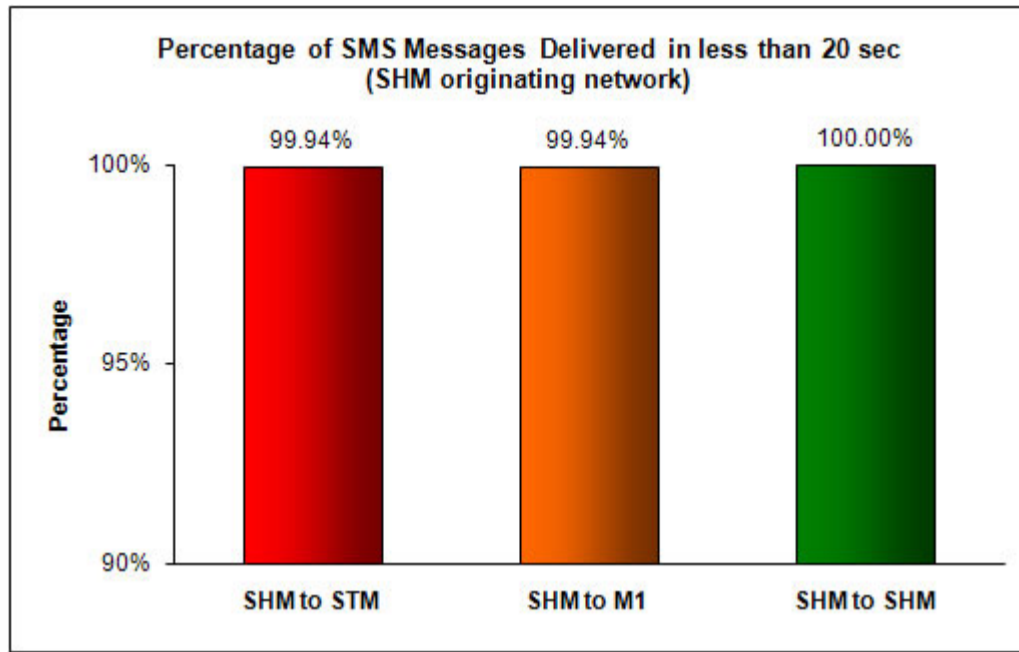


(b) M1 (originating network)



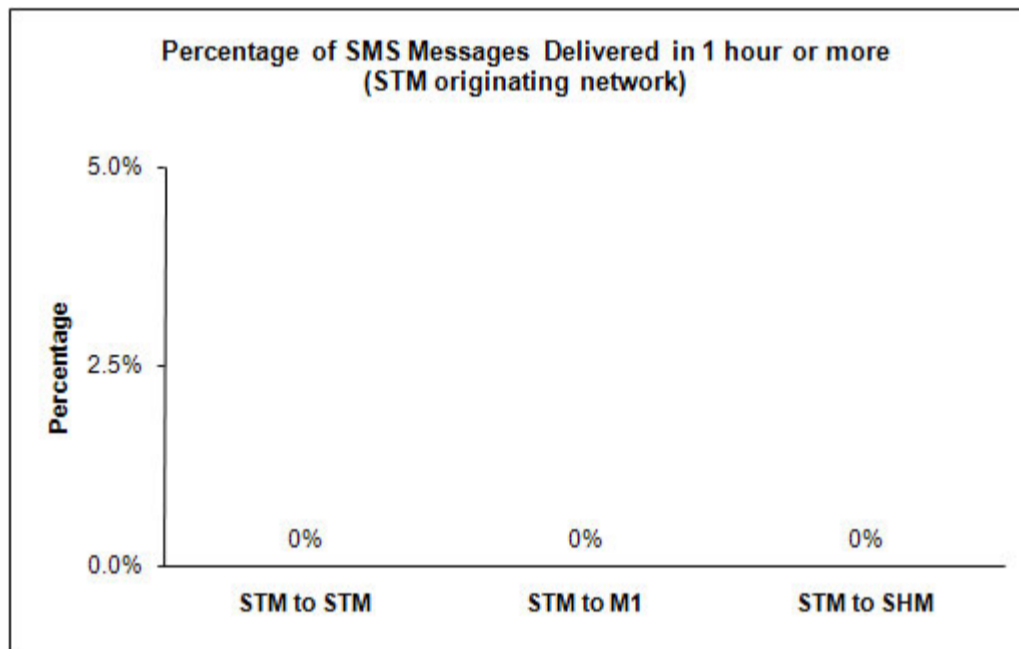
(c) StarHub Mobile ("SHM") (originating network)



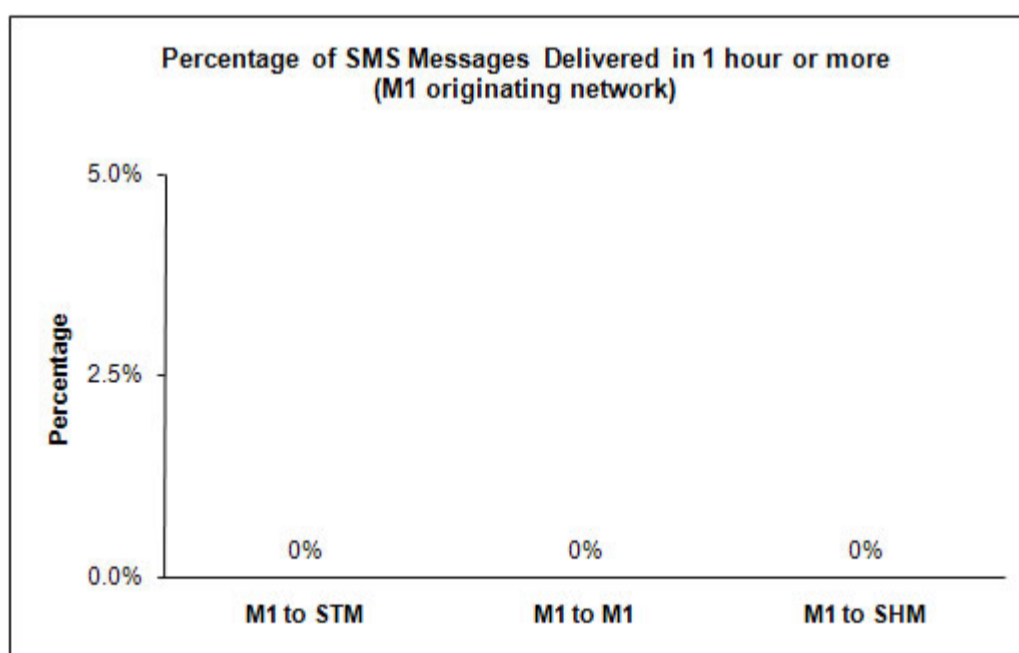


## Percentage of SMS Messages Delivered in 1 hour or more

(a) SingTel Mobile (originating network)

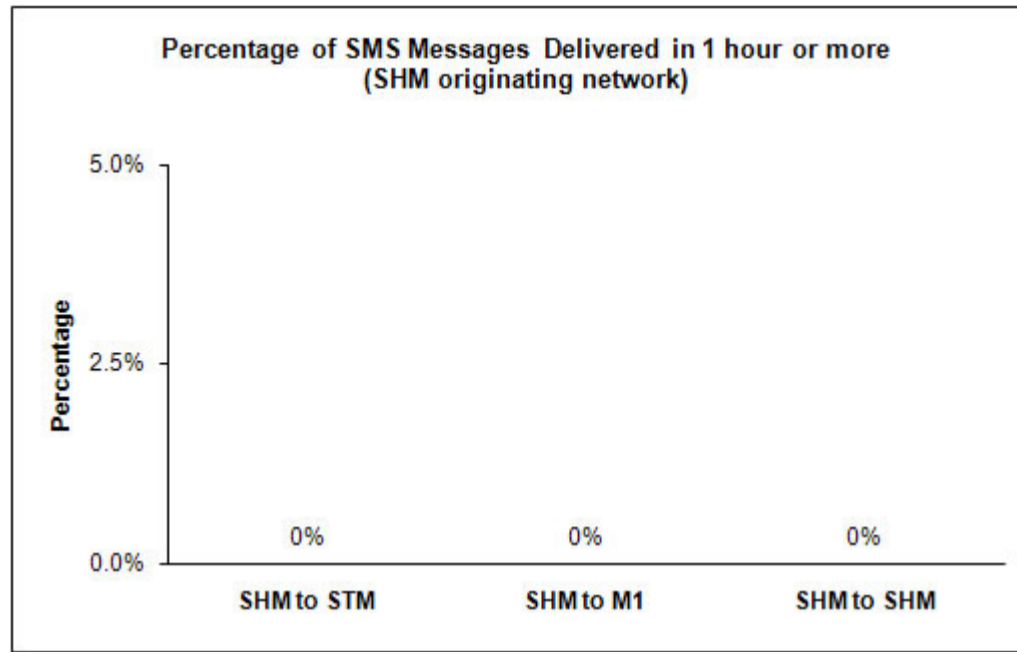


(b) M1 (originating network)



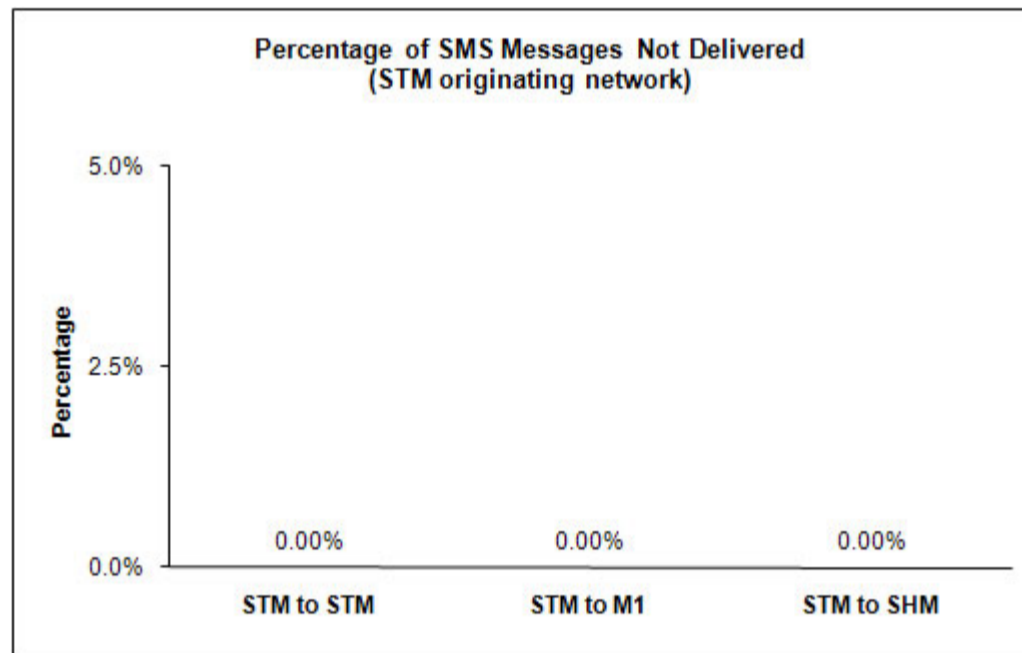
(c) StarHub Mobile (originating network)



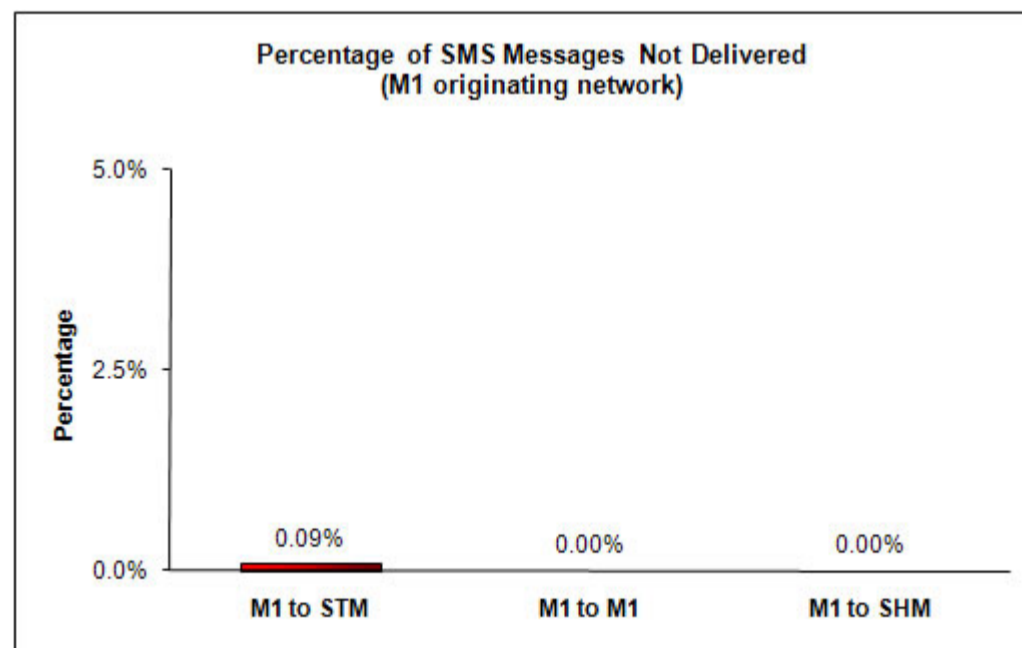


## Percentage of SMS Messages Not Delivered

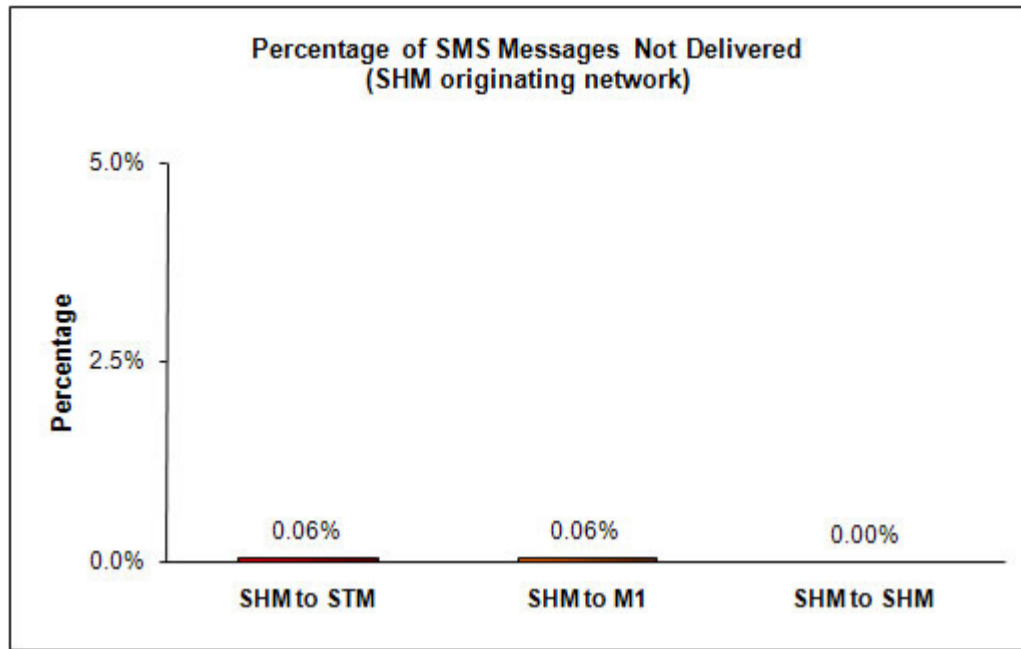
(a) SingTel Mobile (originating network)



(b) M1 (originating network)



(c) StarHub Mobile (originating network)



\* The total sample size of test is 28,504 SMS messages.